

Informatica Cloud and Product Description Schedule

INFORMATICA CLOUD AND PRODUCT DESCRIPTION SCHEDULE ("CDS and PDS") VERSION 35.3

NOVEMBER 4, 2022

Note: Informatica Cloud and Product Description Schedule, Version 35.3, effective November 4, 2022, applies to Informatica Pricebook, Version 35.3, Software SKUs set forth in the applicable Exhibit A or product order form, subject to the note set forth on the following page.

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CLOUD AND PRODUCT DESCRIPTION SCHEDULE VERSION APPLICABILITY:

INFORMATICA CLOUD AND PRODUCT DESCRIPTION SCHEDULE, VERSION 35.3 EFFECTIVE NOVEMBER 4, 2022, APPLIES TO INFORMATICA PRICEBOOK, VERSION 35.3. YOUR PURCHASES ARE GOVERNED BY THE CLOUD AND PRODUCT DESCRIPTION SCHEDULE IN EFFECT AT THE TIME OF THE APPLICABLE ORDER. IF THE APPLICABLE ORDER INCLUDES LEGACY SKUS, AN EARLIER VERSION MAY APPLY TO THOSE SKUS, WHICH MAY BE VIEWED AT [HTTP://NETWORK.INFORMATICA.COM/](http://network.informatica.com/).

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DEFINITIONS FOR CLOUD AND PRODUCT DESCRIPTION SCHEDULES

The following definitions apply:

Address means a human-readable and human-interpretable description of a delivery point to which mail or other physical objects can be delivered.

Admin Node means any Node that does not process data, but rather is used to facilitate cluster operations such as application configuration, monitoring and security.

Application Services means the components which enable the Product capabilities to function.

Carrier means any telecommunications provider.

Cloud Services means Informatica-branded offerings made available to Customer via the Internet from equipment owned or operated by or for Informatica.

Compute Cluster means a distributed collection of Nodes used together to run an application or store and process data. Examples include, but are not limited to, an Informatica connector for Hadoop cluster, an Apache or Databricks Spark cluster, or a Qubole cluster.

Connected Application means a physical or logical unique application instance referenced in the Informatica data integration hub administration console. For each Software Instance per Connected Application, each unique application instance must be licensed or subscribed as a separate quantity in support of a specific Informatica data integration hub Production Environment and associated Non-production Environments. Within each Connected Application, a Customer may configure multiple references between the application and the Software.

Consolidated Record means a specific master data record pertaining to a single Data Domain that is created by the Informatica MDM product by merging duplicate records from multiple sources within its 'base object table' or 'Master Catalog'. The Consolidated Record is assigned a unique key identifier (e.g., Customer ID, SKU number, item ID, etc.) by which Consolidated Records are counted. If duplicates of Consolidated Records are maintained for multiple purposes (e.g., business unit, brand, reporting, etc.), then all of those Consolidated Records need to be licensed or subscribed. For the avoidance of doubt the total number of all Consolidated Records with a unique key identifier in the 'Base Object Table' or 'Master Catalog' within the Informatica MDM product equals the total number of Consolidated Records to be licensed or subscribed.

Content means any and all data, records and structures included in and associated with any results, output or data provided from any of the Products (including, but not limited to any Address data).

Content Supplier means a third party, often a postal administration or postal operator that has provided Informatica with data to be included in Content.

Content Update means a new version of Content containing updated, improved or enriched data.

CPU (Central Processing Unit) or **CPU-core/ Single-Core Processor** means a single complete computation engine (execution core) that is fabricated on a single chip (or processor) that plugs into a single socket. **Multi-Core Processor** integrates two (2) or more complete computation engines (execution cores) on a single chip that plugs into a single socket. For example, Software deployed on a CPU containing a single quad-core chip would be counted as four (4) CPU-cores for the purpose of determining fees and entitlements. A Virtual CPU-core ("vCPU") is a CPU-core assigned to a virtual machine process within Virtualization software. For purposes of licensing or subscription, each execution core on a chip or a Virtual CPU-core as represented in Virtualization software is counted as a CPU-core. CPU-cores may be deployed or allocated in any manner or ratio across any or all shared servers within an Environment or across multiple Environments provided that the number of CPU-cores licensed or subscribed for the Software is equal to the total number of CPU-cores of the shared servers in the Environment(s) unless use of the Software is restricted to a verifiable Partition. Customer may deploy multiple Environments as long as the total number of CPU-cores associated with such Environments does not exceed the number of CPU-cores licensed or subscribed. For the avoidance of doubt, Informatica Products may not be installed on Vision Processing Unit and Graphics Processing Unit technologies. Also, for the avoidance of doubt, a Virtual CPU-core is counted as one (1) CPU-core as identified in this document for metric calculations, and Virtualized servers, containers, or instances created within the infrastructure are subject to the Partitioning policy within this document. For clarity, each licensed or subscribed CPU-core (a) equates to two (2) vCPUs when Software is deployed on supported third-party cloud infrastructure platforms on instance types where one vCPU equates to one (1) Hyper-Thread; and (b) equates to one (1) vCPU for Microsoft Azure instance types licensed or subscribed by physical CPU-core where one (1) vCPU equates to one (1) physical CPU-core and for T2 and m3.medium Amazon Web Services (AWS) EC2 instance types with a one-to-one ratio between vCPUs and physical CPU-cores.

Connector means a Product that enables Informatica Cloud Services or applications built on Informatica Cloud Services to connect to a third-party data source or target enabling access or (bi-directional) data movement.

Connector Tier means the pricing tier for a Connector. Tiers may be A, B, C, or D. One (1) Tier A Connector allows Customer to connect (i) one (1) Instance of the Informatica Cloud Service; or (ii) one (1) of the Product applications that may be bundled with a subscribed Cloud Service. Connectors of all Tiers are subscribed on a subscription basis. Not all Connectors of all Tiers are available on all Product base, editions, and options. The list of supported Connectors of each Tier is in the Connector PAM.

Data Domain means a collection of common core data types and their attributes relevant to a company's business. Examples of Data Domains include but are not limited to customer, product, employee, supplier, location, and provider. One or more Data Domains might be used to solve a specific use case. With respect to

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Informatica Master Data Management (“MDM”) products and options, a Customer may license or subscribe to a certain number of Consolidated Records for each Data Domain for use within Informatica MDM (see Consolidated Record definition above).

Data Store means a location with unique connection or either a source or target system. Examples include: a database, a schema, a Salesforce instance, a file folder, a defined connection within Informatica PowerCenter, a source used to mask data or a location that stores masked data. For Hadoop data types, Node count is used to determine the number of licensed or subscribed Data Stores. Each Non-production Data Store must be licensed or subscribed separately. For example, a Customer deploying three (3) Non-production Data Stores and one (1) Production Data Store is required to license or subscribe to four (4) Data Stores.

Data Type means a single relational database type from which Customer sources, or to which Customer transfers, specific type of data

Disaster Recovery System means an independent, stand-by implementation that is brought online to support critical business continuity processes if the primary production system is rendered inoperable.

End Point means a source or target connection of the applicable Informatica Product per the End Point Definition in the PAM. The “Tier” of an End Point is the Tier of the Connector to the End Point.

Environment means a single domain comprised of a specific network, grid or named shared group of servers and/or processors that form a single computational network through which the Software is accessed through a single “master gateway node.”

Hit means one (1) request to the Product API.

IFL means an Integrated Facility for Linux (IFL) IBM mainframe processor solely dedicated to running the Linux operating system, with or without the z/VM operating system, within which the Software operates.

Informatica Data Analyst means one (1) Named User entitled to access the Informatica Data Analyst Software and use designated features for the licensed or subscribed Software. Each Informatica Data Analyst license or subscription is restricted to a single unique Named User.

Informatica Data Analyst Viewer means one (1) Named User with read-only access to the Informatica Data Analyst Software.

Informatica Developer means one (1) Named User that accesses the Software to develop, configure, and run the Software.

Instance means a single copy or installation of the Software.

LPAR means “logical partition,” a form of partitioning as described in the definition of “Partition” below.

Master Catalog means the MDM - Product 360 system container where Customer is managing its product information. Each MDM - Product 360 Instance has one (1) Master Catalog.

Metadata Resource means a logical collection of metadata within a repository object that represents an external data source or metadata repository from which scanners extract metadata (a “Resource”). The basic metadata operations, such as extraction, storage, and management of metadata, are performed at the Resource level.

MIPS, or “Million Instructions Per Second,” means the execution speed of a mainframe machine and is used as an industry standard measure for specifying mainframe or LPAR processing capacity for licensing or subscription purposes.

MSU or “Million Service Units” means a measurement of the amount of processing work a computer can perform in one hour. The term is most commonly associated with IBM mainframes, LPAR or total capacity.

Multi-tenant/Single-tenant means that Informatica provides certain Cloud Services as either Multi-tenant and/or Single-tenant offerings. A Multi-tenant Cloud Service has a cloud architecture that provisions cloud resources to multiple end users (Customers) such that each end user’s space is separated from that of from all other end users. By contrast, a Single-tenant Cloud Service has a cloud architecture that provisions in a single separate space for in single end user.

Named User means a natural person or digital entity identified as a specific user. Only an active Named User(s) is permitted to access the specifically licensed or subscribed Product at any given time. Each Named User shall be designated with a user name. Customer may replace a Named User with another if the replaced Named User no longer has access to the Product.

Node means any Production and/or Non-production computer apparatus (physical or virtual) that is accessed or addressed by the Informatica Product. All Nodes configured within the Production and Non-production Compute Cluster(s) must be licensed. For purposes of licensing or subscription, Admin Nodes are not counted.

Non-production means use of a Product for quality assurance, UAT, testing or development of Customer’s use of the Product, and this may also be referred to as a “Lab,” or “Development” use.

Order means an order form entered into between Customer and Informatica for specific Products and Services and may sometimes be referred to as an “Exhibit A”.

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Organization (“Org”) means a virtual container that includes a collection of users with access to a shared application and can share and utilize the assets within that virtual container. **Sub-organization (“Sub-org”)** means a subordinate classification of users within an Org.

Partition means dividing the processors, memory, storage and other components of a single physical computer into multiple subsections comprised of those components (each, a Partition or LPAR), such that a separate computer environment utilizing its own operating system and applications to process data is created within each subsection and may be dedicated to development, testing, quality assurance or production activities.

Partner Connection means the number of authorized systems at any given time of Informatica Cloud B2B Gateway for EDI.

Product means Informatica Cloud Services or Software.

Product Availability Matrix (“PAM”) means a document that provides availability and compatibility details of Informatica Products with various operating systems, databases, Cloud ecosystems, platforms and other types of data sources and targets. Informatica Network members can access PAMs at the Informatica Network. Regional and Ecosystem availability are identified in the PAM that Informatica Network members can access at the Informatica Network.

Production means all uses of a Product other than Non-production uses.

Projects means containers for enterprise assets to help build a taxonomy/classification for reusable mappings, or tasks like data synchronization or replication task, or task flows. Each Project can be based on a business group, function or team and contains one or many folders based on the data integration tasks.

Repository means the metadata repository of the PowerCenter Software installed on a single host server which serves as a central point of connection to the licensed or subscribed CPU-cores.

Simple Network Management Protocol (“SNMP”) means a standard protocol used to manage messaging and other devices on IP networks.

SMS means any instance of an SMS alert or notification.

SMS Content means all text messages or other material contained in an SMS.

Software means the Informatica computer programs licensed or subscribed to Customer for deployment on equipment owned and operated by Customer or a third party on Customer’s behalf pursuant to applicable Order entered into between Customer and Informatica.

Transformation(s) means a collection of data manipulation formulas or process scripts known as Mappings or Maplets that are grouped together relative to a function or functionality. A single transformation is also known as a Transform. Transformations and Transforms vary by Product and are restricted from run-time processing by means of license key unless properly licensed or subscribed.

Transformation Process means the execution in a run-time engine of a Transformation or Transform that triggers data interface sourcing, translation parsing, or mapping and serialization in production.

Unconsolidated Record, as the term relates to Informatica MDM Multidomain Foundation Bundle or SaaS Edition, means a specific data record pertaining to a single Data Domain, from a single data source and brought into the ‘Cross Reference’ repository within the Informatica MDM Multidomain Foundation Bundle or SaaS Edition product. A data record is deemed to be unconsolidated when such data record is assigned a unique primary key identifier within the applicable data source. An Unconsolidated Record may be (i) provided via multiple extracts from a data source, (ii) updated in the data source and refreshed on a periodic basis, (iii) stored in multiple files within the data source, or (iv) stored in multiple locations in the Informatica MDM Multidomain Foundation Bundle or SaaS Edition product. For the avoidance of doubt the total number of all source system records with a unique primary key ROWID_XREF identifier in the ‘Cross Reference’ repository within the Informatica MDM Multidomain Foundation Bundle Product or SaaS Edition equals the total number of Unconsolidated Records. In the event Informatica MDM Multidomain Foundation Bundle includes yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

Virtualization or **Virtualized** means the ability to run multiple operating system environments on a single physical hardware system. Physical hardware system resources are virtualized and shared across the multiple operating system environments.

Virtual Environment means an Environment created within one (1) of several operating system environments running on a single physical hardware system which has been Virtualized.

Web Services “Provider” means the custom web services that one develops and exposes. Web Services “Provider” allows a web service client to pass data to Informatica Software and receive transformed data in response.

Web Services “Consumer” means the web service that allows a mapping to call a web service from within a mapping. This enables Informatica Product to read and write to a web service source or target.

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GENERAL NOTES

The following general notes apply to Products under the applicable Order:

Connector Subscription and Support: Informatica provides subscriptions and support for Informatica Connectors (including PowerExchange products) for which it provides the appropriate path to access End Points. Third party providers of End Points may impose new terms and restrictions that impact Informatica's ability to provide Connector subscriptions and support. Customer may use other paths to source or target data; however, such other paths may not qualify for Support Services. For those Customers who need to access sources and targets not accessible with native Informatica Connectors, Customer may use generic ODBC (Level 2 compliant or above) or JDBC connectivity; however, the use of such generic technology can have limitations. Informatica will not support Customers who use generic ODBC or JDBC instead of a native connector when one is available. Informatica will undertake commercially reasonable efforts to support Customers with valid maintenance/Support Services agreements that access data sources or targets via ODBC or JDBC when no native connector is available.

Environment Licensing or Subscription. For Software licensed or subscribed by Environment, the "Environment" determines the deployment parameters for the licensed or subscribed Software. An Environment is defined at the time of purchase by the number and kind of Software licenses or subscriptions the Customer chooses. During installation, a single master gateway Node connecting the Product components is configured, and any components of the Software managed through this master gateway node are considered "within" the domain that defines the Environment boundary. Within any Environment, an Informatica Software license or subscription is or may be further defined by metrics including but not limited to "Instance(s)" and "CPU-cores." Environment Licensing or subscription affords the Customer flexibility in allocating and, perhaps, reconfiguring the Software provided that the quantities of the Software licensed or subscribed is not exceeded. Reconfiguration of the licensed or subscribed quantity of CPU-cores within an Environment including, for example, across additional servers or Nodes creates no license or subscription implications. However, reconfiguration of Software licenses or subscriptions and/or CPU-cores, by splitting the allocation of CPU-cores and designating one or more additional master gateway Nodes results in the creation of additional Environments and, therefore, any options or Software Products licensed or subscribed on a per Environment basis will need to be separately and additionally licensed or subscribed for the newly created Environments. For the avoidance of doubt, unlimited licenses/subscriptions are not permitted to be re-allocated across multiple Environments without the payment of additional fees.

Evaluation. Informatica may allow Customers to evaluate Informatica Products for up to thirty (30) days. After that, Customer must either stop using the applicable Product(s) or pay the applicable fees for continued use.

Partitioning. Informatica Software may be installed on a subset of the capacity of one (1) or more physical servers utilizing the partitioning solutions described below:

(a)**Hard Partition:** A hard Partition or LPAR has a fixed memory, storage and CPU-core allocation such that a certain subset of whole CPU-cores can be completely dedicated to the server on which the Software is deployed. The Software must be licensed or subscribed in quantities equal to or greater than the total number of CPU-cores contained within the hard Partition. All other restrictions on the quantities of sources, targets, users, or any other applicable licensing or subscription metric, and any other restrictions, set forth in Customer's agreement and all supporting documentation including this Product Description Schedule shall continue to apply.

(b)**Soft Partition:** A soft Partition defines allocations and allows for capacity, memory and CPU-cores to be shared among Partitions to accommodate on-demand changes in processing requirements (e.g., a Partition based on virtualization software). The Software may be licensed or subscribed for use in a soft Partition where the virtual machine or server is hosted on one (1) or more Multi-core Processor(s) using supported virtualization technology, provided that the virtual machine or server in which the Software is deployed shall not at any time exceed the licensed or subscribed quantity of CPU-cores, sources, targets, users, or any other applicable licensing or subscription metric, and shall be in compliance with any other restrictions, set forth in Customer's agreement and all supporting documentation including this Product Description Schedule. Customer may deploy partitioning or virtualization tools that are visible to the Informatica Administration Console. If Customer deploys partitioning or virtualization tools that are not visible to the Informatica Administration Console, Customer must implement an alternative method to create and keep a historical record of the technology limiting the resources available to the Informatica Software. Failure to create and maintain such record requires Customer to license or subscribe a CPU-core for each deployed vCPU. Each virtual machine or server must be licensed or subscribed. Customer shall not operate the Software concurrently in multiple images, containers, platforms or sets of equipment. If Customer wishes to increase the licensed or subscription quantities of the Software, deploy the Software in multiple virtual machines or servers, or otherwise change its Informatica Software configuration, Customer shall pay any applicable fees based upon Informatica's then-current price list for generally available software.

Software Deployment in Customer's Third-Party Cloud Infrastructure. Customer may deploy Software on qualified third-party cloud infrastructure, per the licensed or subscription quantities and applicable provisions of this document and the applicable Order. Each vCPU in such third-party Cloud infrastructure is subject to the Soft Partitioning policy stated above. Supported third party cloud infrastructure is available from Informatica Customer support.

Customer must comply with the applicable cloud infrastructure entitlement and use requirements and all rights and obligations relating to cloud infrastructure security, privacy and availability are solely between Customer and the cloud infrastructure vendor. Informatica does not accept any pass through or implied obligations by allowing the Software to be deployed on third party cloud infrastructure.

PowerExchange Support Services. Informatica (a) supports native PowerExchange Product; and (b) uses commercially reasonable efforts to provide support where no native PowerExchange Product is available and Customer licenses ODBC (Level 2 compliant or above).

Promotional Offerings. Informatica promotional offerings are offered for a limited time and are subject to change without notice. Each promotional offering is subject to the packaging requirements and Product notes set forth in the applicable Promotion description. Promotions which are a bundle of individual Products are also subject to the packaging requirements and Product notes for each Product included in the promotional offering based on the Cloud or Product Description Schedule in effect at the time of order.

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Recovery License. For each Software Production license or subscription purchased by Customer, Customer shall receive an equivalent Recovery License to deploy one (1) recovery Instance of the Software installed on a stand-by server either not running or running in stand-by mode in support of a Disaster Recovery System. A stand-by server can also be activated to support Production when the primary production server is down for scheduled software or hardware maintenance. Informatica Software installed on the recovery system must not be active unless the recovery system has been initiated. At no time shall the Production and recovery Instances of the Software be running concurrently as active Production Environments. A Recovery License does not include installations that are deployed as a hot stand-by or active stand-by Production systems. Informatica Software does not provide or enable database, file system and/or server failover mechanisms.

Subscription. Product(s), including SKUs designated with “S,” may be subscribed for the specified term subject to the payment of the applicable subscription fees.

Support Services: Support Services are more fully described in the Global Customer Support guide.

Technical Preview means functionality identified most commonly in the Product documentation or Product interface as Technical Preview made available for evaluation only. Technical Preview is provided as is and without warranty. Technical Preview functionality is not commercially released and is not licensed or subscribed for Production Environments because it may contain flaws, including uncorrectable flaws, and its use could result in errors and loss of data. Informatica may stop development of Technical Preview functionality and never release it as a commercial Product.

Upgrade/Change Request. An Upgrade of an existing Product means the replacement of that Product with a new Product to provide increased, enhanced, or additional features and/or functionalities. Upgrades result in the termination and replacement of the existing license or subscription with the license or subscription to the Upgrade. Upgrades require the payment of additional fees. Support Services fees for Upgrades are additive to the Support Services fees charged for the Product being upgraded. Informatica allows the Customer a period of no more than sixty (60) days within which to manage the installation of a new version of Software (Upgrade or Update) during which time the Customer may keep the older version in operation. If Customer requires more than sixty (60) days, that latitude should be requested in writing. Customer requests to change the location where Cloud Services are provided will result in additional fees, including for transition services.

Usage Data. Subject to Customer's opt-out rights Software will automatically transmit to Informatica information about the computing and network environment in which the Software is deployed including IP address and the data usage and system statistics of the deployment. Cloud Services will automatically collect information about the operation, organization, and use of the Cloud Services, including Metadata as described in the Cloud and Support Security Addendum (available at <https://www.informatica.com/content/dam/informatica-com/en/docs/legal/online-cloud-and-support-security-addendum.pdf>), but not including data that Customer processes or submits to the Cloud Services in the course of using the Cloud Services. Such information will be used to improve the products and customer experience including facilitation of Support Services, deployment and usage analysis, and usage suggestions. Customer may disable Software collection of information by following instructions available upon installation and in the Documentation. Collection of information by Cloud Services, including any associated Software, is necessary to provide the Cloud Services and cannot be disabled.

Informatica Cloud and Product Description Schedule

INTELLIGENT DATA MANAGEMENT CLOUD

Intelligent Data Management Cloud

Packaging

Intelligent Data Management Cloud provides flexible access to Cloud Services, user and asset management, the ability to import/export assets, to connect data from a wide range of systems, and advanced administration.

Customer's subscribed Informatica Processing Units (IPUs) can be applied on a monthly basis against Informatica Cloud Services as follows:

Advanced Data Integration (formerly Data Integration Elastic)

Advanced Data Integration (formerly Data Integration Elastic) provides the ability to design and execute tasks (mappings) on big data engines (e.g., Spark), and/or data integration server, create re-usable tasks (parameterized mappings or templates) using the Advanced Mapping Designer; publish and consume integration artifacts from Global Repository; design complex orchestrations for all tasks with the advanced Task Flow Designer and schedule workload executions.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.19

Advanced Data Integration (formerly Data Integration Elastic) with Advanced Serverless

Advanced Data Integration (formerly Data Integration Elastic) with Advanced Serverless runs on an Informatica-managed serverless environment and provides processing capacity of Advanced Data Integration (formerly CDI-Elastic) jobs.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.32

API Management

API Management is a cloud-based service that manages and runs the APIs for enterprise services and processes. Each API call is validated and monitored while routed to the target End Point or service. Cloud Application Integration (CAI) processes are natively integrated with API Management. API Management also supports custom (non-CAI) APIs, that are metered as follows:

- **Scaler:** API Calls of this Service
- **Metric:** Per Million API
- **IPU Per Metric Unit:** 13.33

Advanced Pushdown Optimization

Advanced Pushdown Optimization enables processing of jobs directly on the supported ecosystem targets.

- **Scaler:** Rows Processed of this Service
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
 - 0.048 for the first 100M Rows
 - 0.010 for 100M - 10B Rows
 - 0.002 for > 10B Rows

Application Integration

Application Integration allows the creation of processes to integrate systems using synchronous and asynchronous integration; to orchestrate services; to expose service APIs; to create interactive guides providing access to data. This portion of the service is executed with a Customer-managed Secure Agent. This service includes a Process Designer web-based design tool; a Guide Designer and its Screenflow runtime; Process Developer; Process Console for monitoring and managing real-time integrations; and built-in services including built-in API, messaging and file-based incoming and outgoing connectivity, an OData Provider Service, a Data Access Service, and an Email service.

Informatica Cloud and Product Description Schedule

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
 - 1.38 for the first 60 Hours
 - 0.17 for 60 - 1,200 Hours
 - 0.043 for > 1,200 Hours

Application Integration with Advanced Serverless

Application Integration with Advanced Serverless allows the creation of processes to integrate systems using synchronous and asynchronous integration; to orchestrate services; to expose service APIs. This service is executed using a Informatica-managed Process Server reducing the effort of maintenance by the Customer.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
 - 2.38 for the first 60 Hours
 - 0.30 for 60 - 1,200 Hours
 - 0.074 for > 1,200 Hours

B2B Gateway

B2B Gateway supports the exchange of messages through Partner Connections and includes partner management, EDI mappings, B2B Gateway Connectors, monitoring and tracking.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
 - 0.28 for the first 1,000 Hours
 - 0.04 for 1,000 - 6,000 Hours
 - 0.005 for > 6,000 Hours

Data Governance and Catalog - Governance

Data Governance and Catalog - Governance enables the Customer to capture and store data governance program assets obtained through user interaction with this service. Governance Assets include glossary, business terminology, policies, other asset definitions supported by the system or custom asset types configured by the Customer.

- **Scaler:** Daily Assets Stored of this Service
- **Metric:** Per 1K Assets
- **IPU Per Metric Unit:** 0.95

Data Governance and Catalog - Catalog

Data Governance and Catalog - Catalog enables the Customer to store technical metadata about data repositories, including systems & data file stores, generated through execution of processes in the service. Technical metadata results from scanning data repositories, such as schema, table and column, file and field, including from custom scanners configured by the Customer, and the system's processing of the resulting metadata.

- **Scaler:** Daily Assets Stored of this Service
- **Metric:** Per 100K Assets
- **IPU Per Metric Unit:**
 - 0.83 for the first 500,000 Assets
 - 0.067 for > 500,000 Assets

Data Governance and Catalog - Scanner

Data Governance & Catalog - Scanner enables Customer to scan data repositories, such as relational databases and file stores, to extract & process metadata for purpose of profiling, discovery and classification.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour

Informatica Cloud and Product Description Schedule

- **IPU Per Metric Unit:** 0.32

Data Governance and Catalog - Scanner with Advanced Serverless

Data Governance and Catalog - Scanner with Advanced Serverless enables metadata extraction and processing on an Informatica managed serverless Environment.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.56

Data Integration

Data Integration provides data integration capabilities including the ability to perform data synchronization, define simple orchestrations with linear taskflows, design and execute data integration tasks (mappings), create re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer, schedule and invoke via REST workload executions.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
 - 0.16 for the first 2,000 Hours
 - 0.025 for > 2,000 Hours

Data Integration with Advanced Serverless

Data Integration with Advanced Serverless runs on an Informatica managed serverless environment and provide processing capacity of Data Integration jobs.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
 - 0.28 for the first 2,000 Hours
 - 0.10 for > 2,000 Hours

Data Integration - Change Data Capture

Data Integration - Change Data Capture provides access to specific RDBMS (Relational Database Management Systems) which reside on Linux, Unix or Windows (LUW) as well as z/Series and iSeries Platforms.

- **Scaler:** Rows Processed of this Service
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
 - 6.00 for first 50M Rows
 - 0.64 for > 50M - 1B Rows
 - 0.075 for > 1B Rows

Data Marketplace

Data Marketplace enables the Customer to create and store collections of data assets that are promoted via a storefront for on-request access. Data consumers can request access to those collections through a Marketplace order. Marketplace assets include both the data collections created on the Marketplace and the orders issued by consumers over a 30-day period.

- **Scaler:** Daily Assets Stored of this Service
- **Metric:** Per 100 Assets
- **IPU Per Metric Unit:** 0.416

Data Masking

Data Masking allows Customer to mask existing data as part of a Mapping Execution.

- **Scaler:** Compute Units of this Service

Informatica Cloud and Product Description Schedule

- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.37

Data Quality

Data Quality provides the ability to design, test and execute data quality tasks (mappings using Data Quality assets/transformations and Data Profiling) using the Cloud Mapping Designer and Data Profiling service.

The Data Quality assets are: rule specification, dictionary, cleanse, parse, deduplicate, labeler and verifier.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.38

Data Quality with Advanced Serverless

Data Quality with Advanced Serverless runs on an Informatica managed serverless environment and provides processing capacity for Data Quality and Data Profiling jobs.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.65

Data Quality Elastic

Data Quality Elastic provides the ability to design and execute data quality tasks (mappings using Data Quality Assets/Transformations and Data Profiling) on big data engines (e.g., Spark) using the Cloud Elastic, Mapping Designer and Data Profiling service.

The data quality assets are: rule specification, dictionary, cleanse, parse, deduplicate, labeler and verifier.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.45

Data Quality Elastic with Advanced Serverless

Data Quality Elastic with Advanced Serverless runs on an Informatica managed serverless environment and provides processing capacity of Data Quality and Data Profiling Elastic jobs.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.77

Industry Solutions

Industry Solutions allows exchanging industry specific messages through Informatica Cloud Data Integration using Industry specific data services that allow parsing, serialization, validation of the supported messages.

Industry solutions includes data services for HL7 and HIPAA.

- **Scaler:** Compute Units of this Service
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
 - 0.28 for the first 1,000 Hours
 - 0.04 for 1,000 - 6,000 Hours
 - 0.005 for > 6,000 Hours

Integration Hub

Integration Hub enables application integration using publish and subscribe patterns across applications. Integration Hub includes hub management, publication repository, Integration Hub Connector, monitoring and tracking.

- **Scaler:** Events Processed of this Service

Informatica Cloud and Product Description Schedule

- **Metric:** Per 1K Events
- **IPU Per Metric Unit:**
 - 6.00 for the first 10K Events
 - 0.50 for 10K - 100K Events
 - 0.02 for > 100K Events

Mass Ingestion Application

Mass Ingestion Application enables Customer to capture and ingest data from on-premises and SaaS application sources in both batch and real-time patterns and deliver data to target data stores, including cloud data warehouses and cloud data lakes.

- **Scaler:** Data Volume of this Service
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:** 0.13

Mass Ingestion Application - Change Data Capture

Mass Ingestion Application enables Customer to capture and ingest change data from on-premises and SaaS application sources in both batch and real-time patterns and deliver data to target data stores, including cloud data warehouses and cloud data lakes.

- **Scaler:** Data Volume of this Service
- **Metric:** Per One (1) Million Rows
- **IPU Per Metric Unit:**
 - 6.00 for the first 10M Rows
 - 0.20 for > 10M Rows

Mass Ingestion Database

Mass Ingestion Database enables Customer to capture and ingest data from relational databases in both batch and real-time patterns and deliver data to target data stores, including cloud data warehouses and cloud data lakes.

- **Scaler:** Data Volume of this Service
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:** 0.13

Mass Ingestion Database - Change Data Capture

Mass Ingestion Database - Change Data Capture enables Customer to capture and ingest CDC data from relational databases in real-time patterns and deliver data to target data stores, including cloud data warehouses and cloud data lakes.

- **Scaler:** Rows of this Service
- **Metric:** Per One (1) Million Rows
- **IPU Per Metric Unit:**
 - 8.00 for the first 50M Rows
 - 0.85 for > 50M - 1B Rows
 - 0.10 for > 1B Rows

Mass Ingestion Files

Mass Ingestion Files enables Customer to transfer files from data stores to support large data ingestion and cloud data lake initiatives.

- **Scaler:** Data Volume of this Service
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:** 0.03

Mass Ingestion Streaming

Mass Ingestion Streaming enables Customer to ingest data from streaming and IoT sources in real time and deliver to a cloud messaging hub or cloud data lake.

- **Scaler:** Data Volume of this Service
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:** 0.27

Informatica Cloud and Product Description Schedule

Pre-Release

Pre-Release Org permits Customer access to early access to new features for the purpose of testing of existing Customer implementations in a Non-production mode.

- **Scaler:** Org
- **Metric:** Per Instance
- **IPU Per Metric Unit:** 6.00

Sandbox

Sandbox Org is to be used solely for development, testing and/or quality assurance in a Non-production Org. The Sandbox Org is restricted to use in support of no more than one (1) Instance of the applicable Informatica Cloud Production Instance. One (1) Sandbox Org Instance will be provisioned by default for each new Instance.

- **Scaler:** Org
- **Metric:** Per Instance
- **IPU Per Metric Unit:** 6.00

Sub-Org

Sub-Org is a hierarchy of related Cloud Organizations that includes one (1) parent Organization and one (1) or more Sub-organizations.

- **Scaler:** Org
- **Metric:** Per Instance
- **IPU Per Metric Unit:** 6.00

Additional Production Org

The Additional Production Org is typically used to separate Production deployments of IICS by physical means.

- **Scaler:** Org
- **Metric:** Per Instance
- **IPU Per Metric Unit:** 6.00

Definitions:

Informatica Processing Unit (IPU) is a unit of capacity that can be used across a range of Cloud Services.

API Calls are HTTP/HTTPS requests triggered by consuming applications and end-clients, using the API Gateway. An API call is calculated as the individual call that is routed by the API Gateway.

Compute Units measure the general utilization of processing capacity used or consumed by each respective service as executed by Customer using one of the multiple different underlying engines. Inputs to this could include processing power, transformational capabilities, number of physical CPU-cores or logical partitions of a physical CPU-core (Logical CPU-core) assigned to process a job, nodes, outbound API calls and operating duration for each job and process. If a secure agent is deployed on a system or Cloud infrastructure platform with hyperthreading enabled so that each thread can run concurrently on a single CPU-core, each Hyper-Thread is a Logical CPU-core. A minimum of four (4) CPU-cores or Logical CPU-cores is used to calculate Compute Units.

Daily Assets Stored measure the number of Assets that are stored by each respective Service on a single day.

Data Volume Units measure the volume of data that is transferred, transformed or incorporated by each respective service as executed by Customer using one of the multiple different underlying engines. Inputs to this would include the volume of data processed.

Events measure the inbound & outbound instances of data accessing an intermediate storage layer.

Rows Processed measure the number of rows that are transferred, transformed or incorporated by each respective service as executed by the Customer using one of the multiple different underlying engines. Inputs to this could include rows processed by the engine.

Product Notes

Intelligent Data Management Cloud - Informatica Processing Units in blocks of one hundred twenty (120) or more require Premium Success.

Informatica Cloud and Product Description Schedule

Intelligent Data Management Cloud is subscribed per IPU.

IPU consumption is measured on a monthly basis. IPU's do not carry over to the next month and may only be applied to Intelligent Data Management Cloud and not to other Cloud Services subscribed separately.

Customers may deprovision the Sandbox provisioned automatically when they subscribe to their new Instance at any time.

Customer can use any eligible Cloud Services in the matrix above across all their Orgs as long as their total aggregated IPU's across all Orgs do not exceed the subscribed quantity of IPU's. Customer's subscription includes updates to the matrix during the applicable Subscription Period, such as inclusion of additional Services.

All scalers will be measured across the sum of the applicable Orgs on a monthly basis.

Informatica monitors usage for overages. If Customer's usage exceeds its monthly subscribed number of IPU's. Customer will subscribe additional IPU's for the remainder of the Subscription Period.

If a job or task running in one Cloud Service uses components of another eligible Cloud Service, the Compute Units for that job or task will be calculated based on the highest rate.

Services metered on basis of Daily Assets Stored are limited to no more than five thousand (5,000) Named Users on a monthly basis.

Regional and Ecosystem service availability is identified in the PAM for Cloud Services that Informatica Network members can access at the Informatica Network.

See Connector PAM for those Connectors included in Intelligent Data Management Cloud and those Connectors that must be subscribed separately.

See measurement guide for details on how usage is computed that Informatica Network members can access at the Informatica Network.

Pre-release Org has Technical Preview functionality.

Intelligent Data Management Cloud - Overage Protection

Packaging

Intelligent Data Management Cloud - Overage Protection provides flexibility in resolving unplanned increases/peaks in Intelligent Data Management Cloud IPU consumption levels.

Intelligent Data Management Cloud - Overage Protection allows Informatica and Customer to meet quarterly to review Customer's IPU consumption rate and that ensure Customer is properly subscribed for IPU's on a go-forward basis. The primary purpose of these reviews is to help Customer manage its deployment to optimize the efficiency of its IPU consumption to avoid unforeseen fees.

Product Notes

Intelligent Data Management Cloud - Overage Protection requires Intelligent Data Management Cloud.

If Customer's IPU consumption rate exceeds the subscribed quantities, Customer and Informatica will review and try to optimize the efficiency of Customer's IPU consumption, and determine if there is a need for additional IPU's going forward. If Customer's IPU consumption rate exceeds the subscribed quantities (a) by 25% in any two (2) consecutive months or any three (3) out of five (5) months, or (b) by 100% in any one (1) month, Customer must subscribe to additional IPU's to cover its usage for the remainder of the Subscription Period.

PrivateLink for Intelligent Data Management Cloud

Packaging

PrivateLink for Intelligent Data Management Cloud connection and support provides private connectivity between Customer Secure Agent deployed in Customer's Cloud instance and the Informatica Cloud Products without exposing their traffic to the public internet.

Informatica Cloud and Product Description Schedule

Product Notes

PrivateLink for Intelligent Data Management Cloud requires Intelligent Data Management Cloud.

PrivateLink for Intelligent Data Management Cloud is subscribed as a single connection between (customer's) Cloud VPC and a single IDMC Pod Instance.

One (1) PrivateLink for Intelligent Data Management Cloud connection between one (1) Cloud VPC and one (1) IDMC Pod can allow up to ten (10) Orgs (whether Production, Pre-Release, Sandbox or Sub-Org).

Customer can use PrivateLink for Intelligent Data Management Cloud in support of Intelligent Data Management Cloud across their licensed and enabled Orgs. Customer's subscription includes updates to the IDMC matrix during the applicable Subscription Period, such as inclusion of additional Services.

Regional and Ecosystem service availability is identified in the PAM for Cloud Services and product requirements, availability details and set-up are in the PrivateLink Onboarding Guide for Informatica Intelligent Cloud Services that Informatica Network members can access at the Informatica Network.

Note: Billing begins when the configuration set-up request is sent to Customer. It is Customers' responsibility to drive the provisioning process to completion.

DATA AS A SERVICE

Geo Coding Option for Cloud

Packaging

Geo Coding Option for Cloud Subscription is an annual country subscription that provides geo coordinates down to arrival point level or interpolated house number level or street mid-point level or locality level or postal code level. Best available accuracy levels differ from country to country.

Current countries available: Afghanistan, Åland, Albania, Algeria, American Samoa, Andorra, Angola, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Bosnia and Herzegovina, Botswana, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Canada, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Christmas Island, Cocos Islands, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Côte d'Ivoire, Croatia, Cuba, Curaçao, Cyprus, Czech Republic, Dem. People's Rep. of Korea, Denmark, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Faroe Islands, Federated States of Micronesia, Fiji, Finland, France, French Guiana, French Polynesia, French Southern Territories, Gabon, Gambia, Georgia, Germany, Ghana, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Heard Island, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Lao, Latvia, Lebanon, Lesotho, Liberia, Libya, Liechtenstein, Lithuania, Luxembourg, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, McDonald Islands, Mexico, Moldova, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Niue, Norfolk Island, Northern Mariana Islands, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Réunion, Romania, Russian Federation, Rwanda, Saint Barthélemy and Saint Martin, Saint Kitts and Nevis, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, San Marino, São Tomé and Príncipe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Sint Eustatius and Saba, Sint Maarten, Slovakia, Slovenia, Solomon Islands, Somalia, South Africa, South Korea, South Sudan, Spain, Sri Lanka, Sudan, Suriname, Swaziland, Sweden, Switzerland, Syrian, Taiwan, Tajikistan, Tanzania, Thailand, The Dem. Rep. of the Congo, Timor-Leste, Togo, Tokelau, Tonga, Trinidad and Tobago., Tunisia, Turkey, Turkmenistan, Tuvalu, U.S. Virgin Islands, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, United States Minor Outlying Islands, Uruguay, Uzbekistan, Vanuatu, Vatican, Venezuela, Vietnam, Wallis and Fortuna, Western Sahara, Yemen, Zambia, Zimbabwe.

Current regional and sub regional country packs available:

All World Pack, North American Regional Pack, South America Regional Pack, South America Sub Regional Pack, Central America Regional Pack, Central America Sub Regional Pack, Western Europe Regional Pack, Eastern Europe Regional Pack, Eastern Europe Sub Regional Pack, Middle East Regional Pack, Africa Regional Pack, Africa Sub Regional Pack, Oceania Regional Pack, Oceania Sub Regional Pack, West Asia Regional Pack, West Asia Sub Regional Pack, Eastern Asia Regional Pack, Eastern Asia Sub Regional Pack.

Product Notes

Geo Coding Option for Cloud requires a Premium Address Cleansing and Validation for Cloud Subscription.

Informatica Cloud and Product Description Schedule

Geo Coding Option for Cloud Subscription is subscribed per Instance on a per country per Secure Agent basis.

Note: North American Regional Pack does not include Mexico.

Note: Western Europe Regional Pack does not include the United Kingdom.

Note: Country availability subject to change without notice.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

DaaS software annual subscriptions under \$10,000.00 USD receive "Forum Only Support", which is an Informatica moderated forum on the Informatica support portal at: https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services.

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Premium Address Cleansing and Validation for Cloud

Packaging

Premium Address Cleansing for and Validation for Cloud enables batch and real-time standardization and validation of Address data at a "street, city, state, zip" level of granularity.

The Premium Address Cleansing and Validation for Cloud includes:

- Dictionaries used to standardize Address data and generate data quality metrics for the applicable country.
- An Address validation engine appropriate to a specific level of granularity depending on the country.
- Required postal reference dataset(s).

Premium Address Cleansing and Validation for Cloud is available for the following individual countries:

Algeria, Antarctica, Argentina, Australia, Austria, Brazil, Belgium, Bosnia and Herzegovina, Bulgaria, Canada, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, India, Italy, Japan, Latvia, Lithuania, Luxembourg, Macao, Malaysia, Malta, Macedonia, Mexico, Montenegro, Morocco, Netherlands, New Zealand, Norway, Pakistan, Philippines, Poland, Portugal, Republic of Ireland*, Romania, Russian Federation, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, United Kingdom**, Vietnam, and United States.

*Republic of Ireland is available as follows:

- Ireland Premium Address Cleansing for Cloud Subscription without EirCodes - Unlimited Named Users

**United Kingdom is available as follows:

- United Kingdom Premium Address Cleansing for CDQ Subscription - Up to three hundred (300) Named Users
- United Kingdom Premium Address Cleansing for CDQ Subscription - External website
- United Kingdom Premium Address Cleansing for CDQ Subscription - Unlimited Named Users and external website
- United Kingdom Premium Address Cleansing for CDQ Subscription - Bureau Service

Informatica Cloud and Product Description Schedule

Current regional country packs available:

All World (includes Republic of Ireland without Eircodes and excludes United Kingdom), North American Regional Pack, Central America Regional Pack, South America Regional Pack, Western Europe Regional Pack (includes Republic of Ireland without Eircodes and excludes United Kingdom), Eastern Europe Regional Pack, West Asia Regional Pack, Middle East Regional Pack, Eastern Asia Regional Pack, Oceania Regional Pack, and Africa Regional Pack.

Current sub- regional country packs available:

Central America Sub- Regional Pack, South America Sub- Regional Pack, Eastern Europe Sub- Regional Pack, West Asia Sub- Regional Pack, Eastern Asia Sub- Regional Pack, Oceania Sub- Regional Pack, and Africa Sub Regional Pack.

Note: Country detail per Regional and Sub- Regional Country Packs are available from Informatica upon request. Country, Regional Packs, and Sub - Regional Packs availability are subject to change without notice.

Note: North American Regional Pack does not include Mexico.

Product Notes

Premium Address Cleansing and Validation for Cloud requires Cloud Data Quality, SaaS Edition or MDM Cloud Edition.

Premium Address Cleansing and Validation for Cloud is subscribed per Instance and, country, regional or sub-regional basis.

Premium Address Cleansing and Validation for Cloud can only be used in conjunction with subscribed compatible Informatica Software.

Unless otherwise agreed in writing, for each Subscription acquired, the Customer may install one (1) Instance of the Content. Use of this subscription with other data quality or data cleansing software or tools is not permitted.

Premium Address Cleansing and Validation for Cloud is offered on an annual basis subject to payment of an annual upfront subscription fee. If Customer chooses not to renew the subscription, Customer must notify Informatica in writing at least thirty (30) days prior to the end of the current annual subscription period, and Customer must cease use of the subscription and destroy all copies made thereof in whole or in part as of the last day of such subscription period. Upon request, Customer shall certify to Informatica that it has done so.

Premium Address Cleansing for Cloud Country. Customer must purchase a subscription for each individual country it wishes to include. This subscription comes with a country dictionary used to standardize Address data and generate metrics for the country subscription purchased. Address validation granularity may vary by country. Mappings and logic must be built by Customer.

Definitions:

Bureau Customer: means a customer for a Bureau Service.

Bureau Service: means a service comprising the Data Cleansing of a Customer Database and the supply of the resulting Cleansed Customer Database back to the relevant Customer.

Customer Database: means a database of an end user's Customer.

Note: Unless otherwise agreed in the Exhibit A, the "United Kingdom Premium Address Subscription – up to Three hundred (300) Named Users" is limited to a maximum number of three hundred (300) Named Users and does not permit interaction through external websites.

Note: Unless otherwise agreed in the Exhibit A, the "United Kingdom Premium Address Subscription – External Website" permits interaction through external websites only.

Note: Unless otherwise agreed in the Exhibit A, the "United Kingdom Premium Address Cleansing for Cloud Subscription - Unlimited Named Users & External Website" permits unlimited number of Named Users internally and interaction through external websites.

Note: Unless otherwise agreed in the Exhibit A, the "United Kingdom Premium Address Cleansing for Cloud Subscription - Bureau Service" includes 10,000,000 batch Transactions to be used for Bureau Customers. Bureau Service provider is obligated to report the number of Bureau Service Transactions to Informatica on a monthly or annual basis as agreed. If 10,000,000 annual batch Transaction threshold is passed by Bureau Service provider during the current annual term, Informatica may demand additional subscription fees similar to the current Bureau Service subscription purchased.

Note: To obtain the United Kingdom Premium Address Subscription – Three hundred (300) Named Users" or United Kingdom Premium Address Cleansing for Cloud Subscription - External Website" or United Kingdom Premium Address Cleansing for Cloud

Informatica Cloud and Product Description Schedule

Subscription - Unlimited Named Users & External Website," Customer must fill in a form requested by the Content Provider for the United Kingdom. This form can be found in the Pass-through terms posted at the URL <https://www.informatica.com/addressdoctor/terms-and-conditions.html#fbid=d8l6r2ZWMN0?hashlink=2> provided above in this Address Cleansing and Validation Subscription Options section.

Premium Address Cleansing for Cloud Packaged Subscription. This subscription is subscribed by regional or sub-regional country groups. Customer must purchase a subscription for each regional and/or sub-regional group it wishes to include. This subscription comes with country dictionaries used to standardize address data and generate metrics for the countries included in the subscription purchase. Address validation granularity may vary by country. Mappings and logic must be built by Customer.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

DaaS software annual subscriptions under \$10,000.00 USD receive "Forum Only Support", which is an Informatica moderated forum on the Informatica support portal at: https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services.

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the Legal Entity named on the Exhibit A unless expressly agreed otherwise in writing.

A Development version (Non-production Environment) of the Content for Address Verification and Geocoding requires the purchase of the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Supplementary Data Premium Address Cleansing for Cloud

Packaging

Supplementary Data Premium Address Cleansing for Cloud is an annual country subscription that provides additional information as enrichments to addresses from several countries. It can only be used in conjunction with a Premium Address Cleansing Subscription.

Supplementary Data Premium Address Cleansing for Cloud includes:

- Required reference database (Content) that includes country specific Supplementary data as enrichment

Current countries available: USA (County_FIPS_Code | State_FIPS_Code | MSA_ID | CSBA_ID | Finance_Number | Record_Type | CMSA_ID | Time_Zone_Code | Time_Zone_Name | Census_Tract_NO | Census_Block_Group | PMSA_ID | MCD_ID | Place_FIPS_Code), Australia (CCD06 | GCC_CODE | GCC_NAME | GNAF_ID | MESH_BLOCK11 | MESH_BLOCK16 | SA1_7_DIGT_NO | SA1_MAIN_NO | SA2_5_DIGT_NO | SA2_MAIN_NO | SA2_NAME | SA3_CODE | SA3_NAME | SA4_), Belgium (NIS_Code), Brazil (IBGE_Code), Czech Republic (Ruianam_ID | Ruianso_ID | Ruiantea_ID), France(Insee_Code | Insee_9_Code), Germany (Locality_ID | Street_ID | AGS | Street_Code), Italy (ISTAT_CODE), Japan (Choumei_AZA_Code | New_Choumei_AZA_Code | Current_Choumei_AZA_Code | Gaiku_Code), Poland (GMINA_Code | Locality_TERYT_ID | Street_TERYT_ID), Spain (INE_Province_Code | INE_Municipality_Code | INE_Street_Code), Switzerland (Postal_Code_Extension), Russia (FIAS_ID) and United Kingdom (Delivery_Point_Suffixes | UDPRN | UPRN | Address_Key | Delivery_Point_Type | Organization).

Product Notes

Supplementary Data Premium Address Cleansing for Cloud requires Premium Address Cleansing for Cloud for the corresponding country.

Supplementary Data Premium Address Cleansing for Cloud is subscribed per Instance on per country basis.

Informatica Cloud and Product Description Schedule

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the Legal Entity named on the Exhibit A unless expressly agreed otherwise in writing.

A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Address Code Lookup Premium Address Cleansing Subscription

Packaging

Address Code Lookup Premium Address Cleansing Subscription is an annual country subscription that provides unique identifiers for each address, in each supported Address Code country. It can only be used in conjunction with a Premium Address Cleansing Subscription.

Address Code Lookup Premium Address Cleansing includes:

- Required reference database (Content) that includes country specific Address Code data as enrichment.

Current countries available: Austria (Postal_Address_Code | Pac_ID), Germany (Locality_ID | Street_ID | AGS | Street_Code), Japan (Choumei_AZA_Code | New_Choumei_AZA_Code | Current_Choumei_AZA_Code | Gaiku_Code), South Korea (Address_ID), Serbia (Postal_Address_Code), South Africa (NAD_ID), United Kingdom (Delivery_Point_Suffixes | UDPRN | UPRN | Address_Key | Delivery_Point_Type | Organization).

Product Notes

Address Code Lookup Premium Address Cleansing Subscription requires Premium Address Cleansing Subscription for the corresponding country as a pre-requisite.

Address Code Lookup Premium Address Cleansing Subscription is subscribed per Instance, per country basis.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the Legal Entity named on the Exhibit A unless expressly agreed otherwise in writing.

A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

Informatica Cloud and Product Description Schedule

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Consumer Segmentation (CAMEO) Option Subscription

Packaging

Consumer Segmentation (CAMEO) Option Subscription is an annual country subscription that provides consumer segmentation and demographic information based on an Address.

Current countries available: Australia, Austria, Belgium, Brazil, Canada, Czech Rep., Denmark, Estonia, Finland, France, Germany, Hong Kong, Hungary, Indonesia, Italy, Japan, Korea, Mexico, Netherlands, New Zealand, Norway, Philippines, Poland, Portugal, Republic of Ireland, Romania, Russia, Singapore, Slovakia, South Africa, Spain, Sweden, Switzerland, United Kingdom, and United States (US).

Note: North American Regional Pack does not include Mexico.

Product Notes

Consumer Segmentation (CAMEO) Option Subscription requires a Premium Address Cleansing and Validation Subscription which is subscribed separately.

Consumer Segmentation (CAMEO) Option Subscription is subscribed on a per country per Instance basis. For Software subscribed on a "per Node" basis, the subscription must be subscribed for all Nodes within the Compute Cluster.

Customer agrees to sign such documentation as is or may be required by local postal providers/licensors in accordance with these restrictions. The results/codes provided by the Consumer Segmentation (CAMEO) Option Subscription are based on a "Right to Use" subscription. All results/codes and any other data whatsoever obtained via the Consumer Segmentation (CAMEO) Option Subscription must be deleted within seven (7) days if a current subscription is not maintained. Customer agrees to notify Informatica in writing as soon as such deletion has been completed. Consumer Segmentation (CAMEO) Option Subscription is deployed in conjunction with Informatica Address Verification Software.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

DaaS software annual subscriptions under \$10,000.00 USD receive "Forum Only Support", which is an Informatica moderated forum on the Informatica support portal at: https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services.

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Email Verification with Hygiene Option

Packaging

Informatica Cloud and Product Description Schedule

Email Verification with Hygiene Option is a cloud-based Application Program Interface (“API”) available in both SOAP and REST End Points that validates individual email addresses in near real-time or in batch. Email Verification with Hygiene Option identifies vulgar language, identifies valid and disposable accounts and recommends email address corrections.

Email Verification with Hygiene Option can be used to verify an email address, to confirm the meaning of status codes, and to check the status of Customer’s account. Email Verification with Hygiene Option is a stand-alone solution that offers additional functionality to the cloud-based Email Verification service for individual transactions.

Email Verification with Hygiene Option provides additional processing beyond Email Verification, including:

- Trap detection
- Protected network domain identifications
- International domain identification

Product Notes

Email Verification with Hygiene Option is subscribed per Hit.

Email Verification with Hygiene Option is granted for a designated term (“duration of use”) and comes with a pre-determined number of “Hits” (each “Hit” being one (1) request or call to the product API or processing a single row in the batch processing scenario).

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS software annual subscriptions under \$10,000.00 USD receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services.

Geo IP Location

Packaging

Geo IP Location allows high-precision localization of website visitors. The Web service provides geographic information such as IP address ranges, IP address Owner, latitude, longitude, time zone, and a map representing the location, for a given IP address.

Geo IP Location offers:

- Visibility into web traffic

The Geo IP Location solution is available through an Application Programming Interface (API) offered with SOAP End Points.

Product Notes

Geo IP Location is subscribed per Hit.

Customer consumes Hits by invoking Geo IP Location to append additional information to specific information provided.

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

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Informatica Cloud and Product Description Schedule

Geo Coding Option Subscription

Packaging

Geo Coding Option Subscription is an annual country subscription that provides geo coordinates down to arrival point level or interpolated house number level or street mid-point level or locality level or postal code level. Best available accuracy levels differ from country to country.

Current countries available: Afghanistan, Åland, Albania, Algeria, American Samoa, Andorra, Angola, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Bosnia and Herzegovina, Botswana, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Canada, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Christmas Island, Cocos Islands, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Côte d'Ivoire, Croatia, Cuba, Curaçao, Cyprus, Czech Republic, Dem. People's Rep. of Korea, Denmark, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Faroe Islands, Federated States of Micronesia, Fiji, Finland, France, French Guiana, French Polynesia, French Southern Territories, Gabon, Gambia, Georgia, Germany, Ghana, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Heard Island, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Lao, Latvia, Lebanon, Lesotho, Liberia, Libya, Liechtenstein, Lithuania, Luxembourg, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, McDonald Islands, Mexico, Moldova, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Niue, Norfolk Island, Northern Mariana Islands, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Réunion, Romania, Russian Federation, Rwanda, Saint Barthélemy and Saint Martin, Saint Kitts and Nevis, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, San Marino, São Tomé and Príncipe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Sint Eustatius and Saba, Sint Maarten, Slovakia, Slovenia, Solomon Islands, Somalia, South Africa, South Korea, South Sudan, Spain, Sri Lanka, Sudan, Suriname, Swaziland, Sweden, Switzerland, Syrian, Taiwan, Tajikistan, Tanzania, Thailand, The Dem. Rep. of the Congo, Timor-Leste, Togo, Tokelau, Tonga, Trinidad and Tobago., Tunisia, Turkey, Turkmenistan, Tuvalu, U.S. Virgin Islands, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, United States Minor Outlying Islands, Uruguay, Uzbekistan, Vanuatu, Vatican, Venezuela, Vietnam, Wallis and Fortuna, Western Sahara, Yemen, Zambia, Zimbabwe.

Current Regional Geo Coding and Sub Regional Geo Coding country packs available:

All World Pack (World (232 Countries and Territories. United Kingdom is not included, but can be subscribed to additionally)., North American Regional Pack (American Samoa, Canada, Guam, Marshall Islands, Federated States of Micronesia, Northern Mariana Islands, Palau, Puerto Rico, United States, United States Minor Outlying Islands and U.S. Virgin Islands. Mexico is not included, but can be subscribed to d additionally)., South America Regional Pack (Argentina, Chile, Brazil, Colombia, Peru, Venezuela, Ecuador, Bolivia, Paraguay, Uruguay, Guyana and Suriname), South America Sub Regional Pack (Colombia, Peru, Venezuela, Ecuador, Bolivia, Paraguay, Uruguay, Guyana, Suriname), Central America Regional Pack Mexico, Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bonaire, Cayman Island, Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, El Salvador, Grenada, Guatemala, Haiti, Honduras, Jamaica, Nicaragua, Panama, Sint Eustatius and Saba, Saint Kitts and Nevis, Sint Maarten, Saint Vincent and the Grenadines, Trinidad and Tobago), Central America Sub Regional Pack Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bonaire, Cayman Island, Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, El Salvador, Grenada, Guatemala, Haiti, Honduras, Jamaica, Nicaragua, Panama, Sint Eustatius and Saba, Saint Kitts and Nevis, Sint Maarten, Saint Vincent and the Grenadines, Trinidad and Tobago), Western Europe Regional Pack Austria, Belgium, Croatia, Denmark, Finland, France, Germany, Ireland, Iceland, Italy, Luxembourg, Malta, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland), Eastern Europe Regional Pack (Bosnia and Herzegovina, Bulgaria, Cyprus, Czech Rep., Estonia, Greece, Hungary, Latvia, Lithuania, Macedonia, Poland, Romania, Russian Federation, Slovakia, Slovenia, Albania, Belarus, Moldova, Montenegro, Serbia, Ukraine), Eastern Europe Sub Regional Pack (Albania, Belarus, Moldova, Montenegro, Serbia, Ukraine), Middle East Regional Pack (Bahrain, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Syria, United Arab Emirates, Yemen), Africa Regional Pack (Algeria, Egypt, Morocco, South Africa, Tunisia, Angola, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, The Dem. Rep. of the Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Libyan Arab Jamahiriya, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Nigeria, Rwanda, São Tomé and Príncipe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, Sudan, Swaziland, Tanzania, Togo, Uganda, Western Sahara, Zambia, Zimbabwe), Africa Sub Regional Pack, Oceania Regional Pack (Australia (incl. Christmas Island, Cocos Islands, Heard Island and McDonald Islands, Norfolk Island), New Zealand (incl. Cook Islands, Niue, Tokelau), Fiji, Kiribati, Nauru, Samoa, Solomon Islands, Tonga, Tuvalu, Vanuatu, Oceania Sub Regional Pack (Fiji, Kiribati, Nauru, Samoa, Solomon Islands, Tonga, Tuvalu, Vanuatu), West Asia Regional Pack (India, Pakistan, Turkey, Afghanistan, Armenia, Azerbaijan, Bhutan, Georgia, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Sri Lanka, Tajikistan, Turkmenistan, Uzbekistan), West Asia Sub Regional Pack (Afghanistan, Armenia, Azerbaijan, Bhutan, Georgia, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Sri Lanka, Tajikistan, Turkmenistan, Uzbekistan), Eastern Asia Regional Pack (China , Japan , South Korea , Singapore , Taiwan, Thailand , Hong Kong , Malaysia , Philippines , Vietnam , Macao, Bangladesh, Brunei Darussalam, Cambodia, Indonesia, Dem. People's Rep. of Korea, Lao, Mongolia, Myanmar, Papua New Guinea, Timor-Leste), Eastern Asia Sub Regional Pack (Bangladesh, Brunei Darussalam, Cambodia, Indonesia, Dem. People's Rep. of Korea, Lao, Mongolia, Myanmar, Papua New Guinea, Timor-Leste).

Informatica Cloud and Product Description Schedule

Product Notes

Geo Coding Option Subscription requires a Premium Address Cleansing and Validation Subscription which is subscribed separately.

Geo Coding Option Subscription is subscribed on a per country per Instance basis. For Software subscribed on a “per Node” basis, the subscription must be subscribed for all Nodes within the Compute Cluster.

Note: North American Regional Pack does not include Mexico.

Note: Western Europe Regional Pack does not include the United Kingdom.

Note: Country availability subject to change without notice.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer’s use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer’s consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer’s site during general business hours and after adequate advance notice to confirm compliance.

Global Phone Number Validation

Packaging

Global Phone Number Validation analyzes phone numbers and determines whether or not they are valid for a specified country. Global Phone Number Validation provides the following benefits:

- Validates phone numbers globally in 249+ countries/territories in near-real time
- Identifies phone type as being a landline, mobile, VoIP, or Freephone
- Geocodes phone numbers using latitudinal and longitudinal city-center coordination
- Offers carrier identification by phone number

Global Phone Number Validation is available through an Application Programming Interface (API) offered in both SOAP and REST End Points or via batch processing.

Product Notes

Global Phone Number Validation is subscribed per Hit.

All Hits that have not been consumed during the current subscription shall expire. Customers that exceed the applicable Hit allocation during the term of the subscription are subject to overage charges. Additional Hits may be subscribed at any time in tiered increments.

Global Phone Number Validation and Email Verification with Hygiene Bundle

Packaging

Informatica Cloud and Product Description Schedule

The Global Phone Number Validation and Email Verification with Hygiene Bundle allows Customer to use the Email Verification with Hygiene Option and the Global Phone Number Validation products.

Global Phone Number Validation and Email Verification with Hygiene Bundle includes:

- Global Phone Number Validation
- Email Verification with Hygiene Option

Product Notes

Global Phone Number Validation and Email Verification with Hygiene Bundle is subscribed per Hit.

Global Phone Number Validation and Email Verification with Hygiene Bundle subscription is granted for a designated term ("duration of use") and comes with a pre-determined number of "Hits" (each "Hit" being one (1) request or call to the one of the two products API or processing a single Email address or phone number in the batch processing scenario).

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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Informatica Address Verification Cloud Web Service Transactions

Packaging

The Informatica Address Verification Cloud Web Service Transactions provides the functionality to parse, cleanse, validate and standardize global Address data. Informatica Address Verification Cloud Web Service Transactions is available with a SOAP interface for direct integration and can also be accessed via Informatica Data Quality using a pre-built mapping.

Informatica Address Verification Cloud Web Services Transactions are subscribed for Batch, Interactive/FastComplete Transactions, Geo Coding or CAMEO. Batch Transactions permit submitting batches of Addresses for validation; Interactive/FastComplete Transactions permit use in reviewing returned suggestions and selecting specific results; permit use in reviewing returned suggestions and selecting specific results for Salesforce. CAMEO Transactions provides consumer segmentation and demographic information based on an Address. Geo Coding Transactions provides coordinates down to an interpolated house number level.

Product Notes

Informatica Address Verification Cloud Web Service Transactions is subscribed based on the number of Address validation transactions a Customer performs over a term indicated in the Exhibit A. Any unused Transactions will expire at the end of the term indicated in the exhibit A. For Software subscribed on a "per Node" basis, the subscription must be subscribed for all Nodes within the Compute Cluster.

Current regional offerings: North America, Global, United States, Germany, DACH region (German, Austria and Switzerland), Ireland, and United Kingdom.

Note: The global subscription is subscribed for world-wide access and is not limited by the country of the Address being cleansed.

Customer's use of Address Verification Cloud Web Service to verify Ireland addresses is subject to the LICENSOR EIRCODE PRODUCTS LICENCE AGREEMENT posted at the Data-as-a-Service Third-party Terms and Conditions (<https://www.informatica.com/addressdoctor/terms-and-conditions.html>).

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

DaaS software annual subscriptions under \$10,000.00 USD receive "Forum Only Support", which is an Informatica moderated forum on the Informatica support portal at: https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services.

Informatica Cloud and Product Description Schedule

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice. Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the Legal Entity named on the Exhibit A unless expressly agreed otherwise in writing.

A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Non-Postal Address Cleansing and Validation Subscriptions

Packaging

Non-Postal Address Cleansing and Validation Subscription is an annual country subscription that enables batch and real-time standardization and validation of Address data for non-postal Addresses.

The Non-Postal Address Cleansing and Validation subscription includes:

- Required Non-Postal enhanced postal reference dataset(s).

Current countries available: New Zealand.

Product Notes

Non-Postal Address Cleansing and Validation can only be used in conjunction with software subscribed by Informatica or its authorized third-party integrators. Use of this subscription with other data quality or data cleansing software or tools is not permitted.

Non-Postal Address Cleansing and Validation Subscription is subscribed per Instance on a subscription per country basis. For Software subscribed on a "per Node" basis, the subscription must be subscribed for all Nodes within the Compute Cluster.

Non-Postal Address Cleansing and Validation Subscription fees are subject to payment in advance. If Customer chooses not to renew the subscription, Customer must notify Informatica in writing at least thirty (30) days prior to the end of the current annual subscription period, and Customer must cease use of the subscription and destroy all copies made thereof in whole or in part as of the last day of such subscription period. Upon request, Customer shall certify to Informatica that it has done so.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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Informatica Cloud and Product Description Schedule

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

Premium Address Cleansing and Validation Subscriptions

Packaging

Premium Address Cleansing and Validation Subscription enables batch and real-time standardization and validation of Address data at a "street, city, state, zip" level of granularity.

The Premium Address Cleansing and Validation subscription includes:

- Dictionaries used to standardize Address data and generate data quality metrics for the applicable country.
- An Address validation engine appropriate to a specific level of granularity depending on the country.
- Required postal reference dataset(s).

Premium Address Cleansing and Validation is available for the following individual countries:

Algeria, Antarctica, Argentina, Australia, Austria, Brazil, Belgium, Bosnia and Herzegovina, Bulgaria, Canada, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, India, Italy, Japan, Latvia, Lithuania, Luxembourg, Macao, Malaysia, Malta, Macedonia, Mexico, Montenegro, Morocco, Netherlands, New Zealand, Norway, Pakistan, Philippines, Poland, Portugal, Republic of Ireland*, Romania, Russian Federation, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, United Kingdom**, Vietnam, and United States

*Republic of Ireland is available as follows:

- Ireland Premium Address Cleansing Subscription with EirCodes - One (1) Named User
- Ireland Premium Address Cleansing Subscription with EirCodes - Unlimited Named Users
- Ireland Premium Address Cleansing Subscription without EirCodes - Unlimited Named Users

** United Kingdom is available as follows:

- United Kingdom Premium Address Cleansing Subscription - Up to three hundred (300) Named Users
- United Kingdom Premium Address Cleansing Subscription - One (1) Named User
- United Kingdom Premium Address Cleansing Subscription - External website
- United Kingdom Premium Address Cleansing Subscription - Unlimited Named Users and external website
- United Kingdom Premium Address Cleansing Subscription - Bureau Service

*** France is available as follows:

- France SNA Certified Premium Address Cleansing Subscription

Note: France SNA must be subscribed separately.

**** Australia is available as follows:

- Australia AMAS Certified Premium Address Cleansing Subscription

Current regional country packs available:

All World (includes Republic of Ireland without Eircodes and excludes United Kingdom), North American Regional Pack, Central America Regional Pack, South America Regional Pack, Western Europe Regional Pack (includes Republic of Ireland without Eircodes and excludes United Kingdom), Eastern Europe Regional Pack, West Asia Regional Pack, Middle East Regional Pack, Eastern Asia Regional Pack, Oceania Regional Pack, and Africa Regional Pack.

Current Sub - regional country packs available:

Central America Sub - Regional Pack (Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bonaire, Cayman Island, Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, El Salvador, Grenada, Guatemala, Haiti, Honduras, Jamaica, Nicaragua, Panama, Sint Eustatius and Saba, Saint Kitts and Nevis, Sint Maarten, Saint Vincent and the Grenadines, Trinidad and Tobago.), South America Sub - Regional Pack (Bolivia, Colombia, Ecuador, Guyana, Paraguay, Peru, Suriname, Uruguay and Venezuela.), Eastern Europe Sub - Regional Pack (Albania, Belarus, Moldova, Montenegro, Serbia and Ukraine.), West Asia Sub - Regional Pack (Afghanistan, Armenia, Azerbaijan, Bhutan, Georgia, Kazakhstan, Kyrgyzstan, Maldives, Nepal, Sri Lanka, Tajikistan, Turkmenistan and Uzbekistan), Eastern Asia Sub - Regional Pack (Bangladesh, Brunei Darussalam, Cambodia, Indonesia, Dem. People's Rep. of Korea, Lao, Mongolia, Myanmar, Papua New Guinea and Timor-Leste.), Oceania Sub - Regional Pack (Fiji, Kiribati, Nauru, Samoa,

Informatica Cloud and Product Description Schedule

Solomon Islands, Tonga, Tuvalu and Vanuatu), and Africa Sub Regional Pack (Angola, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, The Dem. Rep. of the Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Libyan Arab Jamahiriya, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Nigeria, Rwanda, São Tomé and Príncipe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, Sudan, Swaziland, Tanzania, Togo, Uganda, Western Sahara, Zambia and Zimbabwe), Middle East Sub – Regional Pack (Bahrain, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Oman, Palestinian Territory, Qatar, Saudi Arabia, Syrian, United Arab Emirates and Yemen).

Note: Country detail per Regional and Sub- Regional Country Packs are available from Informatica upon request. Country, Regional Packs, and Sub - Regional Packs availability are subject to change without notice.

Note: North American Regional Pack does not include Mexico.

Product Notes

Premium Address Cleansing and Validation can only be used in conjunction with subscribed compatible Informatica Software. Use of this subscription with other data quality or data cleansing software or tools is not permitted.

Premium Address Cleansing and Validation Subscription is subscribed per Instance on a subscription, country, regional or sub-regional basis.

For Software subscribed on a “per Node” basis, the subscription must be subscribed for all Nodes within the Compute Cluster.

Premium Address Cleansing and Validation Subscription is offered on an annual basis subject to payment of an annual upfront subscription fee. If Customer chooses not to renew the subscription, Customer must notify Informatica in writing at least thirty (30) days prior to the end of the current annual subscription period, and Customer must cease use of the subscription and destroy all copies made thereof in whole or in part as of the last day of such subscription period. Upon request, Customer shall certify to Informatica that it has done so.

Premium Address Cleansing Country Subscription. This subscription is licensed or subscribed by individual country. Customer must purchase a subscription for each country it wishes to subscribe. This subscription comes with a country dictionary used to standardize Address data and generate metrics for the country subscription purchased. Address validation granularity may vary by country. Mappings and logic must be built by Customer.

Definitions:

Bureau Customer: means a customer for a Bureau Service.

Bureau Service: means a service comprising the Data Cleansing of a Customer Database and the supply of the resulting Cleansed Customer Database back to the relevant Customer.

Customer Database: means a database of an End User's Customer.

Note: The “CASS Certified” databases for US Premium Address Subscription may only be shipped within the US due to USPS restrictions. For further information, please contact DL: DQNA or the DaaS product team.

Note: EirCodes means Irish Postal Codes.

Note: Unless otherwise agreed in the Exhibit A, the “United Kingdom Premium Address Subscription – up to Three Hundred (300) Named Users” is limited to a maximum number of three hundred (300) Named Users and does not permit interaction through external websites.

Note: Unless otherwise agreed in the Exhibit A, the “United Kingdom Premium Address Subscription – External Website” permits interaction through external websites only.

Note: Unless otherwise agreed in the Exhibit A, the “United Kingdom Premium Address Cleansing Subscription - Unlimited Named Users & External Website” permits unlimited number of Named Users internally and interaction through external websites.

Note: Unless otherwise agreed in the Exhibit A, the “United Kingdom Premium Address Cleansing Subscription - Bureau Service” includes 10,000,000 batch Transactions to be used for Bureau Customers. Bureau Service provider is obligated to report the number of Bureau Service Transactions to Informatica on a monthly or annual basis as agreed. If 10,000,000 annual batch Transaction threshold is passed by Bureau Service provider during the current annual term, Informatica may demand additional fees similar to the current Bureau Service subscription purchased.

Note: To obtain the United Kingdom Premium Address Subscription – Three hundred (300) Named Users” or United Kingdom Premium Address Cleansing Subscription - External Website” or United Kingdom Premium Address Cleansing Subscription - Unlimited Users

Informatica Cloud and Product Description Schedule

& External Website”, Customer must fill in a form requested by the Content Provider for the United Kingdom. This form can be found in the Pass-through terms posted at the URL <https://www.informatica.com/addressdoctor/terms-and-conditions.html#fbid=d8l6r2ZWMN0?hashlink=2> provided above in this Address Cleansing and Validation Subscription Options section.

Note: To obtain the Ireland Premium Address Cleansing Subscription with EirCodes – One (1) Named User or Ireland Premium Address Cleansing Subscription with EirCodes - Unlimited Named Users, Customer must complete and sign an agreement requested by the Content Provider for the Ireland EirCodes. This form can be found in the Pass-through terms posted at the URL <https://www.informatica.com/addressdoctor/terms-and-conditions.html> provided above in this Address Cleansing and Validation Subscription Options section.

Premium Address Cleansing Packaged Subscription. This subscription is subscribed by regional or sub-regional country groups. Customer must purchase a subscription for each regional and/or sub-regional group it wishes to subscribe. This subscription comes with country dictionaries used to standardize address data and generate metrics for the countries included in the subscription purchase. Address validation granularity may vary by country. Mappings and logic must be built by Customer.

Disclaimer: USA CERTIFIED (CASS) data cannot be shipped outside the USA; USA BATCH, INTERACTIVE, and FASTCOMPLETE data is available for all Customers.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

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If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer’s site during general business hours and after adequate advance notice to confirm compliance.

Single-Line Premium Address Cleansing

Packaging

Single-Line Premium Address Cleansing Subscription is an annual country subscription that allows cleansing of addresses submitted with a single-line structure. Single-Line address cleansing can be performed in batch, interactive, and fast completion modes.

Single-Line Premium Address Cleansing includes:

- Ability to cleanse and validate addresses submitted with a single line structure

Current countries available: All countries supported by Informatica Address Verification.

Single-line address verification uses an unlock code of type SINGLE_LINE_VALIDATION in on-premises installations.

Product Notes

Single-Line Premium Address Cleansing requires a Premium Address Cleansing Subscription for the corresponding country.

Single-Line Premium Address Cleansing Subscription is subscribed per Instance on a subscription, per country basis.

Informatica Cloud and Product Description Schedule

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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Supplementary Data Premium Address Cleansing Subscription

Packaging

Supplementary Data Premium Address Cleansing Subscription is an annual country subscription that provides additional information as enrichments to addresses from several countries. It can only be used in conjunction with a Premium Address Cleansing Subscription.

Supplementary Data Premium Address Cleansing includes:

- Required reference database (Content) that includes country specific Supplementary data as enrichment

Current countries available: USA (County_FIPS_Code | State_FIPS_Code | MSA_ID | CSBA_ID | Finance_Number | Record_Type | CMSA_ID | Time_Zone_Code | Time_Zone_Name | Census_Tract_NO | Census_Block_Group | PMSA_ID | MCD_ID | Place_FIPS_Code), Australia (CCD06 | GCC_CODE | GCC_NAME | GNAF_ID | MESH_BLOCK11 | MESH_BLOCK16 | SA1_7_DIGT_NO | SA1_MAIN_NO | SA2_5_DIGT_NO | SA2_MAIN_NO | SA2_NAME | SA3_CODE | SA3_NAME | SA4_), Belgium (NIS_Code), Brazil (IBGE_Code), Czech Republic (Ruianam_ID | Ruianso_ID | Ruiantea_ID), France(Insee_Code | Insee_9_Code), Germany (Locality_ID | Street_ID | AGS | Street_Code), Italy (ISTAT_CODE), Japan (Choumei_AZA_Code | New_Choumei_AZA_Code | Current_Choumei_AZA_Code | Gaiku_Code), Poland (GMINA_Code | Localuty_TERYT_ID | Street_TERYT_ID), Spain (INE_Province_Code | INE_Municipality_Code | INE_Street_Code), Switzerland (Postal_Code_Extension), Russia (FIAS_ID) and United Kingdom (Delivery_Point_Suffixes | UDPRN | UPRN | Address_Key | Delivery_Point_Type | Organization) .

Product Notes

Supplementary Data Premium Address Cleansing Subscription requires Premium Address Cleansing Subscription for the corresponding country.

Supplementary Data Premium Address Cleansing Subscription is subscribed per Instance on a subscription, per country basis.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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US Number Portability Verification for Global Phone

Packaging

US Number Portability verification for Global Phone determines whether the number sent to the Global Phone Validation service has been ported through an alternative device.

US Number portability verification for Global Phone includes:

- Update the line type (for example, land line or mobile) of a US phone number to indicate whether the number has been ported from land line to mobile or vice versa
- Return a status code in the 'ported' section of the Global Phone Number Validation response to indicate a port

Note: This functionality requires registration with a third-party data provider that must be completed before the feature can be used.

Product Notes

US Number Portability Verification for Global Phone requires a subscription for Informatica Global Phone Number Validation Service and can only be used as part of the Global Phone Number Validation service.

Customer is required to complete a registration form and Service Agreement with iconnective, which has executed master agreements with the North American Portability Management LLC (the "NAPM") to operate the Number Portability Administration Center (the "NPAC") and serve as the Local Number Portability Administrator (the "LNPA") in the seven regions covering the former Regional Bell Operating Companies United States Service Areas.

US Number portability verification for Global Phone is subscribed per Instance and on a yearly subscription basis. It enables number portability checks in the Global Phone Number Validation service for US phone numbers and requires an active subscription for this service.

Within the subscription term Customer is permitted to make as many "Hits" to the Global Phone Number Validation service as subscribed for Global.

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USA National Change of Address Verification

Packaging

USA National Change of Address Verification is a subscription that identifies if a subject has moved to a new Address and where the Address is located.

Informatica Cloud and Product Description Schedule

USA National Change of Address Verification:

- Identifies persons from your contact list has moved and provides the new Address
- Verifies Addresses against the most recent Address change records

USA National Change Address of Verification is available as follows:

- Product identified on the applicable Exhibit A that contains "(18)" in the SKU level description contains the previous eighteen (18) months of Address change records from the active month of the subscription term.
- Product identified on the applicable Exhibit A that contains "(48)" in the SKU level description refers to the previous forty-eight (48) months of Address change records from the active month of the subscription term.

USA National Change of Address Verification is available via batch processing where Customer provides Informatica with a CSV file that is processed and returned to Customer as a CSV file.

Product Notes

USA National Change of Address Verification is subscribed per Hit and on a subscription basis.

Customer consumes Hits by invoking National Change of Address to determine if a subject has moved to a new Address and where the Address is located.

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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AddressDoctor Software Library

Packaging

The AddressDoctor Software Library provides the functionality to parse, cleanse, validate and standardize global Address data as well as append geo-coordinates for specific countries, depending on the DaaS Subscriptions taken. The Software Library is available with a C and Java application programming interface (API). The API handles 40 different character sets, supports over two hundred forty (240) countries with support for language transliteration in seven (7) countries.

- This subscription includes a single Lab subscription for development, testing, and/or quality assurance purposes.

Product Notes

AddressDoctor Software Library requires at least one (1) Premium Address Cleansing and Validation Subscription.

AddressDoctor Software Library is subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores subscribed for the Production Environment(s).

Informatica Cloud and Product Description Schedule

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

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If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

AddressDoctor Software Library Lab

Packaging

An AddressDoctor Software Library Lab enables Customer to replicate and match the corresponding AddressDoctor Software Library production subscription for development, testing and/or quality assurance purposes in a Non-production environment.

Product Notes

AddressDoctor Software Library Lab requires an AddressDoctor Software Library Production subscription whether or not it is feasible for it to be utilized or installed separately.

AddressDoctor Software Library Lab is subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores subscribed for the Lab Environment(s).

Each Lab subscription is restricted to use in support of no more than one (1) Production Environment of AddressDoctor Software Library. It is recommended that Customer deploy separate Lab subscription for multiple lab stages (i.e., development, test and quality assurance).

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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A Development version (Non-production Environment) of the Content for Address Verification, Geocoding and CAMEO requires the purchase of the Production version of that country/content.

Informatica Cloud and Product Description Schedule

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of the Customer or undertaken with the Customer's consent.

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DATA INTEGRATION

B2B

B2B Data Exchange for MDM - Product 360

Packaging

B2B Data Exchange for MDM - Product 360 enables data sharing between business partners that can be used for new partner on-boarding and profile management, and business event monitoring and management. It also provides unstructured and semi-structured data format transformations.

B2B Data Exchange for MDM - Product 360 includes:

- One (1) Data Transformation
- One (1) B2B GDSN Data Format Library
- One (1) PowerCenter Standard Edition (restricted use)
- Scaling Option (restricted use)
- Real Time Option (restricted use)
- One (1) PowerExchange for Web Services (restricted use)
- One (1) Informatica Data Archive Secure Edition (restricted use)
- One (1) DX Server
- One (1) DX Console
- One (1) Informatica Managed File Transfer (restricted use)
- One (1) B2B DX BAM Option
- One (1) MDM - Product 360 data model definition for GDSN core attributes (custom repository, English)
- MDM - Product 360 to B2B communication based on canonical format for the GS1 Messages CIS (out) CIN (in/out) CIP (out)
- MDM - Product 360 data quality validations

Product Notes

B2B Data Exchange for MDM - Product 360 is licensed or subscribed per MDM - Product 360 Instance.

Customer may run one (1) or more Instances of B2B Data Exchange within the single Production Environment solely in support of and in combination with Customer's licensed MDM - Product 360 (any Edition) Production server (and associated Non-production server(s)). B2B Data Exchange may be licensed separately from the PowerCenter Software.

This license or subscription includes a restricted PowerCenter Standard Edition, Scaling Option, Real Time Option and PowerExchange for Web Services installation which may be used by Customer solely in conjunction with the associated B2B Data Exchange application processes, and shall not be used by Customer for any other purpose.

This license or subscription includes a restricted use Informatica Data Archive Secure Edition license or subscription which may be used by Customer solely to archive the B2B Data Exchange metadata repository, and shall not be used by Customer for any other purpose.

This license or subscription includes a restricted use Informatica Managed File Transfer license or subscription, which may be used by Customer solely in conjunction with the associated B2B Data Exchange application processes, and shall not be used by Customer for any other purpose.

Note: Informatica MDM - Product 360 (any Edition) licensed or subscribed separately and is not part of this package. B2B Data Exchange includes Informatica B2B Data Exchange Managed File Transfer and not the OEM Option.

Informatica Cloud and Product Description Schedule

Data Transformation

Packaging

Data Transformation provides access to unstructured and semi-structured data.

Data Transformation includes:

- Unlimited Informatica Developers
- DT Engine(s)
- XMAP

Supported data formats: MS Word, MS Excel, MS PowerPoint, JSON, Avro, Parquet, WordPerfect, Star Office, ASCII reports, HTML, undocumented binaries, HTML, complex hierarchical XML, and Adobe PDF.

Note: Subject to platform availability.

Product Notes

Data Transformation requires an Informatica Developer supported product such as Data Engineering or Informatica Data Quality.

Data Transformation is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

B2B - Options

GDSN Accelerator for MDM - Product 360

Packaging

GDSN Accelerator for MDM - Product 360 enables data sharing (Catalogue Item Synchronization) between Product 360 and a GDSN data pool based on the AS2 protocol. The connection to the data pool will be established via OpenAS2. GDSN Accelerator for MDM - Product 360 also provides data format transformations via import and export functionality between MDM - Product 360 and the GDSN message format and enables management of GDSN data in MDM - Product 360.

GDSN Accelerator for MDM - Product 360 includes:

- MDM - Product 360 data model definition for mandatory GDSN global core attributes and from selected modules (English) including lookup values and GDSN units
- Packaging hierarchy view to navigate a GDSN packaging hierarchy
- Publication and Confirmation status data models
- MDM - Product 360 communication templates based on the format for the GS1 Messages CIS (out), CIN (in/out), CIP (out), CIC (in/out)
- This includes export and import functionality (pre-import step/functions)
- Report queries to search for GDSN-related data
- MDM - Product 360 data quality validations

Product Notes

GDSN Accelerator for MDM - Product 360 requires MDM - Product 360.

GDSN Accelerator for MDM - Product 360 is subscribed per MDM - Product 360 Instance.

GDSN Accelerator for MDM - Product 360 subscription entitles Customer to deploy GDSN Accelerator for MDM - Product 360 within a single Production Environment solely in support of and in conjunction with Customer's subscribed Informatica MDM - Product 360 Instance (and associated Non-production Instance(s)). Customer may run one or more Instances of Informatica MDM - Product 360 within the single Production Environment.

B2B DQ Developer Option

Packaging

For a Customer licensed for B2B Data Exchange, the B2B DQ Developer Option allows Customer to develop Informatica Data Quality mapplets for processing within a PowerCenter workflow.

Informatica Cloud and Product Description Schedule

B2B DQ Developer Option includes:

- One (1) Informatica Data Quality Standard Edition (restricted use; profiling capabilities excluded)
- Two (2) Informatica Data Quality Developer Seats (restricted use)

Note: Additional fees shall apply if there are changes to the Software configuration.

Product Notes

B2B DQ Developer Option requires a license or subscription for B2B Data Exchange whether or not it is feasible for it to be utilized or installed separately.

B2B DQ Developer Option is licensed or subscribed per CPU-core.

The number of CPU-cores licensed or subscribed must be equal to the number of CPU-cores in the B2B Data Exchange Production Environment(s)

The Informatica Data Quality Standard Edition Software and Informatica Data Quality Developer Seats included with the B2B DQ Developer Option Software is a restricted use license or subscription and shall be used solely for developing Informatica Data Quality mapplets for processing within a PowerCenter workflow.

Data Integration Hub for MDM

Data Integration Hub for MDM

Packaging

Data Integration Hub for MDM enables application data integration using publish and subscribe methodologies across a hybrid IT infrastructure in support of Informatica MDM only.

Data Integration Hub for MDM includes:

- One (1) Data Transformation (restricted use)
- One (1) PowerCenter Standard Edition (restricted use)
- Scaling Option (Partitioning, Enterprise Grid, Push-Down Optimization) (restricted use)
- Real Time Option (restricted use)
- Data connectivity to Flat Files and two (2) PowerExchange for Data Types selected at time of purchase.
- One (1) PowerExchange for Web Services (restricted use)
- Data Archive Standard Edition (restricted use)
- One (1) DIH Server
- One (1) DIH Console
- One (1) Data Integration Hubs Dashboards

Product Notes

Data Integration Hub for MDM requires Informatica MDM and Connected Applications and the applicable PowerExchange connectivity for each applicable Connected Application.

Data Integration Hub for MDM is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

Data Integration Hub for MDM includes a restricted PowerCenter Standard Edition, Scaling Option, Real Time Option, Data Archive Standard Edition, and PowerExchange for Web Services installation which may be used by Customer solely in conjunction with the associated Data Integration Hub for MDM application processes, and shall not be used for any other purpose.

Data Integration Hub for MDM Lab

Packaging

Data Integration Hub for MDM Lab includes:

- Data Integration Hub for MDM Lab allows development, testing and/or quality assurance purposes only in a Lab environment.
- Data Integration Hub Lab CPU-cores:

Informatica Cloud and Product Description Schedule

- o Data Integration Hub Lab CPU-cores means the total number of Lab CPU-cores licensed or subscribed for use in the Lab Environment.

Product Notes

Data Integration Hub for MDM Lab requires a Data Integration Hub for MDM Production license or subscription whether or not it is feasible for it to be utilized or installed separately.

Data Integration Hub for MDM Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Lab Environment(s).

Each Lab License or Subscription is restricted to use in support of no more than one (1) Data Integration Hub Production Environment. It is recommended that Customer deploy separate Lab Licenses or Subscriptions for multiple lab stages (i.e., development, test and quality assurance). The Lab Licenses or Subscriptions include any Data Integration Hub for MDM Options that Customer has licensed or subscribed separately for the corresponding Production Environment with the exception of PowerExchange licenses or subscriptions that are licensed or subscribed based on source that have separate lab licenses or subscriptions (PowerExchange for Databases – CDC Option Lab, PowerExchange for Midrange Lab, PowerExchange for Mainframe Lab, PowerExchange for Flat File – Batch Option Lab).

Data Integration Hub (DIH) for Informatica MDM Connected Applications Bundle

Packaging

Data Integration Hub for Informatica MDM Connected Applications Bundle provides Connected Applications connections to applicable PowerExchange connectivity to the Data Integration Hub.

Product Notes

Data Integration Hub for Informatica MDM Connected Applications Bundle is licensed or subscribed per Connected Application.

Data Integration Hub for Informatica MDM Connected Applications Bundle may be licensed or subscribed to support a Data Integration Hub for Informatica MDM License or Subscription within a single Production Environment provided such use, including all components of such Software, does not exceed the total number of Connected Applications connections purchased by Customer for such Production Environment and provided Customer has licensed or subscribed to the applicable PowerExchange connectivity for each applicable Connected Applications number and type.

Each Connected Application requires a separate license or subscription. The connection of any Connected Application in excess of the number licensed or subscribed obligates Customer to purchase additional Connected Application licenses or subscriptions.

Enterprise Data Integration PowerExchange

PowerExchange for Applications

Packaging

PowerExchange for Applications provides functionality to directly source and target the application layer of the source type licensed or subscribed.

Supported applications: SAP NetWeaver & SAP NetWeaver BI, JD Edwards EnterpriseOne, JD Edwards World, PeopleSoft Enterprise, Siebel, SAS, Essbase, Lotus Notes, Oracle E-Business Suite, and Microsoft Dynamics CRM.

Product Notes

PowerExchange for Applications requires a license or subscription for PowerCenter or other compatible Informatica Software whether or not it is feasible for it to be utilized or installed separately.

PowerExchange for Applications is licensed or subscribed per CPU-core.

The number of CPU-cores licensed or subscribed must be equal to the number of CPU-cores in the PowerCenter or other compatible Informatica Software Production Environment(s).

Customer must license or subscribe to one (1) PowerExchange for Applications license or subscription for each application type required.

Informatica Cloud and Product Description Schedule

PowerExchange (PWX) for Data Types

Packaging

A PowerExchange for Data Types license or subscription provides the right to source or target all instances of a particular type of relational database as specified at the time of licensing or subscription. For example, an Oracle data type license or subscription provides access to all Oracle database instances in the environment.

Supported Data Types: Netezza Performance Server; Teradata; Greenplum; Hadoop (HIVE and HDFS)**; Hbase; JDBC*; SAP Hana**, PostgreSQL, DB2 Warehouse**, IBM Integrated Analytics System (IIAS)**, Vertica and MySQL Enterprise.

*JDBC availability limited to Informatica Data Quality (all editions) and Informatica Data Services.

** PowerExchange Hadoop (HIVE and HDFS), SAP Hana, DB2 Warehouse and IBM Integrated Analytics System (IIAS) are not eligible as a free pick on Informatica Software where picks are included.

Product Notes

PowerExchange for Data Types requires PowerCenter or other compatible Informatica Software and is not licensed or subscribed separately.

PowerExchange for Data Types is licensed or subscribed per Production Environment.

With PowerExchange for Data Types, Customer may source data from all relational databases of the designated Source Data Type and target data solely to databases of the same Target Data Type in batch mode only.

Customer must license or subscribe to one (1) PowerExchange for Data Type license or subscription for each Data Type required.

PowerExchange for Kafka

Packaging

A PowerExchange for Kafka license or subscription provides the right to source or target instances of Kafka.

Product Notes

PowerExchange for Kafka requires PowerCenter or other compatible Informatica Software and is not licensed or subscribed separately.

PowerExchange for Kafka is licensed or subscribed per Production Environment.

PowerExchange for Kafka permits Customer to source and target data.

PowerExchange for Salesforce

Packaging

PowerExchange for Salesforce provides functionality to directly source and target the application layer of the source type licensed or subscribed.

Product Notes

PowerExchange for Salesforce requires PowerCenter or other compatible Informatica Software and is not licensed or subscribed separately.

PowerExchange for Salesforce is licensed or subscribed per Production Environment.

PowerExchange CDC Publisher - Options for Data Streaming Platforms

Packaging

PowerExchange CDC Publisher – Options for Data Streaming Platforms allows CDC data persisted by the PowerExchange CDC Remote Logger service to be published to distributed data streaming platform.

Supported Options:

PowerExchange CDC Publisher – Option for Apache Kafka. This option allows publishing of PowerExchange CDC remote logged data to Apache Kafka distributed streaming platform.

Informatica Cloud and Product Description Schedule

PowerExchange CDC Publisher – Option for MapR Streams. This option allows publishing of PowerExchange CDC remote logged data to the MapR distributed streaming platform

Product Notes

PowerExchange CDC Publisher – Options for Data Streaming Platforms requires a PowerExchange Change Data Capture Option (PowerExchange CDC Mainframe, PowerExchange CDC Midrange, or PowerExchange CDC Databases).

PowerExchange CDC Publisher - Options for Data Streaming Platforms is licensed or subscribed based on the required number of Data Streaming Platform Instances where data will be published. Each distinct Data Streaming Platform target cluster requires a separate license or subscription. The Production product license or subscription includes Non-production.

Note: PowerCenter or PowerCenter Options (ex. Real Time Package) are not required to be licensed or subscribed in support of the PowerExchange Change Data Capture (CDC) Option (PowerExchange CDC Mainframe, PowerExchange CDC Midrange, or PowerExchange CDC Databases) when licensed or subscribed in support of PowerExchange CDC Publisher.

PowerExchange for Databases - CDC Options

Packaging

PowerExchange for Databases – CDC Options provide access to data stored in databases in CDC mode. Change Data Capture (CDC) provides change-only data since a previous point in time (e.g., last extract, query, or midnight yesterday). CDC Option also includes batch capabilities.

PowerExchange for Databases – CDC Option for DB2-UDB. This option provides access to data stored in DB2-UDB application databases.

PowerExchange for Databases – CDC Option for Oracle. This option provides access to data stored in Oracle application databases in CDC.

PowerExchange for Databases – CDC Option for SQL Server. This option provides access to data stored in SQL Server application databases.

PowerExchange for Databases – CDC Option for MySQL EE Server. This option provides access to data stored in MySQL EE Server application databases.

PowerExchange for Databases – CDC Option for PostGre-SQL Server. This option provides access to data stored in PostGreSQL databases.

PowerExchange for Databases - CDC Option for SAP S4/HANA. This option provides access to data stored in SAP HANA databases.

Product Notes

PowerExchange for Databases – CDC Options requires PowerCenter (Any edition) and Real Time Package, IICS - Cloud Data Integration or PowerExchange CDC Publisher.

PowerExchange for Databases - CDC Options is licensed or subscribed based on the total number of server instances of the database from which data is sourced, with the exception of an Oracle database.

PowerExchange for Databases - CDC Option for Oracle is licensed or subscribed based on the total number of Oracle database System IDs ("SIDs"). For each database type from which data is sourced, Customer must license or subscribe to a separate server Instance or SID, as applicable.

PowerExchange for Databases - CDC Option Lab

Packaging

The PowerExchange for Databases – CDC Option Lab enables Customer to create a corresponding PowerExchange Instance for development, testing and/or quality assurance purposes in a Non-production Environment.

PowerExchange for Databases – CDC Option for DB2-UDB. This option provides access to data stored in DB2-UDB application databases.

PowerExchange for Databases – CDC Option for Oracle. This option provides access to data stored in Oracle application databases in CDC.

Informatica Cloud and Product Description Schedule

PowerExchange for Databases – CDC Option for SQL Server. This option provides access to data stored in SQL Server application databases.

PowerExchange for Databases – CDC Option for MySQL EE Server. This option provides access to data stored in MySQL EE Server application databases.

PowerExchange for Databases – CDC Option for PostGre-SQL Server. This option provides access to data stored in PostGreSQL databases.

PowerExchange for Databases - CDC Option for SAP S4/HANA. This option provides access to data stored in SAP HANA databases.

Note: CDC functionality varies by data type.

Product Notes

PowerExchange for Databases – CDC Option Lab is licensed or subscribed per Environment.

PowerExchange for Databases – CDC Option Lab is required to allow Customers to source data from Non-production Environments for which they have purchased a production license to perform testing. A PowerExchange for Databases - CDC Option Lab license is required per Non-production Environment (e.g., Test, QA, etc.).

Customers can access all datatypes used in their Production Environment, without restriction to the total number of End Points, within each Lab License Environment. Customers may not use more than the total number of PowerExchange for Databases – CDC Option Lab Environments purchased.

Lab Licenses or Subscriptions may not be used to develop OEM applications.

PowerExchange for Flat File - Batch Option

Packaging

PowerExchange for Flat Files – Batch Option enables Customer to source or target variable length or complex flat files of RDBMS data types. This product is separately licensed or subscribed and is not included with the base PowerCenter (any edition).

Product Notes

PowerExchange for Flat File – Batch Option requires Data Quality or other compatible Informatica Software and is not licensed or subscribed separately.

PowerExchange for Flat File – Batch Option is licensed or subscribed per Instance from which data is sourced. For each Instance of PowerExchange for Flat File – Batch Option licensed or subscribed, Customer may install one (1) Instance of the Software on a single server.

PowerExchange for Flat File - Batch Option Lab

Packaging

The PowerExchange for Flat Files – Batch Option Lab enables Customer to replicate and match the corresponding PowerExchange production license or subscription for development, testing and/or quality assurance purposes in a Non-production Environment.

Product Notes

Each PowerExchange for Flat File – Batch Option Lab is licensed or subscribed on a per server Instance basis.

A unique PowerExchange for Flat File – Batch Option Lab is required for each server Instance from which Non-production data will be extracted. Lab Licenses or Subscriptions may not be used to develop OEM applications.

PowerExchange for EAI/Messaging

Packaging

PowerExchange for EAI/Messaging enables users to use source and target definitions in a mapping to read/write messages from/to messaging sources/targets in a PowerCenter workflow.

Supported EAI/Messaging applications: WebSphere MQ, TIBCO, WebMethods Broker, and MSMQ.

Product Notes

PowerExchange for EAI/Messaging requires Data Quality or other compatible Informatica Software.

PowerExchange for EAI/Messaging is licensed or subscribed per Production Environment.

Informatica Cloud and Product Description Schedule

Customer must license or subscribe to one (1) PowerExchange for EAI/Messaging license or subscription for each EAI/Messaging application required.

PowerExchange for Cassandra

Packaging

A PowerExchange for Cassandra license or subscription provides the right to source or target instances of Cassandra.

Product Notes

PowerExchange for Cassandra may be licensed or subscribed solely in conjunction with PowerCenter or other compatible Informatica Software for an additional fee and is not licensed or subscribed separately.

PowerExchange for Cassandra is licensed or subscribed per Production Environment.

PowerExchange for Cassandra permits Customer to source and target data in batch mode only.

PowerExchange for MongoDB

Packaging

A PowerExchange for MongoDB license or subscription provides the right to source or target instances of MongoDB.

Product Notes

PowerExchange for MongoDB may be licensed or subscribed solely in conjunction with PowerCenter or other compatible Informatica Software for an additional fee and is not licensed or subscribed separately.

PowerExchange for MongoDB is licensed or subscribed per Production Environment.

PowerExchange for MongoDB permits Customer to source and target data in batch mode only.

PowerExchange for Tableau

Packaging

A PowerExchange for Tableau license or subscription provides the right to create Tableau Data Exchange (TDE) files.

Product Notes

PowerExchange for Tableau may be licensed solely in conjunction with compatible Informatica Software for an additional fee and is not licensed or subscribed separately.

PowerExchange for Tableau is licensed or subscribed per Production Environment.

PowerExchange for Tableau permits Customer to source and target data in batch mode only.

PowerExchange for Mainframe

Packaging

PowerExchange for Mainframe provides native read/write access to bulk or change-only data mainframe data. PowerExchange for Mainframe is delivered as a set of visual metadata mapping tools, intelligent agent-based components and a common SQL interface.

Supported relational and non-relational data platforms: ADABAS, Datacom, IDMS, IMS DB, VSAM (including Sequential Flat Files in Batch mode only), and DB2 for z/OS.

Note: In addition, PowerExchange for Mainframe can be licensed or subscribed solely for use in support of DB2 for z/OS.

Product Notes

PowerExchange for Mainframe requires PowerCenter (Any edition) and Real Time Package, IICS - Cloud Data Integration or PowerExchange CDC Publisher

PowerExchange for Mainframe is licensed or subscribed by both MSU and CPU-core.

Metrics are:

Informatica Cloud and Product Description Schedule

- **MSU:** PowerExchange for Mainframe is licensed or subscribed based on the total number of MSUs allocated to each mainframe LPAR from which data is sourced. PowerExchange for Mainframe may be licensed or subscribed in either batch or CDC mode. Additional sub-capacity licensing or subscription or utilization agreements are not permitted. ZAAP and ZIIP processors do not count toward MSU processing capacity. **Note:** The PowerExchange for Mainframe for DB2 for z/OS does not support any other data type.
- **CPU-cores:** PowerExchange for Mainframe is licensed or subscribed per CPU-core. The number of CPU-cores licensed or subscribed must be equal to the number of CPU-cores in the PowerCenter or other applicable Informatica Software Production Environment(s). PowerExchange for Mainframe licensed or subscribed on a CPU-core basis allows PowerExchange for Mainframe to access unlimited MSUs to support a PowerCenter or other compatible Informatica Software Production Environment and all associated development environment(s). PowerExchange for Mainframe shall be licensed or subscribed in either batch or CDC mode.

Options (latency is fixed at the time of transaction based on “Batch” or “CDC” Option.

- **Batch Option:** The Batch Option provides native access to both data in bulk batch mode through a SQL interface regardless of source type or system platform. Applications leverage this SQL interface to request or receive data as a common point of integration.
- **Change Data Capture (CDC) Option:** The Change Data Capture (CDC) Option provides native access to relational and non-relational data stored in databases in CDC mode. CDC provides change only data since a previous point in time (e.g., last extract, query, or midnight yesterday). The changes are captured from source systems in a changes stream and the CDC Option makes them available through a “change stream.” The change stream allows PowerCenter or other compatible Informatica Software to retrieve or receive changes in a desired frequency. The PowerExchange for Mainframe product licensed or subscribed under the CDC Option also includes ‘Batch’ capabilities.

Note: CDC functionality varies by data type. For all PowerCenter Editions, to use CDC data streams functionality Real Time Option or Real Time Package is required.

PowerExchange for Mainframe Lab

Packaging

PowerExchange for Mainframe Lab enables Customers to create a mirrored Production PowerExchange data extraction capability solely for the purposes of testing or quality assurance work.

Product Notes

Each unique PowerExchange for Mainframe Lab License or Subscription allows for the installation of the PowerExchange software on a separate mainframe LPAR allowing Non-production data to be extracted.

PowerExchange for Mainframe Lab is licensed or subscribed per LPAR.

Customers may not install PowerExchange software to more Non-production LPARS than the combined total of PowerExchange for Lab Licenses or Subscriptions purchased.

Lab Licensing or Subscription is not required to set up additional instances to support DB2 Batch for Non-production development and testing. Lab Licenses or Subscriptions may not be used to develop OEM applications.

PowerExchange for Midrange

Packaging

PowerExchange for Midrange servers provides native read/write access to bulk or change-only data found on i5/OS systems. PowerExchange is delivered as a set of visual metadata mapping tools, intelligent agent-based components and a common SQL server interface.

Supported relational and non-relational data platforms: DB2for i5/OS and flat files.

Note: CDC functionality varies by data type. For all PowerCenter Editions, to use CDC data streams functionality Real Time Option Time Package is required.

Product Notes

PowerExchange for Midrange may be licensed or subscribed solely in conjunction with PowerCenter (Any edition) and Real Time Package, IICS - Cloud Data Integration or PowerExchange CDC Publisher

PowerExchange for Midrange is licensed or subscribed by both per LPAR and per CPU-core.

Metrics are:

Informatica Cloud and Product Description Schedule

- **LPAR:** PowerExchange for Midrange is licensed or subscribed based on the total number of LPARs allocated to the midrange application type from which data is sourced or targeted or both. Accordingly, for each midrange application type from which data is sourced (e.g., DB2 for i5/OS), Customer must license or subscribe to PowerExchange for Midrange in an amount equal to the number of LPARs allocated to the mid-range application type. Such LPAR licenses or subscriptions may not be re-distributed or re-allocated to other mid-range application or data types. PowerExchange for Midrange may be licensed or subscribed in either batch or CDC mode.
- **CPU-cores:** PowerExchange for Midrange shall be licensed or subscribed solely in conjunction with PowerCenter Software (all Editions) or other compatible Informatica Software for an additional fee and is not licensed or subscribed separately. PowerExchange for Midrange is licensed or subscribed per CPU-core. The number of CPU-cores licensed for PowerExchange for Midrange must be equal to the number of CPU-cores licensed or subscribed for PowerCenter or other compatible Informatica Software Production Environment (s). PowerExchange for Midrange licensed or subscribed on a CPU-core basis allows PowerExchange for Midrange to access unlimited LPARs to support a PowerCenter or other compatible Informatica Software Production Environment and all associated development environment(s). PowerExchange for Midrange shall be licensed or subscribed in either batch or CDC mode.

Options (latency is fixed at the time of transaction based on the "Batch" or "CDC" reference on the product SKU description). The alternative chosen by Customer is referenced in the product SKU description on the applicable Exhibit A.

- **Batch Option:** The Batch Option provides native access to both relational and non-relational data in bulk batch mode through a SQL interface regardless of source type or system platform. Applications leverage this SQL interface to request or receive data as a common point of integration.
- **Change Data Capture (CDC) Option:** The Change Data Capture (CDC) Option provides native access to data stored in databases in CDC mode. CDC provides change only data since a previous point in time (e.g., last extract, query, or midnight yesterday). The changes are captured from source systems in a changes stream and the CDC Option makes them available through a "change stream." The change stream allows PowerCenter or other compatible Informatica Software to retrieve or receive changes in a desired frequency. The PowerExchange for Midrange product licensed or subscribed under the CDC Option also includes 'Batch' capabilities.

Note: CDC functionality varies by data type.

PowerExchange for Midrange Lab

Packaging

A PowerExchange for Midrange Lab enables Customer to create a corresponding PowerExchange for Midrange Lab Environment solely for development, testing and/or quality assurance purposes in a Non-production Environment.

Note: Only applicable to PowerExchange for Midrange CDC.

Product Notes

PowerExchange for Midrange Lab may be licensed or subscribed solely in conjunction with PowerCenter or other compatible Informatica Software.

PowerExchange for Midrange Lab is licensed or subscribed per LPAR.

Each PowerExchange for Midrange Lab License or Subscription allows for the installation of the Software on a Midrange (i5/OS) Single Source LPAR to extract Non-production data (each Instance being the equivalent of a single installed software listener).

PowerExchange for Social Media

Packaging

A PowerExchange for Social Media license provides the right to source instances of a particular social media data type as specified at the time of licensing or subscription. For example, a Twitter data type license or subscription provides access to all Twitter instances in the Environment.

Supported Social Media types: DataSift, Kapow, Twitter, Facebook, and LinkedIn.

Product Notes

PowerExchange for Social Media may be licensed or subscribed solely in conjunction with PowerCenter or other compatible Informatica Software for an additional fee and is not licensed or subscribed separately.

PowerExchange for Social Media is licensed or subscribed per Production Environment.

Informatica Cloud and Product Description Schedule

A PowerExchange for Social Media license is restricted to use within a single Production Environment. With a PowerExchange for Social Media license or subscription, Customer shall source data from instances of the licensed or subscribed source Social Media Data Type in batch mode only.

Customer must license or subscribe to one (1) PowerExchange for Social Media license or subscription for each Data Type required.

Customer's use of the Informatica product must comply with the terms of use, use guidelines and restrictions, usage agreements, platform and/developer rules and guidelines, privacy policies and all other access or use related policies and agreements (as currently applicable and as may be modified from time to time) of all social media service(s) and/or sites accessed in connection with this Informatica product, including but not limited to those related to data/content volume, access, access codes, calls, sharing, storage, use or other restrictions or prohibitions and charges related to any such usage.

PowerExchange for Technology Standards

Packaging

PowerExchange for Technology Standards provides functionality that allows technology standards access to process data in a PowerCenter mapping, which can be accomplished as source objects, target objects and in-stream Transformation Processes.

Supported technology standards: Web Services, LDAP, and OData.

Note: Functionality varies by technology standard.

Product Notes

PowerExchange for Technology Standards requires a license or subscription for PowerCenter or other Informatica Software whether or not it is feasible for it to be utilized or installed separately.

PowerExchange for Technology Standards is licensed or subscribed per CPU-core. The number of CPU-cores licensed or subscribed must be equal to the number of CPU-cores in the PowerCenter or other Informatica Software Production Environment(s).

Customer must license or subscribe to one (1) PowerExchange for Technology Standards license or subscription for each Data Type required.

Operational Insights

Operational Insights Base

Packaging

Operational Insights Base provides predictive analytics, actionable recommendations, and integrated health monitoring for Informatica Products. Customers can monitor multiple installations of Informatica Products and manage them from one integrated dashboard. Operational Insights Base also allows Customer to auto-scale their Grid Environments.

Operational Insights Base includes:

- Job runtime analytics
- Resource utilization analytics
- Job error remediation recommendations
- Domain health monitoring
- Grid Auto-scale
- Ten (10) Informatica Environments (Production and/or Non-production)
- Data retention of thirty (30) days (rolling window of last thirty (30) days is considered for retention)
- Subscription for one Secure Agent only for the purpose of Operational Insights data collection

Product Notes

Operational Insights Base requires Data Quality or other compatible Informatica products and is not subscribed separately.

Operational Insights Base is subscribed per Instance.

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

Informatica Cloud and Product Description Schedule

Operational Insights 1-year Data Retention Extension

Packaging

Operational Insights 1-year Data Retention Extension is an add-on package that extends the data retention period of thirty (30) days in the Operational Insights Base subscription to a data retention of twelve (12) months.

Product Notes

Operational Insights 1-year Data Retention Extension subscribed requires Operational Insights Base.

Operational Insights 1-year Data Retention Extension is subscribed per Environment (Production and/or Non-production).

Data is retained for a period of twelve (12) months (rolling window of last twelve (12) months of data is retained).

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

Operational Insights Additional Environment

Packaging

Operational Insights Additional Environment is an add-on package that permits Customer to add additional Informatica Environments to the Operational Insights Base subscription.

Product Notes

Operational Insights Additional Environment subscribed requires Operational Insights Base.

Operational Insights Additional Environment is subscribed per Environment (Production and/or Non-production).

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

Ultra Messaging

Ultra Messaging Standard Edition

Packaging

Ultra Messaging is a high-performance application-to-application publish/subscribe streaming messaging system.

Ultra Messaging Standard Edition includes:

- Ultra Messaging Streaming Edition (UMS)
 - provides a best-effort quality of service for message delivery while publishers and subscribers are active
- Ultra Messaging Desktop Services Option (UMDS)
 - provides a subset of Ultra Messaging functionality for applications that require TCP delivery or a combination of isolation from and access to applications using Ultra Messaging Streaming Edition
- Ultra Messaging Dynamic Routing Option (DRO)
 - provides bridging, routing, forwarding and protocol transformation to enable scalable and resilient communication between UMS and UMP applications across LAN and WAN environments.
- Ultra Messaging SNMP Monitoring Option
 - provides SNMP-based access to Ultra Messaging operational statistics

Informatica Cloud and Product Description Schedule

Product Notes

Ultra Messaging Standard Edition is licensed or subscribed per Server.

For Production, Customer must purchase a license or subscription for each physical Server or for virtual environment each operating system instance () on which any combination of the bundled products is used, except that Customer is entitled to unlimited use of the Software on personal computers (desktops), PDAs, smart phones and other human-interactive devices and does not need to purchase separate licenses for such devices.

Production is any system that is operating on current business data and/or performing or supporting business transactions.

Production includes warm-hot, hot-standby and active-active applications but does not include cold-standby (backup applications that are not active at the same time as their primaries).

For non-Production, Customer is entitled to unlimited use of the Software, inclusive of development, testing and business continuity/disaster recovery (except as noted above).

Ultra Messaging Advanced Edition

Packaging

Ultra Messaging is a high-performance application-to-application publish/subscribe streaming messaging system.

Ultra Messaging Advanced Edition includes:

- Ultra Messaging Streaming Edition (UMS)
 - provides a best-effort quality of service for message delivery while publishers and subscribers are active
- Ultra Messaging Persistence Edition (UMP)
 - provides durable subscriptions that persist across application restarts
- Ultra Messaging Queuing Edition (UMQ)
 - provides load balancing and queuing semantics
- Ultra Messaging Desktop Services Option (UMDS)
 - provides a subset of Ultra Messaging functionality for applications that require TCP delivery or a combination of isolation from and access to applications
- Ultra Messaging Dynamic Routing Option (DRO)
 - provides bridging, routing, forwarding and protocol transformation to enable scalable and resilient communication between UMS and UMP applications across LAN and WAN environments
- Ultra Messaging SNMP Monitoring Option
 - provides SNMP-based access to Ultra Messaging operational statistics

Product Notes

Ultra Messaging Advanced Edition is licensed or subscribed per Server.

For Production, Customer must purchase a license or subscription for each physical Server or for virtual environment each operating system instance on which any combination of the bundled products is used, except that Customer is entitled to unlimited use of the Software on personal computers (desktops), PDAs, smart phones and other human-interactive devices and does not need to purchase separate licenses for such devices.

Production is any system that is operating on current business data and/or performing or supporting business transactions.

Production includes warm-hot, hot-standby and active-active applications but does not include cold-standby (backup applications that are not active at the same time as their primaries).

For non-Production, Customer is entitled to unlimited use of the Software, inclusive of development, testing and business continuity/disaster recovery (except as noted above).

Informatica Cloud and Product Description Schedule

DATA QUALITY

Data Quality

Informatica Data Quality Standard Edition

Packaging

Informatica Data Quality Standard Edition provides the functionality to analyze, standardize, enhance, match, correct and report on all master data types including customer, product, inventory, assets and financial data.

Informatica Data Quality Standard Edition includes:

- Unlimited Client Tools
 - Informatica Developer
 - Informatica Administrator
 - Informatica Analyst Viewers (read-only Analyst users)
- Basic Profiling (Column, Rule, Join Validation, Mapping Generation from Profile, Midstream, Comparative Profiling and Scorecarding)
- Exception Management UI
- Data Quality Transforms
- Data Integration Transformations (Restricted for use within a Data Quality mapping, Excluded transformations: Sequence generator, Update strategy, Normalizer)
- Reference Table Management
- Discovery Search
- Rule Builder
- PowerExchange for DB2 for Linux UNIX Windows
- PowerExchange for Informix Dynamic Server
- PowerExchange for ODBC
- PowerExchange for Oracle
- PowerExchange for SQL Server
- PowerExchange for Sybase
- Informatica Data Analyst
 - One Hundred (100) Informatica Data Analysts Named Users
- Application Services
 - Data Integration Service
 - Repository Service
 - Analyst Service
 - Content Management Service

Data connectivity to: Flat Files and two (2) PowerExchange for Data Types selected at time of purchase.

Note: An Analyst Named User includes any individual Informatica Data Quality User with the rights to use Profiling, Scorecards, Reference Tables, Exception Management/Human Task and Rule Specifications to support of an Informatica Data Quality, Data Engineering Quality, or Data Quality for Data Engineering deployment. The Analyst Named User shall be restricted to the single Production Environment and cannot be transferred to or used with other Informatica Software Licenses or Subscriptions.

Note: Customers running both Data Engineering Quality/Data Quality for Data Engineering and Informatica Data Quality can apply Analyst Named Users against either deployments, but the total number of Analyst Named Users across deployments shall not exceed the total number of licenses or subscriptions from Data Quality Products.

Product Notes

Informatica Data Quality Standard Edition is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

The components of the license or subscription listed in the Packaging Section above shall be restricted to the single Production Environment and cannot be transferred to or used with other Informatica Software (including other Informatica Data Quality) Environments. All CPU-cores on which Data Quality Transformations are executed (whether by Data Quality Mappings or by PowerCenter Mapplets) must be licensed or subscribed.

Informatica Cloud and Product Description Schedule

Informatica Data Quality Standard Edition Lab

Packaging

An Informatica Data Quality Standard Edition Lab enables Customer to replicate and match the corresponding Informatica Data Quality Standard Edition production license or subscription for development, testing and/or quality assurance purposes in a Non-production Environment.

Product Notes

Data Quality Standard Edition Lab requires a Data Quality Standard Edition Production license or subscription whether or not it is feasible for it to be utilized or installed separately.

Informatica Data Quality Standard Edition Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Lab Environment(s).

Each Informatica Data Quality Standard Edition Lab License or Subscription is restricted to use in support of no more than one (1) Production Environment of Informatica Data Quality. It is recommended that Customer deploy separate Lab Licenses or Subscriptions for multiple lab stages (i.e., development, testing and quality assurance).

Such Lab License or Subscription shall include any Informatica Data Quality Options or PowerExchange Software licenses or subscription that Customer has licensed or subscribed separately for the corresponding Production Environment with the exception of PowerExchange licenses or subscriptions that are licensed or subscribed based on source(s) that have separate lab licenses or subscriptions (PowerExchange for Databases – CDC Option Lab, PowerExchange for Midrange Lab, PowerExchange for Mainframe Lab, PowerExchange for Flat File – Batch Option Lab).

Informatica Data Quality Advanced Edition

Packaging

Informatica Data Quality Advanced Edition provides the functionality to analyze, standardize, enhance, match, correct and report on all master data types including customer, product, inventory, assets and financial data.

Informatica Data Quality Advanced Edition includes:

- Informatica Data Quality Standard Edition
- Advanced Profiling and Discovery Package
- Data Quality Transforms
- Data Integration Transformations (Restricted for use within a Data Quality mapping, Excluded transformations: Sequence generator, Update strategy, Normalizer)
- Reference Table Management
- Team Based Development for MRS Repository
- Data Quality Web Services Option
- Identity Match Option
 - One (1) Identity Resolution Country Population selected at time of purchase
- Scaling Option
- Universal Record ID Option
- One hundred ten (110) Informatica Data Analyst Named Users

Note: One hundred ten (110) Named Users in total and not in addition to the one hundred (100) Named Users included in Informatica Data Quality Standard Edition.

Note: An Analyst Named User includes any individual Informatica Data Quality User with the rights to use Profiling, Scorecards, Reference Tables, Exception Management/Human Task and Rule Specifications to support of an Informatica Data Quality, Data Engineering Quality, or Data Quality for Data Engineering deployment. The Analyst Named User shall be restricted to the single Production Environment and cannot be transferred to or used with other Informatica Software Licenses or Subscriptions.

Note: Customers running both Data Engineering Quality/Data Quality for Data Engineering and Informatica Data Quality can apply Analyst Named Users against either deployments, but the total number of Analyst Named Users across deployments shall not exceed the total number of licenses or subscriptions from Data Quality Products.

Product Notes

Informatica Data Quality Advanced Edition is licensed or subscribed per CPU-core.

Informatica Cloud and Product Description Schedule

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

The components of the license or subscription listed in the Packaging Section above shall be restricted to the single Production Environment and cannot be transferred to or used with other Informatica Software (including other Informatica Data Quality Advanced Edition) Environments. All CPU-cores on which Data Quality Transformations are executed (whether by Data Quality Mappings or by PowerCenter Maplets) must be licensed or subscribed.

Informatica Data Quality Advanced Edition Lab

Packaging

An Informatica Data Quality Advanced Edition Lab enables Customer to replicate and match the corresponding Informatica Data Quality Advanced Edition production license or subscription for development, testing and/or quality assurance purposes in a Non-production Environment.

Product Notes

Data Quality Advanced Edition Lab requires a Data Quality Advanced Edition Production license whether or not it is feasible for it to be utilized or installed separately.

Data Quality Advanced Edition Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Lab Environment(s).

Each Informatica Data Quality Advanced Edition Lab is restricted to use in support of no more than one (1) Production Environment of Informatica Data Quality Advanced Edition. Such Lab License or Subscription shall include any Informatica Data Quality Options or PowerExchange Software licenses or subscriptions that Customer has licensed or subscribed to separately for the corresponding Production Environment with the exception of PowerExchange licenses that are licensed based on source that have separate lab licenses or subscriptions (PowerExchange for Databases – CDC Option Lab, PowerExchange for Midrange Lab, PowerExchange for Mainframe Lab, PowerExchange for Flat File – Batch Option Lab). It is recommended that Customer deploy separate Lab Licenses or subscriptions for multiple lab stages (i.e., development, testing and quality assurance).

Data Quality for MDM

Packaging

Data Quality for MDM includes:

- Informatica Data Quality Standard Edition
- Data Quality Web Services Option

Note: An Analyst Named User includes any individual Informatica Data Quality User with the rights to use Profiling, Scorecards, Reference Tables, Exception Management/Human Task and Rule Specifications to support of an Informatica Data Quality Data Engineering Quality, or Data Quality for Data Engineering deployment. The Analyst Named User shall be restricted to the single Production Environment and cannot be transferred to or used with other Informatica Software Licenses or Subscriptions.

Product Notes

Data Quality for MDM shall be restricted to use solely with a single, existing Informatica MDM Multidomain Software deployment, and cannot be transferred to or used with other Informatica Software or used on a stand-alone basis.

Data Quality for MDM is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

All CPU-cores on which Data Quality Transformations are executed (whether by Data Quality Mappings or by PowerCenter Maplets) must be licensed or subscribed.

Data Quality for MDM Lab

Packaging

Data Quality for MDM Lab enables Customer to replicate and match the corresponding Data Quality for MDM production license or subscription for development, testing and/or quality assurance purposes in a Non-production Environment.

Product Notes

Informatica Cloud and Product Description Schedule

Data Quality for MDM Lab requires a Data Quality for MDM Edition Production license or subscription whether or not it is feasible for it to be utilized or installed separately.

Data Quality for MDM Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Lab Environment(s).

Each Lab License or Subscription is restricted to use in support of no more than one (1) Production Environment of Informatica Data Quality for MDM. It is recommended that Customer separate Lab Licenses or Subscriptions for multiple lab stages (*i.e.*, development, test and quality assurance).

Data Quality - Options

Informatica Data Analyst Named User

Packaging

Informatica Data Analyst Named User is a browser-based client providing data access for data profiling, data domain discovery, rule validation, data exception management, reporting output (score-carding), and ability to create mapping specifications to generate mapping logic (features are activated only when the client interface is configured to support underlying Software that supports the relevant feature).

Informatica Data Analyst Named User includes:

- One (1) Informatica Data Analyst Named User
- One (1) Informatica Data Director Named User

Product Notes

Informatica Data Analyst Named User requires Informatica Data Quality (any Edition), Informatica Data Explorer, Discovery Option DSG, Informatica Data Services, or other Informatica compatible software.

Informatica Data Analyst is licensed or subscribed per Named User.

Informatica Developer installations of any of the supported products have access to leverage a Named User license or subscribed to on a one to one basis with the Informatica Developer installation. All other additional seats require licensing or subscription.

Usage of data exception management functionality via the Informatica Data Director requires the purchase of an Informatica Data Quality. Usage of data domain discovery requires an Informatica Data Explorer, Data Quality Advanced Edition, Advanced Profiling Option, or Discovery Option DSG.

Advanced Profiling and Discovery Package

Packaging

Advanced Profiling and Discovery Package provides the functionality to support Column/rule Profiling, Enterprise and Data Domain Discovery and Structural Profiling/analysis.

Advanced Profiling and Discovery Package includes:

- Data Domain Discovery
- Enterprise Data Discovery
- Advanced Profiling
 - Primary Key Inference
 - Foreign Key Inference
 - Functional Dependency
- Overlap Discovery

Product Notes

Advanced Profiling and Discovery Package requires a license or subscription for Informatica Data Quality Standard Edition or other compatible software whether or not it is feasible for it to be utilized or installed separately.

Advanced Profiling and Discovery Package is licensed or subscribed per CPU-core.

Informatica Cloud and Product Description Schedule

The number of CPU-cores licensed or subscribed must be equal to the number of CPU-cores in the Informatica Data Quality Standard Edition Production Environment(s) or other compatible software.

Data Quality Universal Record ID Package

Packaging

Data Quality Universal Record ID Package enables Customers to preserve record identification keys for subsequent reuse during identity data matching and duplication discovery in both batch and real-time scenarios using Informatica Data Quality Standard Edition.

Data Quality Universal Record ID Package includes:

- Universal Record ID

Note: Identity Match Option must be licensed or subscribed with Data Quality Universal Record ID Package.

Product Notes

Data Quality Universal Record ID Package requires a license or subscription for Informatica Data Quality Standard Edition and Identity Match Option or Data Quality Advanced Edition whether or not it is feasible for it to be utilized or installed separately.

Data Quality Universal Record Package is licensed or subscribed per CPU-core.

The number of CPU-cores must be equal to the number of CPU-cores in the Informatica Data Quality Production Environment(s).

Data Quality SDK

Packaging

The Data Quality SDK provides the functionality to execute Data Quality mapplets and mappings on a stand-alone or embedded basis without connection to an Informatica domain or repository except for Informatica Web Services Consumer Transform or Informatica Data Transformation capabilities.

A Data Quality SDK license or subscription does not include connectivity to any database sources or targets and is limited only to a java developer. The Data Quality SDK ships with a Java application programming interface (API) only.

Product Notes

Informatica Data Quality Production or Informatica Data Quality Non- production (both licensed or subscribed separately) are required to test the SDK process.

Data Quality SDK is licensed or subscribed on per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Production Environment(s).

Data Quality SDK Lab

Packaging

Data Quality SDK Lab enables Customer to replicate and match the corresponding Informatica Data Quality SDK production license or subscription for development, testing and/or quality assurance purposes in a Non-production Environment.

Product Notes

Data Quality SDK Lab requires a Data Quality SDK Production license or subscription whether or not it is feasible for it to be utilized or installed separately.

Data Quality SDK Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Lab Environment(s).

Each Data Quality SDK Lab License or Subscription is restricted to use in support of no more than one (1) Production Environment of Informatica Data Quality. It is recommended that Customer deploy separate Lab Licenses or Subscriptions for multiple lab stages (i.e., development, testing and quality assurance). Such Lab License or Subscriptions shall include any Informatica Data Quality Options, or PowerExchange Software licenses or subscriptions that Customer has licensed or subscribed separately for the corresponding Production Environment with the exception of PowerExchange licenses or subscriptions that are based on source that

Informatica Cloud and Product Description Schedule

have separate lab licenses or subscriptions (PowerExchange for Databases – CDC Option Lab, PowerExchange for Midrange Lab, PowerExchange for Mainframe Lab, PowerExchange for Flat File – Batch Option Lab).

Data Quality Identity Match Option

Packaging

Data Quality Identity Match Option provides searching, matching, screening and duplicate discovery of identity data stored in relational database tables and flat files.

Includes a minimum of one (1) Identity Resolution Country Population, however additional Identity Resolution Country Populations may be licensed or subscribed.

Product Notes

Data Quality Identity Match Option requires a license or subscription for Informatica Data Quality Standard Edition whether or not it is feasible for it to be utilized or installed separately.

Data Quality Identity Match Option is licensed or subscribed per CPU-core. The number of CPU-cores must be equal to the number of CPU-cores in the Data Quality Standard Edition Production Environment(s).

Data Quality Web Services Option

Packaging

Data Quality Web Services Option provides Web-Services from the Data Quality Server based on the Informatica Data Services capabilities. To support wider enterprise standards, a restricted PowerCenter installation may be used to support Informatica Data Quality to make web services calls through the PowerCenter Web Services Hub for the sole purpose of invoking PowerCenter mappings containing Informatica Data Quality Transformation objects.

Product Notes

Data Quality Web Services Option requires a license or subscription for Informatica Data Quality whether or not it is feasible for it to be utilized or installed separately.

Data Quality Web Services Option is licensed or subscribed per CPU-core.

The number of CPU-cores must be equal to the number of CPU-cores in the Data Quality Production Environment(s). This license or subscription provides a restricted PowerCenter Instance to support Informatica Data Quality in making web services calls through the PowerCenter Web Services Hub for the sole purpose of invoking PowerCenter mappings containing Informatica Data Quality transformation objects.

IDQ Accelerator for Australia and New Zealand

Packaging

The IDQ Accelerator for Australia and New Zealand consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Australia and New Zealand. Business name reference tables, Social National Insurance Number validation rules, and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for Australia and New Zealand is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering an Instance is defined as a Compute Cluster.

IDQ Accelerator for Brazil

Packaging

The IDQ Accelerator for Brazil consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Brazil. Business name reference tables, Cadastro de Pessoas Físicas (CPF) validation rules, and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for Brazil is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

Informatica Cloud and Product Description Schedule

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for Financial Services

Packaging

The IDQ Accelerator for Financial Services consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Financial Services.

It includes rules and reference data covering rules associated with securities such as ISIN and SEDOL checks; risk related rules such as rating code, probability of default, broader retail banking rules for Customer data such as credit card number validation, UK and USA account number checks as well as generic rules relating to numeric, string and date checks common in financial services environments.

Product Notes

IDQ Accelerator for Financial Services is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for CCAR/BCBS239 Financial Services

Packaging

The IDQ Accelerator for CCAR/BCBS239 Financial Services consists of pre-built data quality rules and reference tables built to validate the quality of common data entities in the Financial Services industry related to CCAR/BCBS239 regulatory compliance.

Product Notes

IDQ Accelerator for CCAR/BCBS239 Financial Services is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator for CCAR/BCBS239 Financial Services is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for France

Packaging

The IDQ Accelerator for France consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with France. France business name reference data, Sécurité Sociale validation rules, and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for France is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for India

Packaging

The IDQ Accelerator for India consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with India. India business name reference data, Aadhar card number validation rules and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for India is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

Informatica Cloud and Product Description Schedule

IDQ Accelerator for Italy

Packaging

The IDQ Accelerator for Italy consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Italy. Italy address, phone, Codice Fiscale number validation rules and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for Italy is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for Germany

Packaging

The IDQ Accelerator for Germany consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Germany. German business name reference data Deutsche Sozialversicherung validation rules and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for Germany is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for Japan

Packaging

The IDQ Accelerator for Japan consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Japan.

General rules, address and contact validation rules (including driver's license, car number, name, gender and phone number) and reference data (in Kanji and Romanized) relevant for Japan are available within this package.

Product Notes

IDQ Accelerator for Japan is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for Oil and Gas

Packaging

The IDQ Accelerator for Oil and Gas consists of pre-built mappings, rules, Reference Tables and database schema that identify data quality problems associated with the Oil and Gas industry. Data rules and entities have been based on definitions from the Professional Petroleum Data Management (PPDM) Association and encoded in the IDQ Model Repository.

The Accelerator contains a series of rules that are defined to work with common entities in the Oil and Gas Industry and validate the various attributes associated with them. These rules can be deployed in profiles or in mappings that can be written to the reporting schema provided with the Accelerator. This schema supports integration with analytics software for visualization of data quality problems across the various dimensions supported, including Entity, Attribute, Business Unit, Rule and Lifecycle.

Product Notes

IDQ Accelerator for Oil and Gas is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

Informatica Cloud and Product Description Schedule

IDQ Accelerator for Portugal

Packaging

The IDQ Accelerator for Portugal consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Portugal. Business name reference data, *segurança social* validation rules, and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for Portugal is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering Instance is defined as a Compute Cluster.

IDQ Accelerator for Spain

Packaging

The IDQ Accelerator for Spain consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with Spain. Business name reference data, NIF validation rules, name processing; phone number validation (to Area code level) and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for Spain is licensed subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

IDQ Accelerator for United Kingdom

Packaging

The IDQ Accelerator for United Kingdom consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with United Kingdom. Business name reference data, Social National Insurance Number validation rules, and cultural-specific matching rules are available within this package.

Applicable Countries: England, Scotland, Wales and Northern Ireland. For the avoidance of doubt, the Republic of Ireland is not covered with this product.

Product Notes

IDQ Accelerator for United Kingdom is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering an Instance is defined as a Compute Cluster.

IDQ Accelerator for US and Canada

Packaging

The IDQ Accelerator for US and Canada consists of pre-built mappings, mapplets, rules and reference tables built to solve common data quality problems associated with US and Canada. North American business name reference data, US Social Security validation rules, and cultural-specific matching rules are available within this package.

Product Notes

IDQ Accelerator for US and Canada is licensed or subscribed on a per Instance basis in support of Informatica Data Quality or other Informatica compatible software.

If the IDQ Accelerator is deployed to support Data Engineering Quality or Data Quality for Data Engineering, an Instance is defined as a Compute Cluster.

Informatica Cloud and Product Description Schedule

DATA SECURITY GROUP

Cloud Test Data Management

Informatica Cloud Test Data Management Standard Edition

Packaging

Informatica Cloud Test Data Management Standard Edition is a Cloud Service that allows Customer to create masked, test data subsets for a Salesforce Environment.

Informatica Cloud Test Data Management Standard Edition includes:

- Mapplets
- Linear Taskflows
- One (1) Secure Agent
- One (1) Tier-D Connector for Salesforce.com (restricted use)
- One (1) Tier-A Connector for JDBC_IC (restricted use)

Informatica Cloud Test Data Management Standard Edition permits Customer to:

- Mask and subset one (1) Sandbox Environment from one (1) Production Environment, either in-stream (different source and target environments) or in-place (same source and target Environments).

Note: Subscriptions for additional Sandboxes can be purchased separately.

Product Notes

Informatica Cloud Test Data Management Standard Edition is subscribed per Instance.

Informatica Cloud Test Data Management Standard Edition Instance enables Customer to create Data Subset tasks with in-stream masking (source to target data movement) or in-place masking. There are no restrictions on the number of rows masked or subset. Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be subscribed separately by Customer.

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

Informatica Cloud Test Data Management Additional Sandbox

Packaging

Informatica Cloud Test Data Management provides Informatica Cloud Subset and Informatica Cloud Data Masking to create fully intact test data subsets Sandbox with the option to mask sensitive data, protecting data privacy.

Product Notes

Informatica Cloud Test Data Management Additional Sandbox requires Informatica Cloud Test Data Management.

Informatica Cloud Test Data Management Additional Sandbox is subscribed per Instance.

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

ENTERPRISE DATA CATALOG

Enterprise Data Catalog

Enterprise Data Catalog (EDC) Advanced Scanner

Packaging

Enterprise Data Catalog Advanced Scanner provides metadata scanner for the specified source Data Type.

Informatica Cloud and Product Description Schedule

Note: Enterprise Data Catalog Advanced Scanner provides metadata scanner for the supported data source type specified in the product SKU description on the applicable Exhibit A.

Product Notes

Enterprise Data Catalog Advanced Scanner requires a license or subscription to Enterprise Data Catalog.

Enterprise Data Catalog Advanced Scanner is licensed or subscribed per EDC Advanced Scanner Data Type.

An Enterprise Data Catalog Advanced Scanner license or subscription entitles Customer to connect to any number of Instances of the licensed or subscribed data source type (Production or Non-production) provided such use, including all components of such Software, does not exceed the total number of unique Enterprise Data Catalog Metadata Resources.

Enterprise Data Catalog (EDC) Advanced Scanner Bundle

Packaging

Enterprise Data Catalog Advanced Scanner Bundle provides metadata scanners for the specified source Data Types in the bundle.

Note: Enterprise Data Catalog Advanced Scanner Bundle provides metadata scanners for the supported data source types specified in the product SKU description on the applicable Exhibit A.

Product Notes

Enterprise Data Catalog Advanced Scanner Bundle requires a license or subscription to Enterprise Data Catalog.

Enterprise Data Catalog Advanced Scanner Bundle is licensed or subscribed per EDC Advanced Scanner Bundle Data Type.

Enterprise Data Catalog Advanced Scanner Bundle license or subscription entitles Customer to connect their Enterprise Data Catalog to any number of Instances of the specified data source types (Production or Non-production).

Enterprise Data Catalog (EDC) Advanced Custom Metadata Loader

Packaging

Enterprise Data Catalog (EDC) Advanced Custom Metadata Loader allows import of custom metadata into Enterprise Data Catalog with no coding and minimal configuration.

Product Notes

Enterprise Data Catalog Advanced Custom Metadata Loader requires a license or subscription to Enterprise Data Catalog.

Enterprise Data Catalog Advanced Custom Metadata Loader is licensed or subscribed per Instance. A single Instance of Enterprise Data Catalog Advanced Custom Metadata Loader entitles Customer to deploy and operate such Software in support of any number of EDC Environments (Production or Non-production).

An Enterprise Data Catalog Advanced Custom Metadata Loader entitles Customer to import custom metadata from any number of sources provided such use, including all components of such Software, does not exceed the total number of unique Enterprise Data Catalog Metadata Resources.

MASTER DATA MANAGEMENT

SaaS Edition

SaaS Edition - Reference/Finance 360 Unconsolidated Records

Packaging

SaaS Edition – Reference/Finance 360 Unconsolidated Records is an enterprise cloud-based reference data management solution which is used for managing, curating, governing and distributing reference data.

Customer's initial subscription of Unconsolidated Records can be applied against Informatica Cloud Services as follows:

- One (1) Production Org sized based on number of Unconsolidated Records subscribed. Only the Production Org is high availability with Disaster Recovery support.
- One Hundred (100) SaaS Edition - Business 360 Named Users

Informatica Cloud and Product Description Schedule

- One (1) SaaS Edition - Business 360 Full (unconsolidated record count equal to the production count) sandbox for test purposes
- One (1) SaaS Edition - Business 360 Partial (25% of subscribed Unconsolidated Records) sandbox for development purposes
- Up to five percent (5%) record updates per day, in any combination of batch or real-time changes
- Storage capacity is calculated as a function of the total of subscribed Unconsolidated Records. Each record size is 40 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of your storage capacity, record history is deleted as follows: Full Sandbox (after three (3) months); and partial Sandbox (after one (1) month)
- Capacity is subscribed by the following domain:
 - "Reference/Finance Unconsolidated Records" means a reference dataset, or look-up codes, and means a type of data that is used solely to categorize other data found in a database, or solely for relating data in a database to information beyond the boundaries of the enterprise. As a category, reference data is similar to, though distinct from, master data, and would include pieces of information such as, without limitation, Geography, Industry Classifications, Currencies, Clinical Specialties, Diagnoses Codes and other application lookup data. For purposes of clarification, this does not include the use of master data such as Customer Data or product data in order to gain a single view of such master data. One (1) SaaS Edition – Reference/Finance 360 Unconsolidated Record is defined as one record in one (1) version of a reference data category for one (1) source system.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with SaaS Edition – Reference/Finance 360 Unconsolidated Records as the sole source or target for such data: Data Synchronization Services, Data Integration Services, App Integration Services, API Gateway Services, and the Data Quality Services.

Data Synchronization Services

- Data Synchronization:
 - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce Outbound Messaging
 - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
 - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic user and asset management
 - Provides the Informatica Cloud Org Admin with the ability to create Named Users and groups of Named Users and assign default roles to them.
 - Enables Users to organize their design artifacts into Projects and Folders.
 - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Source Control with GitHub
- Source control management of IICS assets in GitHub repositories natively through the IICS user interface.
- Unlimited secure agents where MDM is the source or target.
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration
 - Custom Roles, Named User and Named User group management (role management)
 - Unlimited Fine-Grained Access Control for Design-time Assets
 - Fine Grained Access and Permissions for five (5) Projects per Org and/or Sub-org
 - Two-factor authentication
 - SAML/certificate
 - Externalized Connections
 - Saved Queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.
-

Data Integration Services

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and Transformations. This permits access to:
 - Mapplet Support including the Ability to create and execute Mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings

Informatica Cloud and Product Description Schedule

- The following transformations are included: aggregator, cleanse, deduplicate, expression, filter, joiner, labeler, lookup, normalizer, parse, router, rule specification, sequence, sorter, union, and verifier
- Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
- Allows publication and consumption of public bundles only.
- Taskflow support for Email, Command Line Execution and File Listener
- Intelligent Structure Discovery

App Integration Services

- Service orchestration
- OData Provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer - an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems.

API Gateway Services

- API policy enforcement and API Management functions including API Gateway, API Manager, and API Portal

Data Quality Services

- Cloud Data Quality Assets
 - Business Rules (Rule Specification)
 - Dictionaries
 - Cleanse
 - Verify (Address)
 - Parse
 - Deduplicate
 - Labeler
- Data Profiling
- Ability to Add Cloud Data Quality Assets to Cloud Mappings
- Global Repository
- Enables sharing, collaboration, and consumption of re-usable integration assets (bundles, Integration Packages)
- Allows publishing and consumption of public bundles only

Product Notes

SaaS Edition – Reference/Finance 360 Unconsolidated Records requires Customer to subscribe the number of unique system Unconsolidated Records in Production and maintained in the Customer's MDM Hub during the Subscription Period.

SaaS Edition – Reference/Finance 360 Unconsolidated Records is subscribed per data domain record type.

Customer may purchase additional subscriptions for Unconsolidated Records for their existing Org or Customer can purchase additional subscriptions for Unconsolidated Records for a separate deployment.

One hundred (100) SaaS Edition - Business 360 Named Users included are in total per Org and not per domain purchased.

Orgs are capped at the Unconsolidated Record management parameters and the specified quantity of Production and Non-production Orgs listed below.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Reference/Finance 360 Domain Unconsolidated Records respectively as set forth under Packaging above. Additional SaaS Edition - Business 360 Full Sandboxes must be subscribed separately.

Note: The system is sized for concurrent use by 10% of the subscribed Users. If more than 10% of the subscribed Users engage the system concurrently, Users may experience brief delays in the completion of their command(s).

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connectors as set forth in the Connector PAM.

Informatica Cloud and Product Description Schedule

SaaS Edition - Reference 360 Unconsolidated Records grant access to a subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud Description Schedule with respect to each component of Services shall continue to apply.

SaaS Edition - Customer 360 Unconsolidated Records

Packaging

SaaS Edition - Customer 360 is an enterprise cloud-based customer data management solution which uses SaaS Edition – Customer 360 Unconsolidated Records for creating a single source of truth for data as well as onboarding, consolidation, enrichment, governing, and distributing such data.

Customer's initial subscription of Unconsolidated Records can be applied against Informatica Cloud Services as follows:

- One (1) MDM - Customer 360 Service
- One Hundred (100) SaaS Edition - Business 360 Named User
- SaaS Edition - DQIR Country Populations
- One (1) SaaS Edition Business 360 Full (unconsolidated record count equal to the production count) Sandbox for test purposes
- One (1) SaaS Edition Business 360 Partial (25% of subscribed unconsolidated records) Sandbox for development purposes
- Up to zero-point five percent (0.5%) Unconsolidated Record can be updated per day in any combination of real-time and batch changes. Initial batch data loads are exempt from this limit.
- Storage capacity is calculated as a function of the total of subscribed Unconsolidated Records. Each record size is 40 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of your storage capacity, record history is deleted as follows: Full sandbox (after three (3) months); and partial sandbox (after one (1) month).
- Capacity is subscribed by the following data domain:
 - "Customer B2B Unconsolidated Records" means a Data Domain consisting solely of Unconsolidated Records pertaining to any commercial, governmental or other legal entity that is your Customer excluding Supplier/Vendors or any entity that is already an existing predefined organization domain.
 - "Customer B2C Unconsolidated Records" means a Data Domain consisting solely of Unconsolidated Records pertaining to any natural person that is your customer, excluding employees, physicians, or any entity that is already an existing predefined person domain.
 - "Healthcare Professional Unconsolidated Records" means a Data Domain consisting solely of Unconsolidated Records pertaining to any individual employed by, affiliated with, or otherwise associated with a healthcare organization.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with SaaS Edition – Customer 360 Unconsolidated Records and is the sole source or target for such data: Data Synchronization Services, Data Integration Services, App Integration Services, API Gateway Services, and the Data Quality Services.

Data Synchronization Services

- Data Synchronization:
 - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce Outbound Messaging
 - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
 - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic user and asset management
 - Provides the Informatica Cloud Org Admin with the ability to create Named users and user groups and assign default roles to them.
 - Enables users to organize their design artifacts into Projects and Folders.
 - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Source Control with GitHub
- Provides Customer source control management of its IICS assets in their GitHub repositories natively through the IICS user interface.
- Unlimited secure agents where MDM is the source or target.
- Unlimited Integration Tasks

Informatica Cloud and Product Description Schedule

- Unlimited Projects with unlimited folders
- Advanced Administration grant access to:
 - Custom Roles, Named User and Named User Group management (role management)
 - Unlimited Fine-Grained Access Control for Design-time Assets
 - Fine Grained Access and Permissions for five (5) Projects per Org and/or Sub-org
 - Two-factor authentication
 - SAML/certificate
 - Externalized Connections
 - Saved Queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.

Data Integration Services

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and Transformations. This permits access to:
 - Maplet Support including the Ability to create and execute maplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, cleanse, deduplicate, expression, filter, joiner, labeler, lookup, normalizer, parse, router, rule specification, sequence, sorter, union, and verifier Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
 - Allows publication and consumption of public bundles only.
- Taskflow support for Email, Command Line Execution and File Listener
- Intelligent Structure Discovery

App Integration Services

- Service orchestration
- Odata Provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer – an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems.

API Gateway Services

- API policy enforcement and API Management functions including API Gateway, API Manager, and API Portal

Data Quality Services

- Cloud Data Quality Assets
 - Business Rules (Rule Specification)
 - Dictionaries
 - Cleanse
 - Verify (Address)
 - Parse
 - Deduplicate
 - Labeler
- Data Profiling
- Ability to Add Cloud Data Quality Assets to Cloud Mappings
- Global Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
- Allows publishing and consumption of public bundles only.

Product Notes

SaaS Edition – Customer 360 Unconsolidated Records requires Customer to subscribe to the number of unique system Unconsolidated Records in Production and maintained in the Customer's MDM Hub during the Subscription Period.

SaaS Edition – Customer 360 Unconsolidated Records are subscribed on a per data domain record type.

Informatica Cloud and Product Description Schedule

Customer may purchase additional subscriptions of Unconsolidated Records for their existing Org or Customer can purchase additional subscriptions for Unconsolidated Records for a separate deployment.

One hundred (100) SaaS Edition – Business 360 Named Users included are in total per Org and not per domain purchased.

The number of Production and Sandbox Orgs, and the number of Customer 360 Unconsolidated Records per each of those Orgs is set forth under Packaging above.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Customer 360 Unconsolidated Records respectively as set forth under Packaging above. Additional SaaS Edition – Business 360 Full Sandboxes must be subscribed separately.

Note: The system is sized for a concurrent use by ten percent (10%) of the subscribed Users. If more than ten percent (10%) of the subscribed Users engage the system concurrently, Users may experience brief delays in the completion of their command(s). Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connectors as set forth in the Connector PAM.

SaaS Edition – Customer 360 Unconsolidated Records grant access to subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud Description Schedule with respect to each component of Services shall continue to apply.

SaaS Edition - Supplier 360 Unconsolidated Records

Packaging

SaaS Edition – Supplier 360 is an enterprise cloud-based master data management solution which is used by Customers to centralize the end-to-end process of managing supplier relationships and raw materials or products that are procured.

Customer's initial subscription of Unconsolidated Records can be applied against Informatica Cloud Services as follows:

- One (1) MDM – Supplier 360 Service
- One Hundred (100) SaaS Edition – Business 360 Named User
- SaaS Edition – DQIR Country Populations
- One (1) SaaS Edition Business 360 Full (unconsolidated record count equal to the production count) Sandbox for test purposes
- One (1) SaaS Edition Business 360 Partial (25% of subscribed unconsolidated records) Sandbox for development purposes
- Up to zero-point five percent (0.5%) Unconsolidated Record updates per day in any combination of real-time and batch changes. Initial batch data loads are exempt from this limit.
- Storage capacity is calculated as a function of the total of subscribed Unconsolidated Records. Each record size is 40 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of your storage capacity, record history is deleted as follows: Full sandbox (after three (3) months); and partial sandbox (after one (1) month).
- Capacity is subscribed by the following data domain:
 - "Supplier/Vendor Unconsolidated Record" means is a Data Domain consisting of anyone who provides goods or services to a company. A supplier might be an individual or an organization. Example: supplier, vendor, distributor, or external alliance partner, which can be a commercial entity or an individual.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with SaaS Edition - Supplier 360 Unconsolidated Records and is the sole source or target for such data: Data Synchronization Services, Data Integration Services, App Integration Services, API Gateway Services, and the Data Quality Services.

Data Synchronization Services

- Data Synchronization:
 - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce Outbound Messaging
 - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
 - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.

Informatica Cloud and Product Description Schedule

- Basic user and asset management
 - Provides the Informatica Cloud Org Admin with the ability to create Named users and user groups and assign default roles to them.
 - Enables users to organize their design artifacts into Projects and Folders.
 - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Source Control with GitHub
- Provides Customer source control management of its IICS assets in their GitHub repositories natively through the IICS user interface.
- Unlimited secure agents where MDM is the source or target.
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration
 - Custom Roles, Named User and Named User Group management (role management)
 - Unlimited Fine-Grained Access Control for Design-time Assets
 - Fine Grained Access and Permissions for five (5) Projects per Org and/or Sub-org
 - Two-factor authentication
 - SAML/certificate
 - Externalized Connections
 - Saved Queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.

Data Integration Services

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and Transformations. This permits access to:
 - Mapplet Support including the Ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, cleanse, deduplicate, expression, filter, joiner, labeler, lookup, normalizer, parse, router, rule specification, sequence, sorter, union, and verifier Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
 - Allows publication and consumption of public bundles only.
- Taskflow support for Email, Command Line Execution and File Listener
- Intelligent Structure Discovery

App Integration Services

- Service orchestration
- OData Provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer - an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems.

API Gateway Services

- API policy enforcement and API Management functions including API Gateway, API Manager, and API Portal

Data Quality Services

- Cloud Data Quality Assets
 - Business Rules (Rule Specification)
 - Dictionaries
 - Cleanse
 - Verify (Address)

Informatica Cloud and Product Description Schedule

- Parse
 - Deduplicate
 - Labeler
- Data Profiling
- Ability to Add Cloud Data Quality Assets to Cloud Mappings
- Global Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
- Allows publishing and consumption of public bundles only.

Product Notes

SaaS Edition – Supplier 360 Unconsolidated Records requires Customer to subscribe the number of unique system Unconsolidated Records in Production and maintained in the Customer's MDM Hub during the Subscription Period.

SaaS Edition - Supplier 360 Unconsolidated Records are subscribed on a per data domain record type.

Customer may purchase additional subscriptions of Unconsolidated Records for their existing Org or Customer can purchase additional subscriptions for Unconsolidated Records for a separate deployment.

One hundred (100) SaaS Edition - Business 360 Named Users included are in total per Org and not per domain purchased.

The number of Production and Sandbox Orgs, and the number of Supplier 360 Unconsolidated Records per each of those Orgs is set forth under Packaging above.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Supplier 360 Unconsolidated Records respectively as set forth under Packaging above. Additional SaaS Edition - Business 360 Full Sandboxes must be subscribed separately.

Note: The system is sized for a concurrent use by ten percent (10%) of the subscribed Users. If more than ten percent (10%) of the subscribed Users engage the system concurrently, Users may experience brief delays in the completion of their command(s). Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connectors as set forth in the Connector PAM.

SaaS Edition - Supplier 360 Unconsolidated Records includes subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud Description Schedule with respect to each component of Services shall continue to apply.

SaaS Edition - Product 360 Unconsolidated Records

Packaging

SaaS Edition - Product 360 is an enterprise cloud-based master data management solution which is used by Customers to master Product data, manage product relationships and raw materials or products that are procured.

Customer's initial subscription of Unconsolidated Records can be applied against Informatica Cloud Services as follows:

- One (1) MDM - Product 360 Service
- One Hundred (100) SaaS Edition - Business 360 Named User
- SaaS Edition - DQIR Country Populations
- One (1) SaaS Edition Business 360 Full (unconsolidated record count equal to the production count) Sandbox for test purposes
- One (1) SaaS Edition Business 360 Partial (25% of subscribed unconsolidated records) Sandbox for development purposes
- Up to zero-point five percent (0.5%) Unconsolidated Record updates per day in any combination of real-time and batch changes. Initial batch data loads are exempt from this limit.
- Storage capacity is calculated as a function of the total of subscribed Unconsolidated Records. Each record size is 40 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of your storage capacity, record history is deleted as follows: Full sandbox (after three (3) months); and partial sandbox (after one (1) month).
- Capacity is subscribed by the following data domain:

Informatica Cloud and Product Description Schedule

- "Product Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records pertaining to finished products, parts, product structures, product types, product hierarchies and associated attributes.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with SaaS Edition - Product 360 Unconsolidated Records and is the sole source or target for such data: Data Synchronization Services, Data Integration Services, App Integration Services, API Gateway Services, and the Data Quality Services.

Data Synchronization Services

- Data Synchronization:
 - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce Outbound Messaging
 - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
 - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic user and asset management
 - Provides the Informatica Cloud Org Admin with the ability to create Named users and user groups and assign default roles to them.
 - Enables users to organize their design artifacts into Projects and Folders.
 - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Source Control with GitHub
 - Provides Customer source control management of its IICS assets in their GitHub repositories natively through the IICS user interface.
- Unlimited secure agents where MDM is the source or target.
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration
 - Custom Roles, Named User and Named User Group management (role management)
 - Unlimited Fine-Grained Access Control for Design-time Assets
 - Fine Grained Access and Permissions for five (5) Projects per Org and/or Sub-org
 - Two-factor authentication
 - SAML/certificate
 - Externalized Connections
 - Saved Queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.

Data Integration Services

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and Transformations. This permits access to:
 - Mapplet Support including the Ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, cleanse, deduplicate, expression, filter, joiner, labeler, lookup, normalizer, parse, router, rule specification, sequence, sorter, union, and verifier Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
 - Allows publication and consumption of public bundles only.
- Taskflow support for Email, Command Line Execution and File Listener
- Intelligent Structure Discovery

App Integration Services

- Service orchestration
- OData Provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.

Informatica Cloud and Product Description Schedule

- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer - an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems.
- API Gateway Services
- API policy enforcement and API Management functions including API Gateway, API Manager, and API Portal

Data Quality Services

- Cloud Data Quality Assets
 - Business Rules (Rule Specification)
 - Dictionaries
 - Cleanse
 - Verify (Address)
 - Parse
 - Deduplicate
 - Labeler
- Data Profiling
- Ability to Add Cloud Data Quality Assets to Cloud Mappings
- Global Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
- Allows publishing and consumption of public bundles only.

Product Notes

SaaS Edition – Product 360 Unconsolidated Records requires Customer to subscribe the number of unique system Unconsolidated Records in Production and maintained in the Customer's MDM Hub during the Subscription Period.

SaaS Edition - Product 360 Unconsolidated Records are subscribed on a per data domain record type.

The subscribed records are the total unique system Unconsolidated Records in production and maintained in the Customers MDM Hub during the subscription period.

Customer may purchase additional subscriptions for Unconsolidated Records for their existing Org or Customer can purchase additional subscriptions for Unconsolidated Records for a separate deployment.

One hundred (100) SaaS Edition - Business 360 Named Users included are in total per Org and not per domain purchased.

The number of Production and Sandbox Orgs, and the number of Product 360 Unconsolidated Records per each of those Orgs is set forth under Packaging above.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Product 360 Unconsolidated Records respectively as set forth under Packaging above. Additional SaaS Edition - Business 360 Full Sandboxes must be subscribed separately.

Note: The system is sized for a concurrent use by ten percent (10%) of the subscribed Users. If more than ten percent (10%) of the subscribed Users engage the system concurrently, Users may experience brief delays in the completion of their command(s).

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network.

Customer may purchase additional Connectors as set forth in the Connector PAM.

SaaS Edition - Product 360 Unconsolidated Records includes subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud Description Schedule with respect to each component of Services shall continue to apply.

Informatica Cloud and Product Description Schedule

SaaS Edition - Custom Domain Unconsolidated Records

Packaging

SaaS Edition - Custom Domain Unconsolidated Records is an enterprise cloud-based data management solution which is used for creating a single source of truth for a Data Domain as well as onboarding, consolidation, enrichment, governing and distributing any such data.

Customer's initial subscription of Unconsolidated Records can be applied against Informatica Cloud Services as follows:

- One (1) Production Org sized based on number of Unconsolidated Records subscribed. Only the Production Org is high availability with Disaster Recovery support.
- One Hundred (100) SaaS Edition - Business 360 Named Users
- SaaS Edition - DQIR Country Populations
- One (1) SaaS Edition - Business 360 Full (unconsolidated record count equal to the production count) sandbox for test purposes
- One (1) SaaS Edition - Business 360 Partial (twenty-five percent (25%) of subscribed Unconsolidated Records) sandbox for development purposes
- Up to zero-point five percent (0.5%) Unconsolidated Record updates per day in any combination of real-time and batch changes. Initial batch data loads are exempt from this limit.
- Storage capacity is calculated as a function of the total of subscribed Unconsolidated Records. Each record size is 40 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of your storage capacity, record history is deleted as follows: Full sandbox (after three (3) months); and partial sandbox (after one (1) month).
- Capacity is subscribed by the following data domain:
 - "Custom Domain Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records and a domain type that are not existing Standard Domains and has no built-in domain-specific application features in the platform. An example of a Custom Domain would be records pertaining to material, financial instruments.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with SaaS Edition - Custom Domain Unconsolidated Records and is the sole source or target for such data: Data Synchronization Services, Data Integration Services, App Integration Services, API Gateway Services, and the Data Quality Services.

Data Synchronization Services

- Data Synchronization:
 - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce Outbound Messaging
 - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
 - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic user and asset management
 - Provides the Informatica Cloud Org Admin with the ability to create Named Users and groups of Named Users and assign default roles to them.
 - Enables Users to organize their design artifacts into Projects and Folders.
 - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Source Control with GitHub
- Provides Customer source control management of its IICS assets in their GitHub repositories natively through the IICS user interface.
- Unlimited secure agents where MDM is the source or target.
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration
 - Custom Roles, Named User and Named User group management (role management)
 - Unlimited Fine-Grained Access Control for Design-time Assets

Informatica Cloud and Product Description Schedule

- Fine Grained Access and Permissions for five (5) Projects per Org and/or Sub-org
- Two-factor authentication
- SAML/certificate
- Externalized Connections
- Saved Queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.

Data Integration Services

- Cloud Mapping Designer
- Advanced Data Integration and Data Warehousing capabilities and Transformations. This permits access to:
 - Maplet Support including the Ability to create and execute Maplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
 - Transformations such as Aggregator, Hierarchy Builder, Normalizer, Router, Sequence Generator, Sorter, Union
- Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
 - Allows publication and consumption of public bundles only.
- Taskflow support for Email, Command Line Execution and File Listener
- Intelligent Structure Discovery

App Integration Services

- Service orchestration
- OData Provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer - an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems

API Gateway Services

- API policy enforcement and API Management functions including API Gateway, API Manager, and API Portal

Data Quality Services

- Cloud Data Quality Assets
 - Business Rules (Rule Specification)
 - Dictionaries
 - Cleanse
 - Verify (Address)
 - Parse
 - Deduplicate
 - Labeler
- Data Profiling
- Ability to Add Cloud Data Quality Assets to Cloud Mappings
- Global Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages)
- Allows publish and consumption of public bundles only

Product Notes

SaaS Edition – Custom Domain 360 Unconsolidated Records requires Customer to subscribe the number of unique system Unconsolidated Records in Production and maintained in the Customer's MDM Hub during the Subscription Period.

Informatica Cloud and Product Description Schedule

Customer may purchase additional subscriptions for Unconsolidated Records for their existing Org or Customer can purchase additional subscriptions for Unconsolidated Records for a separate deployment.

One hundred (100) SaaS Edition - Business 360 Named Users included are in total per Org and not per domain purchased.

The number of Production and Sandbox Orgs, and the number of SaaS Edition - Custom Domain Unconsolidated Records per each of those Orgs is set forth under Packaging above.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Custom Domain Unconsolidated Records respectively as set forth under Packaging above. Additional SaaS Edition - Business 360 Full Sandboxes must be subscribed separately.

Note: The system is sized for a concurrent use by ten percent (10%) of the subscribed Users. If more than ten percent (10%) of the subscribed Users engage the system concurrently, Users may experience brief delays in the completion of their command(s).

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connectors as set forth in the Connector PAM.

SaaS Edition - Custom Domain Unconsolidated Records includes a subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud Description Schedule with respect to each component of Services shall continue to apply.

SaaS Edition - Business 360 Full Sandbox

Packaging

SaaS Edition - Business 360 Full Sandbox grant access to the following solely for development, testing and/or quality assurance in Non-production Org:

- One (1) SaaS Edition - Non-production Org equal to the total number of Unconsolidated Records across all licensed domains count managed in one (1) Production Org.
- One (1) Instance encompassing all of each applicable SaaS Edition - subscription purchased by Customer to match Customer's Production Environment.

Product Notes

SaaS Edition - Business 360 Full Sandbox requires a Production SaaS Edition subscription.

SaaS Edition - Business 360 Full Sandbox is subscribed per Production Org and not per licensed domain.

The SaaS Edition - Business 360 Full Sandbox may not be used in a Production Org or mode, and each such Sandbox Org is restricted to use in support of no more than one (1) Org of the applicable SaaS Edition Instance in the Production Org.

The SaaS Edition - Business 360 Full Sandbox may not be used to develop OEM applications. It is recommended that Customer subscribe separate Sandbox Instances for multiple lab stages (i.e., development, test and quality assurance).

SaaS Edition - Business 360 Named User

Packaging

SaaS Edition - Business 360 Named User permits full functionality of all compatible subscribed MDM SaaS Edition solutions including the rights of Business Named User, read only user, and administration rights. It permits web interface of all subscribed MDM SaaS Edition software following predefined processes, like edit, share, approve.

Product Notes

SaaS Edition - Business 360 Named User requires a SaaS Edition subscription.

SaaS Edition - Business 360 Named User is subscribed per User.

Each Additional SaaS Edition - Business 360 Named User subscription allows one (1) additional unique Named User to access the compatible SaaS Edition services.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition

MDM Cloud Edition - Foundation 360

Packaging

MDM Cloud Edition - Foundation 360 is an enterprise cloud-based master data management solution which is used for creating a single source of truth for data as well as onboarding, consolidation, enrichment, governing, and distributing such data.

MDM Cloud Edition - Foundation 360 includes:

- One (1) MDM Cloud Edition - Foundation 360 Service
- Ten (10) MDM Cloud Edition - Admin Named User
- One (1) Identity Resolution Country Population (selected at time of transaction) *
- One (1) MDM Cloud Edition - Cleanse Adapter
- One (1) High Availability with Disaster Recovery Production Environment
- One (1) MDM Cloud Edition Foundation 360 - Full sandbox for test purposes (unconsolidated record count equal to the production count)
- One (1) MDM Cloud Edition Foundation 360 Partial sandbox for development purposes (25% of subscribed Unconsolidated Records)
 - The following Informatica Data Quality Standard Edition features may only be used in the development and test sandbox and shall not be used in Production Environment: Informatica Analyst Viewers (read-only Analyst users), Basic Profiling (column, rule, join validation, mapping generation from profile, midstream, comparative profiling and scorecarding)
- One (1) Operational Relation Stores ("ORS") per record type, limited to a maximum of three (3) ORS. The number of ORS should be less than or equal to number of subscribed record types.
- Restricted to MDM Cloud Edition - Foundation 360 Environment and use case only:
 - BPM for MDM and Product 360
 - Informatica Data Quality Standard Edition
 - Data Quality Web Services Option
 - Scaling Option
 - Informatica Data Quality Software Adapter
 - S3 Connector
- Up to 0.5% Unconsolidated Record updates per day, in any combination of batch or real-time changes
- Database storage fees are calculated as a function of the total of subscribed Unconsolidated Records. Each record size is 60K bytes. Customers that exceed their assigned storage capacity are subject to additional storage fees.
- Two (2) VPN Tunnels covers: One (1) for Production and one (1) full sandbox (test) for one (1) Non-Production Sandbox (development).

Note: *Additional Identity Resolution Country Populations are subject to additional subscription fees.

Product Notes

MDM Cloud Edition - Foundation 360 requires Customer to subscribe to the number of Unconsolidated Records to be processed in Production.

MDM Cloud Edition - Foundation 360 is subscribed per Environment.

MDM Cloud Edition - Foundation 360 supports the following Data Domains: Employee, Product, Location, Asset, Custom Domain or Any Domain.

Customer may wish to subscribe separate Sandbox Instances for multiple lab stages (i.e., user acceptance, staging test and quality assurance).

The S3 Connector subscribed hereunder can be used only in conjunction with Informatica Data Quality within MDM Cloud Edition – Foundation 360 and is the sole source or target for such data. Customer is not permitted to use the S3 Connector for any other purpose.

The Database Storage is only for subscribed domain records and no other record types or transactional information are permitted to be stored.

MDM Cloud Edition – Foundation 360 includes to the use of yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software. All other subscription terms and conditions associated with each individual Product as described in this Product Description Schedule continue to apply.

Informatica Cloud and Product Description Schedule

Note: Deployment of this offering is restricted to the country/region it is purchased in.

Note: Operational Relation Stores (“ORS”) is an operational relational store (ORS) is a database schema that is used to identify and store the master data, source data and content metadata, as well as the rules for loading, matching, merging and managing master data within MDM.

Note: The system is sized for a concurrency of 10% of the subscribed Users. Over 10% concurrency Users may experience brief delays in the completion of their command(s).

Note: Informatica will implement standard updates, upgrades, patches and bug fixes for the Informatica MDM Multidomain Foundation Bundle Cloud Edition software to enhance performance and availability in accordance with Informatica’s reasonable professional judgment. Customer is responsible for implementation related to Customer’s selected configuration of Informatica MDM Multidomain Foundation Bundle Cloud Edition software, customizations to the Informatica MDM Multidomain Foundation Bundle Cloud Edition Software or its Environment, and third-party interfaces. Customer is solely responsible for any degradation of performance of the Product or Environment as a result of such customizations, provided that Informatica may, at its option, restrict or prevent deployment of the customizations if Informatica determines, in its reasonable judgment, that the customizations will have an adverse effect on the Product or Environment. Customer warrants that such customizations will not damage or interfere with Informatica or third-party systems or data.

MDM Cloud Edition - Customer 360 Add-On

Packaging

MDM Cloud Edition - Customer 360 Add-On is an enterprise cloud-based Customer Data management solution which is used for creating a single source of truth for data as well as onboarding, consolidation, enrichment, governing, and distributing such data.

MDM Cloud Edition - Customer 360 Cloud Edition Add-On includes:

- One (1) MDM - Customer 360 Service
- Ten (10) MDM Cloud Edition - Business Named User

Product Notes

MDM Cloud Edition - Customer 360 Add-On requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Customer 360 Add-On is subscribed per Instance.

MDM Cloud Edition - Customer 360 Add-On supports the following Data Domains: Customer B2B, Customer B2C, Healthcare Professional, Patient, or Any Domain.

MDM Cloud Edition - Customer 360 Add-On requires Customer to subscribe to the number of Unconsolidated Records to be processed in production.

Note: Deployment of this offering is restricted to the country/region it is purchased in.

MDM Cloud Edition - Customer 360 Portal

Packaging

MDM Cloud Edition Customer 360 Portal is a self-service portal for the Customer’s Suppliers to help manage and upload data in support of the Informatica MDM Cloud Edition - Customer 360 application.

MDM Cloud Edition - Customer 360 Portal includes:

- Customer Portal application and interface
- One Thousand (1000) MDM Cloud Edition - Limited Named Users

Product Notes

MDM Cloud Edition - Customer 360 Portal requires MDM Cloud Edition - Customer 360 Add-on.

MDM Cloud Edition - Customer 360 Portal is subscribed per MDM Cloud Edition - Customer 360 Add-on Instance.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition - Supplier 360 Add-On

Packaging

MDM Cloud Edition - Supplier 360 Add-On is an enterprise cloud-based master data management solution which is used by Customers to centralize the end-to-end process of managing supplier relationships and raw materials or products that are procured Informatica MDM Supplier - 360.

MDM Cloud Edition - Supplier 360 Add-On includes:

- One (1) MDM - Supplier 360 Service
- Ten (10) MDM Cloud Edition - Business Named User

Product Notes

MDM Cloud Edition - Supplier 360 Add-On requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Supplier 360 Add-On is subscribed per Instance.

MDM Cloud Edition - Supplier 360 Add-On supports the following Data Domain: Supplier/Vendor.

MDM Cloud Edition - Supplier 360 Add-On requires Customer to subscribe to the number of Unconsolidated Records to be processed in Production.

Note: Deployment of this offering is restricted to the country/region it is purchased in.

MDM Cloud Edition - Supplier 360 Portal

Packaging

MDM Cloud Edition - Supplier 360 Portal is a self-service portal for the Customer's Suppliers to help manage and upload data in support of the Informatica MDM Cloud Edition - Supplier 360 application.

MDM Cloud Edition - Supplier 360 Portal includes:

- Supplier Portal application and interface
- One Thousand (1000) MDM Cloud Edition - Limited Named Users

Product Notes

MDM Cloud Edition - Supplier 360 Portal requires MDM Cloud Edition - Supplier 360 Add-on.

MDM Cloud Edition - Supplier 360 Portal is subscribed per MDM Cloud Edition - Supplier 360 Add-on Instance.

MDM Cloud Edition - Product 360

Packaging

MDM Cloud Edition - Product 360 consists of a hub solution package that enables Customer to streamline the process of product creation, enrichment, introduction and collaboration for acquired or produced products and services.

MDM Cloud Edition - Product 360 includes:

- Ten (10) MDM Cloud Edition - Admin Named Users
- Unlimited Background Service Named Users
 - A Background Service Named User is defined as a user that manages only the background service settings that are used for module-to-module communication within Informatica MDM Cloud Edition - Product 360.
- One Hundred (100) GB maximum file storage for Media
 - Additional storage for media must be purchased separately
- Restricted to MDM Cloud Edition - Product 360 Environment and use case only:
 - Informatica BPM for MDM - Product 360
 - Informatica MDM - Product 360 Integrated Runtime IDQ
 - Two (2) Informatica MDM - Product 360 Country Packs, English as default and one (1) additional country pack selected at time of transaction
- One (1) High Availability with Disaster Recovery Production Environment
- One (1) Cloud MDM - Product 360 Partial sandbox for development purposes (25% of subscribed Product Records)

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Informatica Cloud and Product Description Schedule

- One (1) Cloud MDM - Full sandbox for test purposes (Product Record count equal to the production Product Record count)
- Two (2) VPN Tunnels included. One (1) for Production and one (1) full Sandbox (test) and one (1) Non-production the Sandbox (development)
- Database storage fees are calculated as a function of the total of subscribed Unconsolidated Records. Each Product record size is 400k bytes. Customers that exceed their assigned storage capacity are subject to additional storage fees.
- Up to 10% record updates per day, in any combination of batch or real-time changes
- Twenty-five (25) concurrent users

Product Notes

MDM Cloud Edition - Product 360 is subscribed per Environment.

MDM Cloud Edition - Product 360 supports the following Data Domain: Product Catalog.

MDM Cloud Edition - Product 360 is restricted to the number of Product records to be processed in Production.

Customer may wish to subscribe separate sandbox Instances for multiple lab stages (i.e., user acceptance, staging test and quality assurance).

The Database Storage is only for subscribed domain records and no other record types or transactional information are permitted to be stored.

Customer is required to install the provided Instance of Informatica MDM - Product 360 Integrated Runtime IDQ on-premise. Additional Product records for Production purposes must be subscribed separately.

The ten (10) Informatica MDM - Admin Named Users are subscribed on a per Named User basis. Additional Informatica MDM - Named Users requires additional subscription. Customer is not required to subscribe to additional Named Users to employ the Non-production Instances of MDM Cloud Edition - Product 360.

Note: Deployment of this offering is restricted to the country/region in which it is purchased.

Note: Informatica will implement standard updates, upgrades, patches and bug fixes for the Informatica MDM Multidomain Foundation Bundle Cloud Edition software to enhance performance and availability in accordance with Informatica's reasonable professional judgment. Customer is responsible for implementation related to Customer's selected configuration of Informatica MDM Multidomain Foundation Bundle Cloud Edition software, customizations to the Informatica MDM Multidomain Foundation Bundle Cloud Edition Product or its Environment, and third-party interfaces. Customer is solely responsible for any degradation of performance of the Product or Environment as a result of such customizations, provided that Informatica may, at its option, restrict or prevent deployment of the customizations if Informatica determines, in its reasonable judgment, that the customizations will have an adverse effect on the Product or Environment. Customer warrants that such customizations will not damage or interfere with Informatica or third-party systems or data.

MDM Cloud Edition - Unconsolidated Records

Packaging

MDM Cloud Edition – Unconsolidated Records can be subscribed to add capacity by domains.

The following domain types are only available with MDM Cloud Edition:

- "Any Domain Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records pertaining to three (3) or more domain spanning one or more 360 application subscriptions. Example could be employer, location and supplier that spans Foundation 360 and Supplier 360 or employee, location, asset or a custom domain in Foundation 360. The appropriate 360 application tied to the specific domain needs to be subscribed to.
- "Asset Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records pertaining to assets that an entity owns, benefits from, or has use of, in generating income. An asset can be something physical, such as machinery.
- "Custom Domain Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records and a domain type that is not published. It can be subscribed only on Foundation 360. An example of a Custom Domain would be records pertaining to material, financial instruments.
- "Customer (B2B) Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records pertaining to any commercial, governmental or other legal entity that is your Customer, excluding Supplier/Vendors or any entity that is already an existing predefined organization domain.

Informatica Cloud and Product Description Schedule

- “Customer (B2C) Unconsolidated Record” means a Data Domain consisting solely of Unconsolidated Records pertaining to any natural person that is your customer, excluding employees, physicians, or any entity that is already an existing predefined person domain.
- “Employee Unconsolidated Record” means a Data Domain consisting solely of Unconsolidated Records pertaining to any person hired by an employer to do a specific job.
- “Healthcare Professional Unconsolidated Record” means a Data Domain consisting solely of Unconsolidated Records pertaining to any individual employed by, affiliated with, or otherwise associated with a healthcare organization. Example: physicians, non-clinicians, researchers, students, staff, volunteers, contractors, etc. It does not include Patients or any customers of the institution.
- “Patient Unconsolidated Record” means a Data Domain consisting solely of Unconsolidated Records pertaining to a person receiving or registered to receive health care services.
- “Location Unconsolidated Record” means a Data Domain consisting of a position designated using an Address, a specific pairing of latitude and longitude or is a place or area in relation to another site (e.g., “3 miles northwest of Chicago”, “near an airport”, etc.). It may contain additional details such as type of building (e.g., headquarters, warehouse, etc.), area of the building, and what else the location contains (e.g., parking spaces).
- “Product Unconsolidated Record” means a Data Domain consisting solely of Unconsolidated Records pertaining to finished products, parts, product structures, product types, product hierarchies and associated attributes.
- “Supplier/Vendor Unconsolidated Record” means is a Data Domain consisting of anyone who provides goods or services to a company. A supplier might be an individual or an organization. Example: supplier, vendor, distributor, or external alliance partner, which can be a commercial entity or an individual.

Note: If an Unconsolidated Record is processed through multiple domains, it is considered a separate record for each domain.

Product Notes

MDM Cloud Edition - Records requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Records are subscribed per Unconsolidated Record.

Customer shall be restricted to the number of MDM Cloud Edition - Records subscribed. All version of a reference record from each source system counts toward that limit.

Note: For each Production Instance of Informatica MDM Records subscribed, additional copies of MDM Cloud Edition - Records may be partially or fully loaded in the subscribed sandbox based on sandbox size to support such Production Instance solely for development and testing. Any data loaded for such purposes in sandbox shall not be used at any time in a Production Instance.

MDM Cloud Edition - Product Catalog Records

Packaging

MDM Cloud Edition - Product Catalog Records can be subscribed to add capacity by domains.

The following domain type is only available with MDM Cloud Edition:

- “Product Catalog Record” means a Data Domain consisting solely of Records pertaining to Product data which may consist of SKUs, UPCs, finished goods, items, services, etc. that can be managed individually or as a grouping in a Product information management catalog. A Product Catalog record type contains all the information need to identify and manage Product information including images, marketing attributes, etc. in order to produce and/or sell it. For the purposes of deployment with MDM Cloud Edition - Product 360, Product data records across all catalogs including supplier and master catalogs must be subscribed.

Product Notes

MDM Cloud Edition - Product Catalog Records requires MDM Cloud Edition - Product 360.

MDM Cloud Edition - Product Catalog Records are subscribed per Product Catalog Record.

Customer shall be restricted to the number of MDM Cloud Edition - Product Catalog Records subscribed. All version of a reference record from each source system counts toward that limit.

Note: For each Production Instance of Informatica MDM Records subscribed, additional copies of MDM Cloud Edition – Product Catalog Records may be partially or fully loaded in the subscribed sandbox based on sandbox size to support such Production Instance solely for development and testing. Any data loaded for such purposes in sandbox shall not be used at any time in a Production Instance.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition - Options

MDM Cloud Edition - Full Sandbox

Packaging

MDM Cloud Edition - Full Sandbox enables Customer to deploy an additional Non-production Instance solely for development, testing and/or quality assurance purposes that includes the domains in Customer's Production Environment.

Product Notes

MDM Cloud Edition - Full Sandbox requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Full Sandbox is subscribed per Instance.

MDM Cloud Edition - Full Sandbox is solely meant for provisioning an Environment for testing and/or quality assurance purposes and is restricted to use in support of no more than one (1) Production Environment of Informatica MDM or P360 Cloud Editions.

MDM Cloud Edition - Full Sandbox is restricted to deploy solely with existing Informatica MDM or P360 Cloud Editions. Product deployments cannot be transferred to or used with other Informatica Products or used on a stand-alone basis.

MDM Cloud Edition - Admin Named User

Packaging

MDM Cloud Edition - Admin Named User permits full functionality of all compatible subscribed MDM Cloud Edition solutions including the rights of MDM Cloud Edition Business Named User, MDM Cloud Edition Limited Access Named User, MDM Cloud Edition administration rights.

Product Notes

MDM Cloud Edition - Admin Named User requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Admin Named User is subscribed per User.

Each Additional MDM Cloud Edition - Admin Named User subscription allows one (1) additional unique Admin Named User to access the compatible MDM Cloud Edition services.

Admin Named User subscription must be acquired to support each product individually regardless whether multiple subscriptions are associated to the same Admin Named User.

MDM Cloud Edition - Business Named User

Packaging

MDM Cloud Edition - Business Named User permits web interface of all subscribed MDM Cloud Edition software following predefined processes, like edit, share, approve, but no administration.

Product Notes

MDM Cloud Edition - Business Named User requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Business Named User is subscribed per User.

Each Additional MDM Cloud Edition - Named Business User subscription allows one (1) additional unique Business Named User to access the compatible MDM Cloud Edition services.

A Business Named User subscription must be acquired to support each product individually regardless whether multiple subscriptions are associated to the same Business Named User.

MDM Cloud Edition - Limited Named User

Packaging

MDM Cloud Edition - Limited Named Access User can be read only or third-party users that access MDM Cloud Edition through a web portal. If third party Users are given access to MDM Cloud Edition like any internal Users with more than Read Privileges, then MDM Cloud Edition Business User or MDM Cloud Edition Admin subscription is applicable.

Informatica Cloud and Product Description Schedule

Product Notes

MDM Cloud Edition - Limited Named User requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Limited Named User is subscribed per User.

Each Additional MDM Cloud Edition - Limited Named Access User subscription allows one (1) additional unique Limited Named Access User to access the compatible MDM Cloud Edition services.

MDM Cloud Edition - Enhanced Back-Up Service

Packaging

MDM Cloud Edition - Enhanced Back-Up Service is an additional service which is used for maintaining the back-ups of data at a higher frequency.

MDM Cloud Edition - Enhanced Back-Up Service includes:

- One (1) Production database storage back-up equivalent to the size calculated at sixty (60) KB per record and an additional five hundred (500) GB of non-database storage.
- Back-ups taken at three (3) hours frequency for the most recent twenty-four (24) hours and at twenty-four (24) hour frequency for previous six (6) days.

Note: Deployment of this service is restricted to the country/region it is purchased in.

Product Notes

MDM Cloud Edition - Enhanced Back-Up Service requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Enhanced Back-Up Service is subscribed per GB for a single Production Environment.

MDM Cloud Edition - Back-Up Retention

Packaging

Cloud Edition - Back-Up Retention Service is an additional service for retaining back-ups of the data for longer duration.

MDM Cloud Edition – Back-Up Retention Service includes:

- One (1) Production database storage back-up calculated at sixty (60) KB per record and an additional five hundred (500) GB of non-database storage
- Back-ups taken in Production Environment at twenty-four (24) hour frequency will be retained up to ninety (90) days.

Note: Deployment of this service is restricted to the country/region where purchased.

Product Notes

MDM Cloud Edition - Back-Up Retention requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Back Up Retention Service is subscribed per GB for a single Production Environment.

MDM Cloud Edition - DQIR Country Population

Packaging

Country and application specific pre-built rules. Populations are subscribed by individual country, applications (OFAC, AML, and Latin_1/International*), or a regional population pack which includes a group of country populations for a specific region (as indicated below). All populations referenced in each regional population pack can be subscribed as individual country populations.

MDM Cloud Edition - Americas Regional Population Pack includes the following countries:

Argentina, Brazil, Canada, Chile, Colombia, Mexico, Perú, Puerto Rico, USA and Venezuela.

MDM Cloud Edition - APAC Regional Population Pack includes the following countries:

Australia, China, India, Indonesia, Japan, Korea, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand, Hong Kong and Vietnam.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition - EMEA Regional Population Pack includes the following countries:

Arabic, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany (includes Austria), Greece, Hungary, Ireland, Israel, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, Slovakia, South Africa, Spain, Sweden, Switzerland, Turkey and United Kingdom.

Note: The Latin 1/International Application Population is the English language-based population for English language-based Customers whose data is in the Latin1 character-set and a large percentage of which is derived from countries other than their own.

Product Notes

MDM Cloud Edition - Identity Resolution Populations requires MDM Cloud Edition – Foundation 360, SaaS Edition - Customer 360 Unconsolidated Records or SaaS Edition - Reference/Finance 360 Unconsolidated Records.

MDM Cloud Edition - Identity Resolution Populations is subscribed per Environment.

MDM Cloud Edition - Identity Resolution Populations are subscribed by individual country, "Cloud Edition - Regional Country Population Pack and application types to support one Production Environment or software Instance (depending upon the applicable software subscription metric(s)).

In addition, MDM Cloud Edition – DQIR Country Population can only be used with MDM Cloud Edition - Foundation 360.

If Customer subscribes to a MDM Cloud Edition – DQIR Country Population subscription, the populations are extended to all country populations that are available from Informatica at the time of subscription for that MDM Cloud Edition Regional Country Population Pack offering, provided that use of such populations remains restricted to the supported Informatica production subscription.

MDM Cloud Edition - Networking Options

Packaging

MDM Cloud Edition - Networking Options is an optional additional networking package for all MDM Cloud Editions.

MDM Cloud Edition – VPN option

- One (1) additional VPN (an encrypted link between 2 networks) tunnel for one (1) for Production **OR** for one (1) Non-Production Sandbox provisioned.

MDM Cloud Edition – Direct Connect 500

- One (1) Direct Connect (AWS Direct Connect is a Cloud Service solution which helps facilitates a dedicated network connection from a network to AWS) for one (1) for Production or for one (1) for Non-Production sandbox provisioned. This connection provides a speed of 500M per hour.

MDM Cloud Edition – Direct Connect 1000

- One (1) Direct Connect (AWS Direct Connect) is a Cloud Service solution which helps facilitates a dedicated network connection from a network to AWS) for One (1) for Production or for one (1) for Non-Production Sandbox provisioned. This connection provides a speed of 1000M per hour.

MDM Cloud Edition – BGP Routing

The default standard VPN Tunnel only includes primary data center connectivity with MDM Cloud Edition and manual configuration required for switching over to Customer's back-up data center.

MDM Cloud Edition - BGP Routing allows Customer to enable predefined routing configurations by Informatica for automatic failover between Customer's primary and back-up locations. It includes:

- Upgrades one (1) standard VPN Tunnel to Non-Production Environment covering Customer's one (1) additional back-up data center
- Upgrades one (1) standard VPN Tunnel to Production Environment covering Customer's one (1) additional back-up data center

Note: Deployment of this Cloud Service is restricted to the country/region in which it is purchased.

Product Notes

Each of the above MDM Cloud Edition - Networking Option requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Networking Options is subscribed per Environment.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition - Networking Options are restricted to connect solely to MDM Cloud Edition environments and cannot be transferred or used with other Informatica Products or used on a stand-alone basis.

MDM Cloud Edition - VPN Option can be subscribed to augment an existing Informatica connectivity already in place.

MDM Cloud Edition - Direct Connect 500 or MDM Cloud Edition - Direct Connect 1000 can be subscribed to augment or replace an existing Informatica connectivity.

MDM Cloud Edition - Storage Block

Packaging

An MDM Cloud Edition - Storage Block enables Customer to store an additional 500 GB data into the database of a single MDM Cloud Edition Environment.

Product Notes

MDM Cloud Edition - Storage Block requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - Storage Block is subscribed per Storage Block.

An MDM Cloud Edition - Storage Block Subscription is solely meant for provisioning additional database disk storage to a single MDM Cloud Edition Environment which could be a development, quality or Production instance.

MDM Cloud Edition - ORS Add-On

Packaging

MDM Cloud Edition - ORS Add-on enables Customer to have an additional ORS in a provisioned Environment in the Cloud.

Product Notes

MDM Cloud Edition - ORS Add-on requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - ORS Add-on is subscribed per Environment.

MDM Cloud Edition - ORS Add-on subscription is solely meant for provisioning an ORS to a single MDM Cloud Edition – Foundation 360 environment which could be in a development, quality or production Instance. The number of ORS in an Environment is limited to the constraints of the Instance in which it is provisioned. Additional ORS's can have an impact on performance.

MDM Cloud Edition - Workspace User

Packaging

MDM Cloud Edition - Workspace User is a way to provision access to MDM Cloud Edition via the Customer's virtual private cloud.

MDM Cloud Edition - Workspace User includes:

- Five (5) integrated AWS Workspace users accessing Production Instance of MDM Cloud Edition
- Five (5) integrated AWS Workspace users accessing Non-Production Instance of MDM Cloud Edition

Product Notes

MDM Cloud Edition - Workspace User requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360.

MDM Cloud Edition - Workspace User is subscribed per User.

MDM Cloud Edition - Workspace User is restricted to connect solely to MDM Cloud Edition Environments and cannot be transferred or used with other Informatica Software or used on a stand-alone basis. Customer is responsible for maintaining the workspace, including Disaster Recovery, availability, encryption and back-ups.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition - DnB Server

Packaging

MDM Cloud Edition - DnB Server is a way to provision access to MDM Cloud Edition via the Customer's virtual private cloud.

MDM Cloud Edition - DnB Server includes:

- One (1) integrated AWS DnB Workspace for accessing Production Instance of MDM Cloud Edition
- Two (2) integrated AWS DnB Workspace for accessing Non-production Instance of MDM Cloud Edition

Product Notes

MDM Cloud Edition - DnB Server requires MDM Cloud Edition - Foundation 360.

MDM Cloud Edition - DnB Server is subscribed per MDM Cloud Edition - Foundation 360 Production instance.

MDM Cloud Edition - DnB Server may be deployed solely to connect solely to MDM Cloud Edition Environments. It cannot be transferred or used with other Informatica Software or used on a stand-alone basis. Customer is responsible for maintaining the workspace, including Disaster Recovery, availability, encryption and back-ups. Internet access is enabled to solely access the DnB service.

The DnB third party service is supported by the vendor.

MDM or P360 Cloud Storage Block

Packaging

MDM or P360 Cloud Storage Block subscription enables Customer to add additional disk storage to a single Environment.

Product Notes

MDM or P360 Cloud Storage Block is subscribed per GB.

MDM or P360 Cloud Storage Block subscription is solely meant for provisioning additional disk storage to a single Environment which could be a development, quality or production instance. The number of storage blocks required will depend upon the type of Environment for which the block is purchased.

MDM or P360 Cloud Storage Block Subscription is restricted to deploy solely with existing Informatica MDM or P360 Cloud Storage Block Software deployments and cannot be transferred to or used with other Informatica Product or used on a stand-alone basis.

GDSN Accelerator for MDM Cloud Edition - Product 360

Packaging

GDSN Accelerator for MDM Cloud Edition - Product 360 enables data sharing between MDM Cloud Edition - Product 360 and GDSN data pools based on the AS2 protocol. The connection to the pool will be established via OpenAS2. It also provides data format transformations via import and export between MDM - Product 360 system and GDSN message format.

GDSN Accelerator for MDM Cloud Edition - Product 360 includes:

- MDM - Product 360 data model definition for mandatory GDSN global core attributes and from selected modules (English) including lookup values and GDSN units
- Packaging hierarchy view to navigate a GDSN packaging hierarchy
- Publication and Confirmation status data models
- MDM - Product 360 communication templates based on the format for the GS1 Messages CIS (out), CIN (in/out), CIP (out), CIC (in/out), including export and import functionality (pre-import step/functions)
- Report queries to search for GDSN-related data
- MDM - Product 360 data quality validations

GDSN Accelerator for MDM Cloud Edition - Product 360 consists of the following:

- One (1) Production Environment configured for High Availability
- One (1) Pre-Prod (QA) Environment

Note: Sized to meet message choreography needs of Informatica MDM P360 Cloud Hosting Managed Services.

Informatica Cloud and Product Description Schedule

Product Notes

GDSN Accelerator for MDM Cloud Edition - Product 360 requires MDM Cloud Edition - Product 360.

GDSN Accelerator for MDM Cloud Edition - Product 360 is subscribed per Instance.

GDSN Accelerator for MDM Cloud Edition - Product 360 subscription entitles Customer to deploy GDSN Accelerator for MDM Cloud Edition - Product 360 within a single Production Environment solely in support of and in conjunction with Customer's subscribed Informatica MDM Cloud Edition - Product 360 Instance (and associated Non-production Instance(s)). Customer may run one (1) or more Instances of Informatica MDM Cloud Edition - Product 360 within the single Production Environment.

MDM Cloud Edition - Customer 360 Insights

MDM Cloud Edition - Customer 360 Insights

Packaging

MDM Cloud Edition - Customer 360 Insights provides the core server capabilities to manage Customer 360 Insights.

The core capabilities included are:

- Synthesis – contextual matching engine powered by machine learning that matches records to records and records to entities
- Reasoning – analytical functions and enrichments that infer new attributes to be stored in Customer 360
- Perspectives – allows Customer to customize and select one (1) view of the customer record based on data confidence and other parameters (“Perspective”)
- APIs – access 360 data via API services.

MDM Cloud Edition - Customer 360 Insights includes:

- Customer 360 Insights
- One Hundred (100) MDM Cloud Edition – Customer 360 Insights Named Users
- One (1) High Availability (for User Interface components only) with Disaster Recovery Production Environment
- One (1) MDM Cloud Edition Customer 360 Insights Full sandbox for test purposes (unconsolidated record count equal to the production count)
- One (1) MDM Cloud Edition Customer 360 Insights Partial sandbox for development purposes (which can support a total of five million (5,000,000) Unconsolidated Primary and Secondary Records)
- One (1) MDM Cloud Edition - Customer 360 Insights Perspective
- Up to one percent (1%) Unconsolidated Record updates per day, in any combination of batch or real-time changes
- Each record size is less than 50K bytes. Storage fees are calculated as a function of the total of subscribed Unconsolidated Records. Customers that exceed their assigned storage capacity are subject to additional storage fees.
- Two (2) VPN Tunnels covers: One (1) for Production and full sandbox for one (1) Partial Sandbox (development).
- One (1) optional Hive data store for one (1) Production, one (1) full sandbox and one (1) Partial Sandbox (development)

Product Notes

MDM Cloud Edition - Customer 360 Insights requires Customer to subscribe to the number of Unconsolidated Primary and/or Secondary Records to be processed in Production.

MDM Cloud Edition - Customer 360 Insights is subscribed per Instance.

User Interface (UI) components for MDM Cloud Edition - Customer 360 Insight include VPN gate and front-end User Interface including the Visual Analytics Dashboards in the secondary Availability Zone.

Customer may subscribe to separate Sandbox Instances for multiple lab stages (i.e., user acceptance, staging, test and quality assurance).

The EMR and Storage is only for subscribed domain records and no other record types or transactional information are permitted to be stored.

MDM Cloud Edition - Customer 360 Insights permits the Customer to store the subscribed number of Primary Records and Secondary Records. Additional subscription fees will apply if either of those record counts are exceeded.

Informatica Cloud and Product Description Schedule

The Customer is entitled to use Software for the lines of business and/or functional business units, for the geographic territories specified in the Exhibit A.

Note: Concurrent authorized users (as designated by Customer) are limited to ten percent (10%) of total authorized users.

Note: Informatica will implement standard updates, patches and bug fixes for the MDM Cloud Edition - Customer 360 Insight software to enhance performance and availability in accordance with Informatica's reasonable professional judgment. Customer is responsible for implementation related to Customer's selected configuration of Informatica MDM Cloud Edition - Customer 360 Insight software, customizations to the MDM Cloud Edition - Customer 360 Insight Software or its Environment, and third-party interfaces. Customer is solely responsible for any degradation of performance of the Software or Environment as a result of such customizations, provided that Informatica may, at its option, restrict or prevent deployment of the customizations if Informatica determines, in its reasonable judgment, that the customizations will have an adverse effect on the Software or Environment. Customer warrants that such customizations will not damage or interfere with Informatica or third-party systems or data.

MDM Cloud Edition - Customer 360 Insights - Options

MDM Cloud Edition - Customer 360 Insights Primary Unconsolidated Records

Packaging

MDM Cloud Edition - Customer 360 Insights Primary Unconsolidated Record is a record from another system that is ingested and processed by Customer 360 Insights that contains or includes information with attributes that are integral to identifying a specific Customer. The primary purpose of these records is to establish the identity of a person or organization and their core data including but not limited to name, identifiers, contact methods, addresses, accounts they own, products they have.

Primary Unconsolidated Record examples may include: Customer, Prospect, Person, Organization, Account, Agreement, Employee, Agent, Third Party (Person or Org) or Contact.

Product Notes

MDM Cloud Edition - Customer 360 Insights Primary Unconsolidated Records requires MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Primary Unconsolidated Records is subscribed per Record.

The specific number and kind of each Source Record type is determined in consultation with Informatica prior to the time of purchase.

MDM Cloud Edition - Customer 360 Insights Secondary Unconsolidated Records

Packaging

MDM Cloud Edition - Customer 360 Insights Secondary Unconsolidated Record is a record from another system that is ingested and processed by Customer 360 Insights that contains or includes information that is ancillary to a Primary Record and contains certain data attributes that do not identify a specific Customer but help to create a more detailed profile of that Customer. The primary purpose of these records is to establish context for the Customer to better understand behaviors, journeys, patterns, trends, and intentions.

Secondary Unconsolidated Record examples may include: Bills, Quotes, transactions for an account (bank account transactions, credit card charges, loyalty program debits/credits, etc.), Payments, trips, hotel stays, campaigns sent to a Customer or prospect, campaign responses from a Customer or prospect, cellular network data for a cell phone account, medical treatment records for a patient or social media posts.

Product Notes

MDM Cloud Edition - Customer 360 Insights Secondary Unconsolidated Records requires MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Secondary Unconsolidated Records is subscribed per Record.

The specific number and kind of each Source Record type is determined in consultation with Informatica prior to the time of purchase.

MDM Cloud Edition - Customer 360 Insights Perspective

Packaging

MDM Cloud Edition - Customer 360 Insights Perspective permits Customer to create and maintain additional customized view(s) of Customer data within the subscribed instance. Perspectives present different unique views of the customer record based on data confidence and other parameters.

Informatica Cloud and Product Description Schedule

Product Notes

MDM Cloud Edition - Customer 360 Insights Perspective requires MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Perspective is subscribed per Perspective within the MDM Cloud Edition - Customer 360 Insights production Instance.

MDM Cloud Edition - Customer 360 Insights Full Sandbox

Packaging

MDM Cloud Edition - Customer 360 Insights Full Sandbox enables Customer to deploy an additional Non-production instance solely for development, testing and/or quality assurance purposes.

Product Notes

MDM Cloud Edition - Customer 360 Full Sandbox requires MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Full Sandbox is subscribed per Instance.

MDM Cloud Edition - Customer 360 Insights Full Sandbox is solely meant for provisioning an environment for testing and/or quality assurance purposes and is restricted to use in support of no more than one (1) Production Environment of MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Full Sandbox is restricted to deploy solely with existing MDM Cloud Edition - Customer 360 Insights. Software deployments cannot be transferred to or used with other Informatica Software or used on a stand-alone basis.

MDM Cloud Edition - Customer 360 Insights Visual Analytics

Packaging

MDM Cloud Edition - Customer 360 Insights Visual Analytics is a user interface application for self-service data access and insight discovery enabling users to view customer data at an aggregate level, and filter and zoom into various segments or groupings of customers. It visualizes various information for groups of customers in graphical format, for example, heat maps, donut and pie charts, column and bar graphs, word clouds, and maps.

Product Notes

MDM Cloud Edition - Customer 360 Insights Visual Analytics requires MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Visual Analytics is subscribed per Production Instance.

MDM Cloud Edition - Customer 360 Insights Visual Analytics permits the Customer to store the subscribed number of Person Customer, Other Person, Organization Customer, Other Organization, and Organization Contact records. Additional subscription fees will apply if either of those record counts are exceeded.

The Customer is entitled to use Software for the lines of business and/or functional business units, for the geographic territories specified in the Exhibit A.

MDM Cloud Edition - Customer 360 Insights Visual Analytics contains an OEM subscribed Component from ZoomData.

ZoomData hereby grants to you as End User a non-transferable, non-exclusive, limited subscription during the term of the agreement between Informatica and Customer, to install and operate the executable object code form of the ZoomData Software and to use the

ZoomData Documentation in support of such authorized use of the ZoomData Software. You are permitted to make such copies of the Documentation as are reasonably necessary.

ZoomData may be used only to analyze data stored within to MDM Cloud Edition - Customer 360 Insights. No other usage is permitted, including analysis of data held in other data stores or warehouses outside of MDM Cloud Edition Customer - 360 Insights.

Customer is permitted to make a reasonable number of copies of the Software for development and testing purposes.

Informatica Cloud and Product Description Schedule

MDM Cloud Edition - Customer 360 Insights Named User

Packaging

MDM Cloud Edition - Customer 360 Insights Named User permits full functionality of all compatible subscribed MDM Cloud Edition - Customer 360 Insights solutions including the rights of administration rights.

Product Notes

MDM Cloud Edition - Customer 360 Insights Named User requires MDM Cloud Edition - Customer 360 Insights.

MDM Cloud Edition - Customer 360 Insights Named User is subscribed per Named User.

Each additional MDM Cloud Edition - Customer 360 Insights Named User subscription allows one (1) additional unique Named Access User to access the compatible MDM Cloud Edition - Customer 360 Insights services.

A Named User subscription must be acquired to support each product individually regardless whether multiple subscriptions are associated to the same Named User.

Cloud MDM Customer 360 for Salesforce

Cloud MDM Customer 360 for Salesforce provides tools to ensure Salesforce Sales Cloud and Salesforce Service Cloud have the most accurate and complete view of your customer and prospect data. There are two subscription options: Cloud MDM Customer 360 for Salesforce Base Edition and Informatica Cloud MDM Customer 360 for Salesforce Enterprise Edition. Informatica requires all Cloud MDM Customer 360 for Salesforce Customers to keep the Software versions of the applicable Cloud MDM Customer 360 Cloud Services current with the software versions that Informatica designates as generally available ('GA'). For Cloud MDM Customer 360 for Salesforce Cloud Services that support multiple versions, Informatica typically designates the current and immediately previous two (2) versions as GA versions. Informatica may specify schedules for the GA release of specific Cloud MDM Customer 360 for Salesforce Cloud Services on the support portal or within the Service specifications for the Cloud Services. Software Updates will follow the release of every GA release and are required to maintain version currency.

Cloud MDM Customer 360 for Salesforce Base Edition

Packaging

Cloud MDM Customer 360 for Salesforce Base Edition is a native Force.com application that ensures that your Salesforce Instance has the most accurate and complete view of account data.

Cloud MDM Customer 360 for Salesforce Base Edition includes:

- One (1) Instance of Informatica Cloud MDM Customer 360 for Salesforce hosted in the Force.com platform in support of one (1) Salesforce Instance
- One (1) Sandbox
- The prevention of bad data entry and ongoing cleansing of a single application
- Use of the fuzzy matching functionality for better results
- Contact data validation and verification of email, phone and Address data through Informatica Data as a Service (subscribed separately)
- Access to Customer Data in Informatica MDM through Hybrid MDM
- Advanced multidimensional hierarchy management

Note: Consolidated Salesforce Business Account and/or Person Account records must be purchased in conjunction with this subscription.

Product Notes

Cloud MDM Customer 360 for Salesforce Base Edition is subscribed per Instance.

Cloud MDM Customer 360 for Salesforce Base is restricted to one (1) Instance of Cloud MDM Customer 360 for Salesforce.

Cloud MDM Customer 360 for Salesforce Enterprise Edition

Packaging

Cloud MDM Customer 360 for Salesforce Enterprise Edition is a native Force.com application that has been fully integrated into Salesforce that gives Salesforce users tools needed to ensure consistency, control and availability of accurate master data wherever that data is required.

Informatica Cloud and Product Description Schedule

Cloud MDM Customer 360 for Salesforce Enterprise Edition includes the same functionality as Cloud MDM Customer 360 for Salesforce Base Edition and also includes the ability to manage data across multiple Instances within Salesforce, consolidate data across multiple Salesforce Instances or from data sources outside of Salesforce, and enrich Salesforce records with third- party data sets.

Cloud MDM Customer 360 for Salesforce Enterprise Edition includes:

- One (1) Instance of Informatica Cloud MDM Customer 360 for Salesforce hosted in the Force.com platform in support of multiple Salesforce Instances
- One (1) Sandbox
- The prevention of bad data entry and ongoing cleansing of their Salesforce applications
- Use of the fuzzy matching functionality for better results
- Contact data validation and verification of email, phone and Address data through Informatica Data as a Service (subscribed separately)
- Access to Customer Data in Informatica MDM via Hybrid MDM
- Advanced multidimensional hierarchy management
- Consolidation across multi-org and other Salesforce instances and third-party applications
- Creation of a 360-degree view of customers through record reconciliation and enrichment by adding data from outside of Salesforce

Note: Consolidated Salesforce Business Account and/or Person Account records must be purchased in conjunction with this subscription.

Product Notes

Cloud MDM Customer 360 for Salesforce Enterprise Edition is subscribed per Instance.

Cloud MDM Customer 360 for Salesforce Enterprise is restricted to one (1) Instance of Cloud MDM Customer 360 for Salesforce.

Cloud MDM Customer 360 for Salesforce Consolidated Records

Packaging

Consolidated Records are subscribed for records that are entered, maintained and stored in Salesforce.

The following records are available:

- Business Account Records
 - used to store information about companies or other entities. Inclusive of related contact records.
- Person Account Records
 - used to store information about individual consumers who can purchase products and services.

Product Notes

Cloud MDM Customer 360 for Salesforce Consolidated Records requires either Cloud MDM Customer 360 for Salesforce Base Edition or Cloud MDM Customer 360 for Salesforce Enterprise Edition.

Cloud MDM Customer 360 for Salesforce Consolidated Records is subscribed per Consolidated Record.

Cloud MDM Customer 360 for Salesforce Sandbox

Packaging

Cloud MDM Customer 360 for Salesforce Sandbox includes the following solely for development, testing and/or quality assurance in Non-production Environment:

- One (1) Instance of each applicable Informatica Cloud MDM Customer 360 for Salesforce subscription to match Customer's Production Environment, including records.

Product Notes

Cloud MDM Customer 360 for Salesforce Sandbox is subscribed per Instance.

Cloud MDM Customer 360 for Salesforce Consolidated Records can be used in support of Cloud MDM Customer 360 for Salesforce Base Edition or Cloud MDM Customer 360 for Salesforce Enterprise Edition.

Informatica Cloud and Product Description Schedule

Cloud MDM Customer 360 for Salesforce Sandbox entitles Customer to replicate and match Customer's corresponding Instance of Informatica Cloud MDM Customer 360 for Salesforce Production Environment solely for development, testing and/or quality assurance purposes in a Non-production Environment. The number of records cannot exceed the number of records subscribed in Production.

Cloud MDM Customer 360 for Salesforce Sandbox may not be deployed in a Production Environment, and each such Sandbox Instance is restricted to deployment in support of no more than one (1) Instance of the applicable Informatica Cloud MDM Customer 360 for Salesforce Instance in the Production Environment.

Note: It is recommended that Customer subscribe Sandbox Instances for multiple lab stages (*i.e.*, development, test and quality assurance). Cloud MDM Customer 360 for Salesforce Sandbox may not be used to develop OEM applications. Sandbox does not include a subscription to a Salesforce.com sandbox which must be purchased separately from Salesforce.com.

MDM Multidomain

Informatica MDM Multidomain Foundation Bundle

Packaging

Informatica MDM Multidomain Foundation Bundle consists of a hub solution package to support configured and Consolidated Records (Consolidated Records licensed or subscribed separately).

Informatica MDM Multidomain Foundation Bundle includes:

- Ten (10) Informatica MDM - Admin Named Users
- Informatica Data Quality Software Adapter
- One (1) Identity Resolution Country Population (selected at time of transaction)*
- Data Quality Web Services Option
- Connectivity to one (1) source relational database Instance: (Oracle, IBM DB2, MS SQL Server)**
- ActiveVOS Engine (restricted use)

*Additional Identity Resolution Populations are subject to additional fees.

**Oracle is licensed or subscribed based on the Oracle database System IDs ("SID").

Note: MDM Consolidated Records must be purchased separately by Customer.

Product Notes

An Informatica MDM Multidomain Foundation Bundle is licensed or subscribed per Instance.

Each Data Domain configured must include licensed Consolidated Records associated with that specific Data Domain.

ActiveVOS Engine excludes ActiveVOS Designer and is restricted to use with the MDM Multidomain Foundation Bundle license or subscription to support predefined workflows and may not be used on a stand-alone basis. For each production Instance of Informatica MDM Multidomain Foundation Bundle licensed or subscribed, a reasonable number of additional copies of Informatica MDM Multidomain Foundation Bundle may be installed to support such production Instance solely for development, testing, quality assurance and/or recovery purposes. Any copy installed for such purposes shall not be used at any time in a production mode. Informatica MDM Multidomain Foundation Bundle includes yFiles FLEX software from yWorks GmbH and Customer shall not use the yFiles public APIs included in such Software.

MDM Consolidated Records

Packaging

MDM Consolidated Records are licensed or subscribed for each specific configured Records and are priced according to the classification of the Data Domain:

- Examples of Data Domain types include:
 - "Reference Data/Chart of Accounts Consolidated Record", also referred to as look-up data, or look-up codes, means a Data Domain consisting of any type of data that is used solely to categorize other data found in a database, or solely for relating data in a database to information beyond the boundaries of the enterprise. As a category, reference data is similar to, though distinct from, master data, and would include pieces of information such as, without limitation,

Informatica Cloud and Product Description Schedule

Geography, Legal/Regulatory, Observation, genetic expression, Taxonomy, Experiment, Chemistry, Storage, Material exchange, Sequences, Chemical, Genetic entity, Maturity, Vocabulary, General Ledger accounts and associated hierarchies used for recording and reporting accounting information. and geospatial data. For purposes of clarification, this does not include the use of master data in Informatica MDM Multidomain Foundation Bundle such as customer data or product data in order to gain a single view of such master data.

- “Supplier/Vendor Consolidated Record” means is a Data Domain consisting of anyone who provides goods or services to a company. A supplier might be an individual or an organization. Example: supplier, vendor, distributor, or external alliance partner, which can be a commercial entity or an individual.
- “Location Consolidated Record” means a Data Domain consisting of a position designated using an Address, a specific pairing of latitude and longitude or is a place or area in relation to another site (e.g., “3 miles northwest of Chicago”, “near an airport”,). It may contain additional details such as type of building (e.g., headquarters, warehouse,), area of the building, and what else the location contains (e.g., parking spaces).
- “Employee Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to any person hired by an employer to do a specific job.
- “Product Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to finished products, parts, product structures, product types, product hierarchies and associated attributes
- “Customer (B2B) Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to any commercial, governmental or other legal entity that is your Customer, excluding Supplier/Vendors or any entity that is already an existing predefined organization domain.
- “Customer (B2C) Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to any natural person that is your customer, excluding employees, physicians, or any entity that is already an existing predefined person domain.
- “Asset Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to assets that an entity owns, benefits from, or has use of, in generating income. An asset can be something physical, such as machinery.
- “Patient Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to a person receiving or registered to receive health care services.
- “Healthcare Professional Consolidated Record” means a Data Domain consisting solely of Consolidated Records pertaining to any individual employed by, affiliated with, or otherwise associated with a healthcare organization. Example: physicians, non-clinicians, researchers, students, staff, volunteers, contractors, etc. It does not include Patients or any customers of the institution.

Product Notes

MDM Consolidated Records require Informatica MDM Multidomain Foundation Bundle or other compatible MDM products. Records are licensed or subscribed to a particular Data Domain and they are priced by the domain type. *

*Data Domain definitions not listed are subject to Informatica review and offered at Informatica’s sole discretion.

Note: For each Production Instance of MDM Consolidated Records licensed or subscribed, a reasonable number of additional copies of MDM Records may be installed to support such Production Instance solely for Non-production purposes. Any Instance installed for such purposes shall not be used at any time in a Production mode.

MDM Product Catalog Record

Packaging

MDM Product Catalog are licensed or subscribed for each specific configured Records and are priced according to the classification of the Data Domain:

- Example of Data Domain type include:
 - “Product Catalog” means a Data Domain consisting solely of records pertaining to product data which may consists of SKUs, UPCs, finished goods, items, services, etc. that can be managed individually or as a grouping in a product information management catalog. A Product Catalog record type contains all the information need to identify and manage product information including images, marketing attributes, etc. in order to produce and/or sell it. For the purposes of deployment with Product 360 Solutions, product data records across all catalogs including supplier and master catalogs must be licensed or subscribed. For the avoidance of doubt, the total number of all Item Records with a unique key identifier in the ‘Master Catalog and Supplier Catalogs’ within the Product 360 Solutions equals the total number of Product Catalog Records to be licensed.

Product Notes

MDM Product Catalog Records require Informatica MDM Multidomain Foundation Bundle or other compatible MDM products.

Informatica Cloud and Product Description Schedule

Note: For each Production Instance of MDM Product Catalog Record licensed or subscribed, a reasonable number of additional copies of MDM Records may be installed to support such Production Instance solely for Non-production purposes. Any Instance installed for such purposes shall not be used at any time in a Production mode.

MDM Multidomain - Options

Informatica BPM Option for MDM and MDM - Product 360

Packaging

Informatica BPM Option for MDM and MDM – Product 360 enables organizations to create, model and execute workflows and business processes which enable collaboration of users around master data

Informatica BPM Option for MDM and MDM - Product 360 includes:

- ActiveVOS Designer includes:
 - BPMN 2.0 / WS-BPEL 2.0 / WS-Human Task Process Designer
 - Eclipse-based
 - Report Designer
 - Service-Enabled Forms Designer
 - Service-based Integration
 - Integrated Data Driven Testing, Debugging and Simulation
 - Wizard-based Packaging and Deployment
 - Automated Documentation Generation
 - Embedded ActiveVOS Server for development
- ActiveVOS Server includes:
 - High Performance Process Engine supported on the following runtime environments: Oracle WebLogic Server, IBM WebSphere Application Server, Red Hat JBoss Application Server and Apache Tomcat.
 - Clustering
 - Business Event Processing
 - Protocols: SOAP, REST, JSON, JMS, POJO
- ActiveVOS Central is a browser-based application where end-users can manage tasks, requests, and reports. The tasks are part of a running business process that requires human interaction. Requests are forms that can be submitted to the server to start a new instance of a deployed business process. ActiveVOS Central is deployed and runs on an ActiveVOS Server (single node or clustered installation).
- ActiveVOS Console allows Customers to manage and configure the ActiveVOS process engine and all of the resources that are deployed into it. Its web-based console provides a convenient and secure way to deploy, select, inspect and correct processes, servers, services and tasks. ActiveVOS Central is deployed and runs on an ActiveVOS Server (single node or clustered installation).

Note: Informatica MDM BPM Option is supported on a limited number and kind of platforms and Operating Systems. Customers must contact Informatica to obtain compatibility and operability details.

Product Notes

Informatica BPM Option for MDM and MDM - Product 360 requires Informatica MDM Multidomain Foundation Bundle, Informatica MDM - Product 360, Informatica – Customer 360, Informatica MDM – Supplier 360, or Informatica MDM – Supplier 360 (Light). Customer is entitled to use a single Instance of Informatica BPM Option for MDM and MDM - Product 360 for deployment in Production Environments in conjunction with any of the products above.

An Informatica BPM Option for MDM and MDM - Product 360 supports a single Instance of MDM Multidomain Foundation Bundle, Informatica MDM – Product 360, Informatica – Customer 360, Informatica MDM – Supplier 360, or Informatica MDM – Supplier 360 (Light) for an additional fee. An Informatica BPM Option for MDM and MDM – Product 360 entitles a Customer to use an unlimited number of Instances of the ActiveVOS Designer Software solely in conjunction with the authorized use of the BPM server Software. For each production Instance of Informatica BPM Option for MDM and MDM - Product 360 licensed or subscribed a reasonable number of additional copies of Informatica BPM Option for MDM and MDM - Product 360 may be installed to support such production Instance solely for Non-production purposes. Any copy installed for such purposes shall not be used at any time in a production mode.

Informatica Cloud and Product Description Schedule

MDM Cleanse Adapters

Packaging

MDM Cleanse Adapters enable MDM Business Named Users to interface certain data types using Informatica MDM Multidomain Foundation Bundle.

Supported MDM Cleanse Adapters include: AddressDoctor (including AddressDoctor Cleanse Engine software) and Trillium Director.

Product Notes

MDM Cleanse Adapter requires MDM Multidomain Foundation Bundle.

MDM Cleanse Adapter is licensed or subscribed per Informatica MDM Multidomain Foundation Bundle Instance.

MDM Cleanse Adapter for AddressDoctor includes a restricted use AddressDoctor Cleanse Engine that may be used solely in conjunction with and in support of the single Production Instance of MDM Multidomain Foundation Bundle.

Informatica MDM High Availability Option

Packaging

Informatica MDM High Availability Option enables companies to operate their Informatica MDM environments with minimal interruptions during Informatica MDM upgrades.

Product Notes

Informatica MDM High Availability Option requires Informatica MDM Multidomain Foundation Bundle.

Informatica MDM High Availability is licensed or subscribed per Informatica MDM Multidomain Foundation Bundle Instance.

Note: The Informatica MDM High Availability Option requires a license or subscription for the third-party Oracle Goldengate software product in order to function. Oracle Goldengate software products must be licensed or subscribed separately from Oracle database and are subject to separate fees as specified by Oracle.

Informatica MDM - Admin Named User

Packaging

Informatica MDM - Admin Named User permits full functionality of all compatible licensed or subscribed MDM solutions including the rights of Business Named User, Limited Access Named User, administration rights.

Product Notes

Informatica MDM - Admin Named User is licensed or subscribed per Named User.

Each unique Admin Named User to access the compatible Informatica MDM Software.

An Informatica MDM - Admin Named User license or subscription must be acquired to support each product individually regardless whether multiple licenses or subscriptions are associated to the same Admin Named User.

Informatica MDM - Business Named User

Packaging

Informatica MDM - Business Named User permits web interface of all licensed or subscribed Informatica MDM – 360 applications following predefined processes, like edit, share, approve, but no administration.

Product Notes

Each Additional Informatica MDM - Named Business User is licensed or subscribed by per Named User.

Each unique Business Named User to access the compatible Informatica MDM - 360 Software.

A Business Named User license or subscription must be acquired to support each Product individually regardless whether multiple licenses or subscriptions are associated to the same Business Named User.

Informatica Cloud and Product Description Schedule

Informatica MDM - Limited Named User

Packaging

Informatica MDM - Limited Named User can be read only or third-party users that access Informatica MDM – 360 through a web portal. If third party users are given access to Informatica MDM applications like any internal users with more than Read Privileges, then Informatica MDM Business User or Informatica MDM Admin Named User is applicable.

Product Notes

Informatica MDM - Limited Named User is licensed or subscribed by per Named User.

Each additional Informatica MDM - Limited Named Access User license or subscription allows one (1) additional unique Limited Named Access User to access the compatible Informatica MDM services.

MDM - Product 360

Informatica MDM - Product 360

Packaging

Informatica MDM - Product 360 enables Customers to streamline the product creation, enrichment, introduction and collaboration process of acquired or produced products and services. The application provides a rich and web client interface.

Informatica MDM - Product 360 includes:

- One (1) Informatica MDM - Product 360 Application
- Ten (10) Informatica MDM - Admin Named Users
- Two (2) Informatica MDM - Product 360 Country pack, English as default and one additional selected at time of transaction
- Unlimited Background Service Named Users
 - A Background Service Named User is defined as a user that manages only the background service settings that are used for module-to-module communication.

Note: Consolidated MDM Product Records are licensed or subscribed separately. Additional Informatica MDM – Admin Named Users are licensed or subscribed separately. Additional country packs providing the user interface in other languages, are licensed or subscribed separately.

Product Notes

Informatica MDM - Product 360 is licensed or subscribed per Instance. MDM Product Records are licensed or subscribed separately and all records as which are sourced from pre-existing databases or are organically created in the Informatica MDM - Product 360 master catalog.

The ten (10) Informatica MDM - Admin Named Users are licensed or subscribed on a per Named User basis. Additional Informatica MDM - Admin Named Users requires additional licensing or subscription.

For each Production Instance of Informatica MDM - Product 360 licensed or subscribed a reasonable number of additional copies of Informatica MDM - Product 360 may be installed to support such production Instance solely for Non-production purposes. Typically, one (1) test instance plus one (1) development Instance are used. Any copy installed for such purposes shall not be used at any time in a production mode. No additional Named Users are required to be licensed or subscribed to run these Non-production Instances accompanying a Production license or subscription for testing and development purposes.

Informatica MDM - Product 360 includes license or subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

MDM - Product 360 - Options

GDSN Accelerator for MDM - Product 360

Packaging

GDSN Accelerator for MDM - Product 360 enables data sharing (Catalogue Item Synchronization) between Product 360 and a GDSN data pool based on the AS2 protocol. The connection to the data pool will be established via OpenAS2. GDSN Accelerator for MDM - Product 360 also provides data format transformations via import and export functionality between MDM - Product 360 and the GDSN message format and enables management of GDSN data in MDM – Product 360.

Informatica Cloud and Product Description Schedule

GDSN Accelerator for MDM - Product 360 includes:

- MDM - Product 360 data model definition for mandatory GDSN global core attributes and from selected modules (English) including lookup values and GDSN units
- Packaging hierarchy view to navigate a GDSN packaging hierarchy
- Publication and Confirmation status data models
- MDM - Product 360 communication templates based on the format for the GS1 Messages CIS (out), CIN (in/out), CIP (out), CIC (in/out)
This includes export and import functionality (pre-import step/functions)
- Report queries to search for GDSN-related data
- MDM - Product 360 data quality validations

Product Notes

GDSN Accelerator for MDM - Product 360 requires MDM - Product 360.

GDSN Accelerator for MDM - Product 360 is subscribed per MDM - Product 360 Instance.

GDSN Accelerator for MDM - Product 360 subscription entitles Customer to deploy GDSN Accelerator for MDM - Product 360 within a single Production Environment solely in support of and in conjunction with Customer's subscribed Informatica MDM - Product 360 Instance (and associated Non-production Instance(s)). Customer may run one or more Instances of Informatica MDM - Product 360 within the single Production Environment.

Informatica MDM - Product 360 Integrated IDQ

Packaging

Informatica MDM - Product 360 Integrated IDQ allows the validation and cleansing of product information stored within Informatica MDM - Product 360.

Informatica MDM - Product 360 Integrated IDQ includes:

- Access to the Integrated IDQ Standard Edition runtime engine within Informatica MDM - Product 360
- One (1) development (Non-production) Instance of Informatica Data Quality (IDQ) Standard Edition
- Batch connectivity to MS SQL and Oracle database types

Product Notes

Informatica MDM - Product 360 Integrated IDQ is licensed or subscribed per MDM - Product Instance. IDQ rules developed in support of Informatica MDM - Product 360 must be run within the Informatica MDM - Product 360 software, whether or not it is feasible to run elsewhere.

The Informatica IDQ development license or subscription, allows a single Non-production Informatica Data Quality Standard Edition Instance to be used in support of the Informatica MDM - Product 360 Integrated IDQ software for creating, editing, or customizing IDQ rules. Any Informatica Data Quality rules created, modified, or customized within the Informatica Data Quality development software may be used solely within the MDM - Product 360 software.

Informatica MDM - Product 360 IDQ Runtime

Packaging

Informatica MDM - Product 360 IDQ Runtime allows the validation and cleansing of product information stored inside Informatica MDM - Product 360. In addition, external data (data outside the Informatica MDM - Product 360 production server installation) can be validated directly before import into the Informatica MDM - Product 360 software and after export from Informatica MDM - Product 360 Software.

Informatica MDM - Product 360 IDQ Runtime includes:

- Informatica MDM - Product 360 Integrated IDQ
- Informatica Data Quality (IDQ) Server
- One (1) development (Non-production) license of Informatica Data Quality (IDQ) Standard Edition
- Batch connectivity to MS SQL and Oracle database types

Product Notes

Informatica MDM - Product 360 IDQ Runtime is licensed or subscribed per MDM - Product 360 Instance. The Data Quality component must be run solely in support of Informatica MDM - Product 360 software, either within the MDM - Product 360 Software, or as a

Informatica Cloud and Product Description Schedule

cleansing and validation process for data imported into the MDM - Product 360 software or exported out of the MDM - Product 360 software.

The Informatica IDQ development license or subscription, allows a Non-production IDQ Standard Edition installation to be used in support of the Informatica MDM - Product 360 IDQ Runtime software for creating, editing, or customizing IDQ rules.

Informatica MDM - Product 360 Adapter for Existing IDQ

Packaging

Informatica MDM - Product 360 Adapter for Existing IDQ enables Customers with existing Informatica Data Quality (IDQ) Standard Edition production licenses or subscription to leverage Informatica MDM - Product 360 Integrated IDQ technology to validate and cleanse product information inside of Informatica MDM - Product 360.

Informatica MDM - Product 360 Adapter for Existing IDQ includes:

- Connectivity between Informatica Data Quality Standard Edition and Informatica MDM - Product 360 (all editions)
- Informatica MDM - Product 360 Integrated IDQ
- One (1) Informatica Data Quality Standard Edition development (Non-production)

Product Notes

Informatica MDM - Product 360 Adapter for Existing IDQ is licensed or subscribed per MDM - Product 360 Instance.

Informatica MDM - Product 360 Adapter for Existing IDQ is licensed or subscribed to support one or more Informatica Data Quality license(s).

The Informatica IDQ development license or subscription allows a Non-production IDQ installation to be used in support of the Informatica MDM - Product 360 IDQ Runtime software for creating, editing, or customizing IDQ rules.

Informatica MDM - Product 360 Country Packs

Packaging

Informatica MDM - Product 360 Country Packs are licensed or subscribed individually by specific language. Informatica MDM - Product 360 Country Packs are divided into two groups:

Country Packs are available in the following languages (Including UI and localized online help):

English and German

Country Packs are available in the following languages (Including UI and English online help only): Simplified Chinese, French, Japanese, Spanish, Portuguese BR, Dutch, Russian, Finnish, Norwegian, Swedish, Italian and Korean.

Note: The availability of the Country Packs is subject to change without notice. Additional Country Packs come with English-language online help only.

Product Notes

Informatica MDM - Product 360 Country Packs are licensed or subscribed on a per Country pack per Instance basis and such license or subscription can be purchased only in support of the base MDM - Product 360 product (any Edition).

MDM - Customer 360

Informatica MDM - Customer 360

Packaging

Informatica MDM - Customer 360 supports workflows that enable companies to onboard customers, manage customer data on an ongoing basis, and expose data to business users for customer engagement.

Informatica MDM - Customer 360 includes:

- One (1) Informatica MDM Multidomain Foundation
- One (1) MDM - Customer 360 Application

Informatica Cloud and Product Description Schedule

- Ten (10) Informatica MDM - Business Named Users

Note: B2B or B2C Consolidated Customer Records are supported by Informatica MDM - Customer 360 and are licensed or subscribed to separately.

Product Notes

Informatica MDM - Customer 360 is licensed or subscribed per instance.

A reasonable number of additional copies of Informatica MDM - Customer 360 may be installed to support the corresponding production Instance of Informatica MDM - Customer 360 solely for Non-production purposes. Any copy installed for such purposes shall not be used at any time in a production mode.

Informatica MDM - Customer 360 includes license to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

Informatica MDM - Customer 360 Add-on

Packaging

Informatica MDM - Customer 360 Add-on supports workflows that enable companies to onboard customers, manage customer data on an ongoing basis, and expose data to business users for customer engagement.

Informatica MDM - Customer 360 Add-on includes:

- One (1) MDM - Customer 360 Add-on Management Application
- Ten (10) MDM - Business Named Users

Note: Consolidated MDM Customer Records are licensed or subscribed to separately. If the Customer has existing licensed or subscribed Supplier Customer Records those are supported by MDM Customer 360 Add-on.

Product Notes

Informatica MDM - Customer 360 Add-on requires Informatica MDM Multidomain Foundation Bundle.

Informatica MDM - Customer 360 Add-on is licensed or subscribed per Informatica MDM Multidomain Foundation Bundle instance. The one (1) domain supported as part of the Customer 360 Add-on is the Customer Domain. Additional domains must be licensed or subscribed separately.

MDM - Supplier 360

Informatica MDM - Supplier 360

Packaging

Informatica MDM Supplier- 360 enables Customers to centralize the end-to-end process of managing supplier relationships and raw materials or products that are procured.

Informatica MDM Supplier - 360 includes:

- One (1) Informatica MDM Multidomain Foundation Bundle
- One (1) MDM Supplier 360 Management Application
- Ten (10) MDM Admin Named Users

Note: Consolidated MDM Supplier/Vendor Records are licensed or subscribed to separately.

Product Notes

Informatica MDM - Supplier 360 is licensed or subscribed per Instance.

A reasonable number of additional copies of Informatica MDM – Supplier 360 may be installed to support the corresponding production Instance of Informatica MDM - Supplier 360 solely for development, testing, quality assurance and/or recovery purposes. Any copy installed for such purposes shall not be used at any time in a production mode.

Informatica MDM - Supplier 360 includes yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

Informatica Cloud and Product Description Schedule

Informatica MDM - Supplier 360 Add-on

Packaging

Informatica MDM - Supplier 360 Add-on enables Customers to centralize the end-to-end process of managing supplier relationships and raw materials or products that are procured.

Informatica MDM - Supplier 360 Add-on includes:

- One (1) MDM - Supplier 360 Management Application
- Ten (10) MDM - Informatica MDM - Business Named Users

Note: Consolidated MDM Supplier Records are licensed or subscribed separately. If the Customer has existing licensed or subscribed Supplier Records those are supported by MDM Supplier 360 Add-on.

Product Notes

Informatica MDM - Supplier 360 Add-on requires Informatica MDM Multidomain Foundation Bundle.

Informatica MDM - Supplier 360 Add-on is licensed or subscribed per Informatica MDM Multidomain Foundation Bundle instance.

Informatica MDM - Supplier 360 Portal

Packaging

Informatica MDM - Supplier 360 Portal is a self-service portal for the Customer's Suppliers to help manage and upload data in support of the Informatica MDM - Supplier 360 application.

Informatica MDM - Supplier 360 Portal includes:

- Supplier Portal application and interface

Product Notes

Informatica MDM - Supplier 360 Portal requires Informatica MDM - Supplier 360 or Informatica MDM - Supplier 360 (Light) base.

Informatica MDM - Supplier 360 Portal is licensed or subscribed per Informatica MDM - Supplier 360 or Informatica MDM - Supplier 360 Add-On Instance.

Customer 360 Insights

Customer 360 Insights Foundation

Packaging

Customer 360 Insights Foundation permits Customer to create and maintain a Customer 360 record based on data extracted from various sources.

Customer 360 Insights Foundation includes:

- Synthesis – contextual matching engine powered by machine learning that matches records to records and records to entities
- Reasoning – analytical functions and enrichments that infer new attributes to be stored in Customer 360
- Perspectives – presents unique views of the Customer 360 record based on data confidence and other parameters
- APIs – access to Customer 360 data via API services.
- Customer 360 Insights - CustomerLink is a user interface application for data stewardship that enables Customer to view pairs of record matches or entity-record matches, and link or unlink those records.
- Customer 360 Insights - Data Quality Dashboard is a user interface application for data stewardship enabling Customer to view pairs of record matches or entity-record matches, and link or unlink those records.
 - Customer 360 Insights - Data Quality Dashboard contains an OEM-licensed Component from ZoomData.
- Customer 360 Insights Add-On - CustomerGraph is a user interface application for graph visualization that enables Customer to view a visualization of the graph data related to a record, to search that graph using free-form search, and to visualize how entities and records are related to one another.

Note: Source Records (both Primary and Secondary) are licensed or subscribed separately

Product Notes

Informatica Cloud and Product Description Schedule

Customer 360 Insights Foundation is licensed or subscribed per Instance.

Customer 360 Insights Foundation license or subscription entitles Customer to install a single Instance of Customer 360 Insights Foundation to support the licensed or subscribed Customer 360 Insights records.

For each Instance of Customer 360 Insights Foundation licensed or subscribed Customer may run one (1) Instance of Customer 360 Insights Foundation. Additional production installations require additional licenses or subscriptions. For each production Instance of Customer 360 Insights Foundation licensed or subscribed, a reasonable number of additional copies of Customer 360 Insights Foundation may be installed to support such production Instance solely for Non-production purposes. Any copy installed for such purposes shall not be used at any time in a production mode.

Customer 360 Insights Foundation contains an OEM licensed Component from ZoomData.

ZoomData hereby grants to you as End User a non-transferable, non-exclusive, limited subscription during the term of the agreement between Informatica and Customer, to install and operate the executable object code form of the ZoomData Software and to use the ZoomData Documentation in support of such authorized use of the ZoomData Software. You are permitted to make such copies of the Documentation as are reasonably necessary.

ZoomData is restricted to deployment only with data stored within Customer 360 Insights Foundation. No other usage is permitted.

Customer 360 Insights Add-On - Operational 360 View

Packaging

Customer 360 Insights Add-On - Operational 360 View is a user interface application that provides a Customer 360 dashboard to view individual customer records, view entities related to the customer record, and visualize customer journeys for individual customers.

Product Notes

Customer 360 Insights Add-On - Operational 360 View requires a license or subscription to Customer 360 insights Foundation.

Customer 360 Insights Add-On - Operational 360 View is licensed or subscribed per Instance.

Each Customer 360 Insights Add-On - Operational 360 View is restricted to use within a single production Instance of Customer 360 Insights Foundation.

Note: For each Production Instance of Customer 360 Insights Add-On - Operational 360 View licensed or subscribed, a reasonable number of additional copies of Customer 360 Insights Add-On - Operational 360 View may be installed to support such Production Instance solely for Non-production purposes. Any Instance installed for such purposes shall not be used at any time in a Production mode.

Customer 360 Insights Add-On - Visual Analytics Module

Packaging

Customer 360 Insights Add-On - Visual Analytics Module is a user interface application for self-service data access and insight discovery enabling Customer to view customer data at an aggregate level, and filter and examine various segments or groupings of customers. It analyzes various information for groups of customers in graphical formats.

Product Notes

Customer 360 Insights Add-On - Visual Analytics Module requires a license or subscription to Customer 360 Insights Foundation.

Customer 360 Insights Add-On - Visual Analytics Module is licensed or subscribed per Instance.

Each Customer 360 Insights Add-On - Visual Analytics Module is restricted to use within a single production Instance of Customer 360 Insights Foundation.

Customer 360 Insights Add-On - Visual Analytics Module contains an OEM licensed Component from ZoomData.

Zoomdata hereby grants to you as End User a non-transferable, non-exclusive, limited license during the term of the agreement between Informatica and Customer, to install and operate the executable object code form of the Zoomdata Software and to use the Zoomdata Documentation in support of such authorized use of the Zoomdata Software. You are permitted to make such copies of the Documentation as are reasonably necessary.

Informatica Cloud and Product Description Schedule

ZoomData is permitted to be used only on data stored within to Informatica MDM – Customer 360 Insights. No other usage is permitted, and it may not be used to analyze data held outside of Informatica MDM – Customer 360 Insights in other data stores or warehouses.

Note: For each Production Instance of Customer 360 Insights Add-On - Visual Analytics Module licensed or subscribed, a reasonable number of additional copies of Customer 360 Insights Add-On - Visual Analytics Module may be installed to support such Production Instance solely for Non-production purposes. Any Instance installed for such purposes shall not be used at any time in a Production mode.

Customer 360 Insights Source Record

Packaging

Customer 360 Insights Source Record is an unconsolidated record from another system that is ingested and processed by Customer 360 Insights.

There are two types of Source Records: Primary Records and Secondary Records.

A Primary Record is a Source Record that contains or includes information with attributes that are integral to identifying a specific customer. The primary purpose of these records is to establish the identity of a person or organization and their core data including but not limited to name, identifiers, contact methods, addresses, accounts they own, products they have.

Primary Record examples may include: Customer, Prospect, Person, Organization, Account, Agreement, Employee, Agent, Third Party (Person or Org), Contact.

A Secondary Record is a Source Record that contains or includes information that is ancillary to a Primary Record and contains certain data attributes that do not identify a specific customer but help to create a more detailed profile of that customer. The primary purpose of these records is to establish context for the Customer to better understand behaviors, journeys, patterns, trends, and intentions.

Secondary Record examples may include: Bills, Quotes, transactions for an account (bank account transactions, credit card charges, loyalty program debits/credits, etc.), Payments, trips, hotel stays, campaigns sent to a customer or prospect, campaign responses from a customer or prospect, cellular network data for a cell phone account, medical treatment records for a patient, social media posts.

Product Notes

Customer 360 Insights Source Record requires a license or subscription to Customer 360 Insights Foundation.

Customer 360 Insights Source Record is licensed or subscribed per Unconsolidated Record.

Source Record types include Primary and Secondary Records. The specific number and kind of each Source Record type is determined in consultation with Informatica prior to the time of purchase.

Note: For each Production Instance of Customer 360 Insights Source Records licensed or subscribed, a reasonable number of additional copies of Customer 360 Insights Source Records may be installed to support such Production Instance solely for Non-production. Any Instance installed for such purposes shall not be used at any time in a Production mode.

Priint Suite

Priint Suite Workgroup Edition

Packaging

Priint Suite Workgroup Edition allows work within one (1) network (virtual network) and one (1) Priint Publishing Server, connected to a single Product 360 data source.

Priint Suite Workgroup Edition includes:

- Centralized Management of publications & documents
- Status control, working progress and workflow
- Task Management & Team Management
- Supports Adobe InDesign Desktop or Adobe Illustrator Desktop
- Article/Product planning onto documents (list planning, flat planning)

Informatica Cloud and Product Description Schedule

- Digital annotation process
- One (1) Non-production Instance
- Five (5) named users (used for either Adobe InDesign Desktop or Adobe Illustrator Desktop plugins)

Product Notes

Priint Suite Workgroup Edition is licensed or subscribed per MDM - Product 360 Instance.

Priint Suite Workgroup Edition Additional User

Packaging

Priint Suite Workgroup Edition Additional User allows for one (1) additional Priint Suite Workgroup Edition Named User.

Product Notes

Priint Suite Workgroup Edition Additional User requires a license or subscription to Priint Suite Workgroup Edition.

Priint Suite Workgroup Edition Additional User is licensed or subscribed per Named User.

Priint Suite Enterprise Edition

Packaging

Priint Suite Enterprise Edition allows work within one (1) network (virtual network) and with connections of up to two (2) data sources in addition to MDM – Product 360.

Priint Suite Enterprise Edition includes:

- Priint Suite Workgroup Edition
- Support for Adobe InDesign Server or Priint Comet PDF Renderer
- Layout briefing with preview function
- Automated workflows along the production chain
- Use of the rendering server through other applications
- Use of the Priint Comet SDK
- One (1) Non-production Instance

Product Notes

The Priint Suite Enterprise Edition requires a license for the third-party Adobe InDesign Server / Desktop software. Adobe InDesign Server / Desktop products must be licensed separately from Adobe and are subject to separate license and support services fees as specified by Adobe. If Priint Comet PDF Renderer is selected, a Priint Suite PDF Renderer license is also mandatory.

Priint Suite Enterprise Edition is licensed or subscribed per MDM - Product 360 Instance.

Priint Suite Enterprise Edition is licensed or subscribed if there is a requirement for Server based PDF rendering such as Adobe InDesign Server or remote rendering of PDFs.

Note: For each Instance of Priint Suite Enterprise Edition Software licensed or subscribed, Customer may install the Software restricted to support a single MDM - Product 360 Instance and a reasonable number of Non-production instances.

Note: The Priint Comet PDF server and the Priint Comet ID server plugin cannot be used in parallel.

Priint Suite Enterprise Edition Additional User

Packaging

Priint Suite Enterprise Edition Additional User allows one (1) additional Priint Suite Enterprise Edition Named User.

Product Notes

Priint Suite Enterprise Edition Additional User is licensed or subscribed per Named User.

Priint Suite Comet PDF Renderer

Packaging

Priint Suite Comet PDF Renderer provides a User to access Priint Suite Comet PDF Renderer.

Informatica Cloud and Product Description Schedule

Product Notes

Priint Suite Comet PDF Renderer is licensed or subscribed per MDM - Product 360 Instance.

Priint Suite Comet PDF Renderer is a mandatory component if the Priint Suite Comet PDF Renderer is chosen instead of Adobe InDesign Server in the Priint Suite Enterprise Edition.

For each Instance of Priint Suite PDF Renderer Customer may install the Software restricted to supporting a single Priint Suite Enterprise Edition license in support of a single production MDM - Product 360 Instance and a reasonable number of Non-production Instances.

Priint Suite Additional Renderer Server

Packaging

Priint Suite Additional Renderer Server is an add on for load balancing additional instance of the Adobe InDesign Server plugin or Priint Suite Comet PDF Renderer.

Product Notes

Priint Suite Additional Renderer Server requires a license or subscription to Priint Suite Enterprise Edition or Print Suite Workgroup Edition.

Priint Suite Additional Renderer Server is licensed or subscribed per Server.

Note: For each Production Instance of Priint Suite Additional Renderer Server licensed or subscribed, a reasonable number of additional copies of Priint Suite Additional Renderer Server may be installed to support such Production Instance solely for Non-production purposes.

Priint Suite Additional Data Source Connector

Packaging

Priint Suite Additional Data Source Connector allows for connecting Priint Suite (Enterprise Edition or Workgroup Edition) to an additional data source beyond what is provided in the selected Edition. The data source may be content systems (such as a CMS, DAM, CRM, or other systems) and facilitates the central modelling relevant for publishing data. Functionality includes facilitating connections between the publishing hub and Informatica MDM - Product 360.

Product Notes

Priint Suite Additional Data Source Connector requires a license or subscription to Priint Suite Enterprise Edition or Priint Suite Workgroup Edition.

Priint Suite Additional Data Source Connector is licensed or subscribed per MDM - Product 360 Instance.

Note: For each Production Instance of Priint Suite Additional Data Source Connector licensed or subscribed, a reasonable number of additional copies of Priint Suite Additional Data Source Connector may be installed to support such Production Instance solely for Non-production purposes.

Identity Resolution

Informatica Identity Resolution

Packaging

Informatica Identity Resolution provides both online and batch searching, matching, screening and duplicate discovery of identity data stored in relational database tables and flat files.

Note: Informatica Identity Resolution does not include any Identity Resolution Populations (see description below). At least one (1) Identity Resolution Population must be licensed or subscribed with Informatica Identity Resolution.

Product Notes

Informatica Identity Resolution requires at least one (1) Identity Resolution Population.

Informatica Identity Resolution is licensed or subscribed per CPU-core.

Informatica Cloud and Product Description Schedule

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Production Environment(s).

Informatica Identity Resolution Lab

Packaging

An Informatica Identity Resolution Lab entitles the Customer to create the corresponding Informatica Identity Resolution production license or subscription for development, testing and/or quality assurance purposes only in a Lab Environment.

Product Notes

Informatica Identity Resolution Lab requires an Informatica Identity Resolution Production license or subscription whether or not it is feasible for it to be utilized or installed separately.

Informatica Identity Resolution Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Lab Environment(s).

Each Lab License or Subscription is restricted to use in support of no more than one (1) Production Environment of Informatica Identity Resolution. It is recommended that Customer deploy separate Lab Licenses or Subscriptions for multiple lab stages (i.e., development, test and quality assurance). Such Lab License shall include any Informatica Identity Resolution Options that Customer has licensed or subscribed separately for the corresponding Production Environment.

Identity Resolution - Options

DQIR Country Population

Packaging

Country and application specific pre-built rules. Populations are licensed or subscribed by individual country, applications (OFAC, AML, and Latin_1/International*), or a regional population pack which includes a group of country populations for a specific region (as indicated below). All populations referenced in each regional population pack can be licensed or subscribed to as individual country populations.

Americas Regional Population Pack includes the following countries:

Argentina, Brasil, Canada, Chile, Colombia, México, Perú, Puerto Rico and USA.

APAC Regional Population Pack includes the following countries:

Australia, China, India, Indonesia, Japan, Korea, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand, Hong Kong and Vietnam.

EMEA Regional Population Pack includes the following countries:

Arabic, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany (includes Austria), Greece, Hungary, Ireland, Israel, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, Slovakia, South Africa, Spain, Sweden, Switzerland, Turkey and United Kingdom.

Note: The Latin 1/International Application Population is the English language based population for English language based Customers whose data is in the Latin1 character-set and a large percentage of which is derived from countries other than their own.

Product Notes

DQIR Country Population requires one of the following: Informatica Identity Resolution Software, SSA-NAME 3 Software, Data Quality Identity Match Option, Identity Match Option on Hadoop, Informatica Data Quality Advanced Edition, Informatica Data Quality Premium Edition, Informatica MDM Multidomain Foundation Bundle, Registry Identity Match, Registry MDM Match and Link, or Embedded MDM software.

Identity Resolution Populations are licensed or subscribed per Production Environment or Instance (depending upon the applicable software metric(s)).

If Customer purchases a Regional Country Population Pack Identity Resolution Population license or subscription, the populations are extended to all country populations that are available from Informatica at the time of licensing or subscribing for that Regional Country Population Pack offering, provided that use of such populations remains restricted to the supported Informatica production license or subscription.

Informatica Cloud and Product Description Schedule

SSA-Name 3

SSA-NAME 3
Packaging SSA-NAME 3 is developer software for applications that need to search or match names, Addresses, and identification data. It supports global businesses with solutions for many languages, countries or character sets.
Product Notes SSA NAME 3 requires one (1) Identity Resolution Population. SSA-NAME 3 is licensed or subscribed per CPU-core or MIPS. When licensed or subscribed by CPU-cores, the number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s). When licensed or subscribed based on MIPS for mainframe installations, Customer may install one (1) Instance of the Software on a single mainframe. SSA-NAME 3 provides operating system support and specific platform optimization for IBM z/OS mainframe systems which entitles Customer to use such Software up to the maximum number of MIPS licensed or subscribed. Unless use of the Software is restricted to a verifiable Partition, the total number of MIPS licensed or subscribed to for the Software must be equal to the total MIPS capacity of the machine in which the SSA-NAME 3 Software is installed. There is no limit on the number of users that can access the Software on the licensed machine.

SSA-NAME 3 Lab
Packaging An SSA-NAME 3 Lab enables Customer to replicate and match the corresponding SSA-NAME 3 production license or subscription for development, testing and/or quality assurance purposes only in a Non-production Environment.
Product Notes SSA-NAME 3 Lab requires a SSA-NAME 3 Production license or subscription whether or not it is feasible for it to be utilized or installed separately. SSA-NAME 3 Lab is license or subscribed per CPU-core or per Instance. When licensed or subscribed by CPU-cores, the number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Lab Environment(s). When licensed or subscribed based on MIPS, the number of Instances must be equal to the number of Instances of the Lab Environment(s). Each Lab License or Subscription is restricted to use in support of no more than one (1) production Instance of SSA-Name3. It is recommended that Customer deploy separate Lab for multiple lab stages (i.e., development, test and quality assurance).

CONNECTIVITY

Tier D Connector
Packaging A Tier D Connector allows Customer to connect supported Informatica cloud services and/or platform products as defined by the Connector PAM to designated Tier D third party services and/or technologies.
Product Notes Tier D Connector requires a license or subscription to a supported Informatica Intelligent Cloud Services, Data Engineering, Data Quality or MDM product. Tier D Connector is subscribed per End Point. Tier D Connector(s) is offered based on one of three metrics which are determined by Customer at the time of licensing or subscription. Available metrics are:

Informatica Cloud and Product Description Schedule

- **Per End Point:** For each “Tier D Connector per endpoint per consecutive month” licensed or subscribed, Customer may connect one (1) End Point to any supported Informatica Cloud Service Instance and/or Software application(s) Connectivity to additional Tier D End Point(s) require additional license(s) or subscription(s).
- **Per data type (source type):** For each “Tier D Connectors Unlimited per type per consecutive month” SKU licensed or subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data type specified.
- **Per Tier D:** For each “Tier D Connectors unlimited per consecutive month” SKU licensed or subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data types specified within Tier D.

Not all Tier D Connectors are available on all software base, editions, and options. The list of supported Tier D Connectors is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

Tier C Connector

Packaging

A Tier C Connector allows Customer to connect supported Informatica cloud services and/or platform products as defined by the Connector PAM to designated Tier C third party services and/or technologies

Product Notes

Tier C Connector requires a license or subscription to a supported Informatica Intelligent Cloud Services, Data Engineering, Data Quality or MDM product.

Tier C Connector is subscribed per End Point.

Tier C Connector(s) is offered based on one of three metrics which are determined by Customer at the time of licensing or subscription.

Available metrics are:

- **Per End Point:** For each “Tier C Connector per endpoint per consecutive month” licensed or subscribed, Customer may connect one (1) End Point to any supported Informatica Cloud Service Instance and/or Software application(s) Connectivity to additional Tier C End Point(s) require additional license(s) or subscription(s).
- **Per data type (source type):** For each “Tier C Connectors Unlimited per type per consecutive month” SKU licensed or subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data type specified.
- **Per Tier C:** For each “Tier C Connectors unlimited per consecutive month” SKU licensed or subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data types specified within Tier C.

Not all Tier C Connectors are available on all software base, editions, and options. The list of supported Tier C Connectors is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

Tier B Connector

Packaging

A Tier B Connector allows Customer to connect supported Informatica cloud services and/or platform products as defined by the Connector PAM to designated Tier B third party services and/or technologies.

Product Notes

Tier B Connector requires a license or subscription to a supported Informatica Intelligent Cloud Services, Data Engineering, Data Quality or MDM product.

Tier B Connector or subscribed per End Point.

Informatica Cloud and Product Description Schedule

Tier B Connector(s) is offered based on one of three metrics which are determined by Customer at the time of licensing or subscription.

Available metrics are:

- **Per End Point:** For each “Tier B Connector per endpoint per consecutive month” licensed or subscribed, Customer may connect one (1) End Point to any supported Informatica Cloud Service Instance and/or Software application(s) Connectivity to additional Tier B End Point(s) require additional license(s) or subscription(s).
- **Per data type (source type):** For each Tier B Connectors Unlimited per type per consecutive month SKU licensed or subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data type specified.
- **Per Tier B:** For each Tier B Connectors unlimited per consecutive month SKU licensed or subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data types specified within Tier B.

Not all Tier B Connectors are available on all software base, editions, and options. The list of supported Tier B Connectors is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

FedRAMP

Integration Base Sandbox for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Integration Base Sandbox for FedRAMP includes the following solely for development, testing and/or quality assurance in a Non-production Environment:

- One (1) Instance of each applicable Informatica Cloud subscription purchased by Customer to match Customer’s Production Environment.
- Migration of Objects

Product Notes

Integration Base Sandbox for FedRAMP requires Integration Base for FedRAMP.

Integration Base Sandbox for FedRAMP is subscribed per Instance.

Integration Base Sandbox for FedRAMP entitles Customer to replicate and match Customer’s corresponding subscription of Informatica Cloud Production Environment Instance solely for development, testing and/or quality assurance purposes in a Non-production Environment.

The number of Integration Base Sandbox for FedRAMP Secure Agents cannot exceed the number of Secure Agents (including the number of CPU-cores) subscribed in Production. Such replication and matching rights apply to the number of Connectors and Secure Agents subscribed by Customer for the Production Environment Instance.

Integration Base Sandbox for FedRAMP may not be used in a Production Environment or mode, and each such Sandbox Instance is restricted to use in support of no more than one (1) Instance of the applicable Informatica Cloud Instance in the Production Environment.

Informatica Cloud and Product Description Schedule

With regard to Cloud Data Integration with Advanced Serverless and Cloud Data Integration Elastic with Advanced Serverless, Compute Hours must be subscribed and shall be counted across the sum of the applicable Production Org(s), Sub-Org(s) and Sandbox(es).

Integration Base Sandbox for FedRAMP may not be used to develop OEM applications.

It is recommended that Customer subscribe to separate Sandbox Instances for multiple lab stages (*i.e.*, development, test and quality assurance).

Advanced Pushdown Optimization for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Advanced Pushdown Optimization for FedRAMP enables processing of CDI jobs directly on the supported ecosystem targets.

Advanced Pushdown Optimization for FedRAMP is measured by the number of target rows successfully processed.

Product Notes

Advanced Pushdown Optimization for FedRAMP requires Integration Base for FedRAMP and Cloud Data Integration for FedRAMP.

Advanced Pushdown Optimization for FedRAMP is subscribed per row processed.

Informatica Cloud Connectors are subscribed separately.

Supported ecosystem source and target combinations for Advanced Pushdown Optimization for FedRAMP are identified in the Connector PAM that Informatica Network members can access at the Informatica Network.

Data Integration for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Data Integration for FedRAMP provides enterprise data integration capabilities, including the ability to design and execute data integration tasks (mappings), re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; publish and consume integration artifacts from Global Repository; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer and schedule workload executions.

Data Integration for FedRAMP includes:

Informatica Cloud and Product Description Schedule

- Cloud Mapping Designer
- Advanced Data Integration and Data Warehousing capabilities and Transformations. This includes:
 - Partitioning
 - Pushdown Optimization
 - User-Defined Functions
 - Mapplet Support
 - Ability to create and execute Mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
 - PowerCenter Interoperability: Import and execute Informatica on-premise PowerCenter integration artifacts (including PowerCenter mappings, Mapplets, templates and plugins)
 - Transformations such as Aggregator, Hierarchy Builder, Normalizer, Router, Sequence Generator, Sorter, SQL Transformation, Union and Rank
- Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
 - Allows publish and consumption of public bundles only.
- EDC Powered Data Discovery
- Taskflow support for Email, Command Line Execution and File Listener
- Intelligent Structure Discovery
- PowerCenter Interoperability to consume Informatica on-premise integration artifacts
- Ability to import and consume integration artifacts developed with Informatica PowerCenter development tools (not included) within Informatica Cloud. Integration artifacts includes PowerCenter mappings, Mapplets, templates and plugins.

Product Notes

Data Integration for FedRAMP requires Integration Base for FedRAMP. EDC Powered Discovery requires an Enterprise Data Catalog subscription deployed in the Customer's Environment.

Data Integration for FedRAMP is subscribed per Instance.

For each Data Integration for FedRAMP subscription, Customer's deployment of the subscription is restricted to one (1) Instance of each Informatica Cloud Service, Environments and Secure Agent, all of which are restricted to use solely in conjunction with the associated Data Integration for FedRAMP subscription. Additional Secure Agents may be subscribed separately by Customer.

All other terms set forth in this Cloud Description Schedule with respect to each component of Data Integration for FedRAMP shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this Data Integration for FedRAMP description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.

API and App Integration for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

API and App Integration for FedRAMP allows the creation of processes using synchronous and asynchronous integration patterns; the ability to orchestrate services; expose service APIs via the Cloud Application Integration; creation of user interactive access to data using Screenflow pages; and creation of App-to-App data integrations using data integration capabilities offered by the Data Synchronization Service, data integration tasks and mappings (limited to App-to-App use case development); re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer; and schedule workload executions.

API and App Integration for FedRAMP includes:

Informatica Cloud and Product Description Schedule

- Service orchestration
- Apigee Integration Option
- OData Provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer - an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on a Secure Agent enables seamless real-time access to on-premise systems.
- Cloud Mapping Designer (limited to App to App use cases).
 - Includes Source, Target, Filter, Lookup, Hierarchy and Expression transformations; Maplet Support including the ability to create and execute Maplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings; Transformations such as Aggregator, Hierarchy Builder, Normalizer, Router, Sequence Generator, Sorter, Union; Taskflow support for Email, Command Line Execution and File Listener; and Intelligent Structure Discovery
 - Subscription for advanced Data Integration and Data Warehousing capabilities requires subscription for Data Integration for FedRAMP package.
- Connectivity for the Cloud Application Integration for FedRAMP service is defined in the Product Availability Matrix (PAM)
 - Customer may use an unlimited number of Tier A Connectors
 - Customer is required to subscribe to Tier B, C and D Connectors as specified in the PAM.
 - Connectors included and subscribed for use to integrate Informatica services with API and App Integration for FedRAMP
- Includes a Transaction Block of three million (3,000,000) transactions per month with prescribed daily limits.

Additional Informatica Cloud Transaction Blocks for FedRAMP can be subscribed separately. Data Integration for FedRAMP provides enterprise data integration capabilities, including the ability to design and execute data integration tasks (mappings), re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; publish and consume integration artifacts from Global Repository; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer and schedule workload executions.

Product Notes

API and App Integration for FedRAMP requires Integration Base for FedRAMP.

API and App Integration for FedRAMP is subscribed per Instance.

Available Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network.

Customer may only process up to five percent (5%) per day of the total subscribed monthly Transaction Block. For purposes of calculation for API and App Integration for FedRAMP, a transaction shall be defined as a unique incoming API request (an API request a message, a scheduled event or a file arrival event) that triggers the creation of a process instance or an API request to the OData Provider Service whether executed by the Informatica Cloud Service or by a Customer-hosted Informatica Cloud Secure Agent and includes the transactions generated by each page of a Screenflow.

Sub-org for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Informatica Cloud Organization is a hierarchy of related Organizations that includes one (1) parent Organization and one (1) or more Sub-organizations. Sub-organizations are Informatica Cloud Organizations that need to be subscribed separately.

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Informatica Cloud and Product Description Schedule

Sub-org is a subdivision of an Organization that inherits all the features and subscriptions available in the parent Org, including Sandbox with the following exceptions:

- It can reuse the connection subscribed for the parent Org. New Connectors used in the Sub-org count toward the total number of Connectors subscribed. Additional Connectors can be subscribed separately.
- Transactions processed by a Sub-org count toward the total number of transactions that are subscribed for parent Org (if applicable).

Note: The Sub-org needs to be of the same type as parent Org.

Product Notes

Sub-org for FedRAMP requires Integration Base for FedRAMP.

Sub-org for FedRAMP is subscribed per Instance. Only One hundred twenty-five (125) Sub-org for FedRAMP can be subscribed per subscription and master org.

Deployment of one or more Sub-org for FedRAMP(s) does not include or permit Customer to multiply the number of included connections, transactions or other metrics applicable to and/or included within the Org.

Cloud Secure Agent for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Cloud Secure Agent for FedRAMP is a light-weight binary that Customer downloads and installs in Customer’s Environment to access the Informatica Cloud Services located in Informatica’s hosted Environment. The Secure Agent processes Informatica cloud workloads.

Product Notes

Cloud Secure Agent for FedRAMP requires Integration Base for FedRAMP.

Cloud Secure Agent for FedRAMP is subscribed per Instance.

Cloud Secure Agent for FedRAMP may be installed and operated on Customer server(s) or verifiable partition(s) with up to four (4) CPU-cores, on Informatica supported operating platforms.

Additional Cloud Secure Agents for FedRAMP may be subscribed separately for different server(s) or be combined for one (1) server with higher CPU-core capacity.

Transaction Block for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload

Informatica Cloud and Product Description Schedule

anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Transaction Block for FedRAMP is used to add capacity (transaction limits) for Informatica API and App Integration for FedRAMP processes.

Note: Customer may subscribe up to maximum of two hundred (200) million transactions in total.

A **Transaction** means a unique incoming API request (a message or an event) that triggers the creation of a process instance whether executed within the Cloud API and App Integration Service for FedRAMP or Cloud Secure Agent for FedRAMP.

Product Notes

Transaction Block for FedRAMP can be used in support of API and App Integration for FedRAMP.

Transaction Block for FedRAMP is subscribed per Transaction Block.

Customer shall be restricted to the number of Transaction Block transactions for FedRAMP subscribed.

Apigee Integration Option for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Apigee Integration Option for FedRAMP supports publishing Informatica business and integration processes as secure, managed API End Points to Apigee Edge.

Apigee Integration Option for FedRAMP includes:

- Apigee Service
 - Allows Customer to publish an application integration process End Point to Apigee Edge from within Informatica Cloud Application Integration interface.
- Apigee Extension
 - Allows Apigee Edge users to discover Informatica application integration processes for their organization from within the Apigee interface and deploy as a managed API End Point with Apigee Edge.

Product Notes

Apigee Integration Option for FedRAMP requires API and App Integration for FedRAMP.

Apigee Integration Option for FedRAMP is subscribed per Instance.

Customer’s deployment of Apigee Integration Option for FedRAMP shall be consistent with their subscription to API and App Integration for FedRAMP and any additional add-on packages.

Any restrictions applicable to the parent Org shall apply to any Sub-org.

All other terms set forth in this Cloud Description Schedule with respect to each component of Apigee Integration Option for FedRAMP shall continue to apply, provided, however, if there is any inconsistency between such terms and those set forth in this Apigee Integration Option for FedRAMP description, those set forth in this description shall control. See the appropriate section of this Cloud Description Schedule for details of such terms.

Informatica Cloud and Product Description Schedule

Tier D Connector for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

A Tier D Connector for FedRAMP allows Customer to connect supported Informatica Cloud Services and/or platform Products as defined by the Connector PAM to designated Tier D third-party services and/or technologies.

Product Notes

Tier D Connector for FedRAMP requires a supported Informatica Cloud Services product.

Tier D Connector for FedRAMP is subscribed per End Point.

Tier D Connector for FedRAMP(s) is offered based on one (1) of three (3) metrics which are determined by Customer at the time of subscription.

Available subscription metrics are:

- **Per End Point:** For each “Tier D Connector for FedRAMP per End Point per consecutive month” subscribed, Customer may connect one (1) End Point to any supported Informatica Cloud Service Instance and/or Software application(s). Connectivity to additional Tier D End Point(s) require additional subscription(s).
- **Per data type (source type):** For each “Tier D Connector for FedRAMP Unlimited per type per consecutive month” SKU subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data type specified.
- **Per Tier D:** For each “Tier D Connector for FedRAMP unlimited per consecutive month” SKU subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data types specified within Tier D.

Not all Tier D Connectors for FedRAMP are available on all software base, editions, and options. The list of supported Tier D Connector for FedRAMP is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

Tier C Connector for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

Informatica Cloud and Product Description Schedule

A Tier C Connector for FedRAMP allows Customer to connect supported Informatica Cloud Services and/or platform products as defined by the Connector PAM to designated Tier C third party services and/or technologies.

Product Notes

Tier C Connector for FedRAMP requires a supported Informatica Cloud Services product.

Tier C Connector for FedRAMP is subscribed per End Point.

Tier C Connector for FedRAMP(s) is offered based on one (1) of three (3) metrics which are determined by Customer at the time of subscription.

Available subscription metrics are:

- **Per End Point:** For each "Tier C Connector for FedRAMP per End Point per consecutive month" subscribed, Customer may connect one (1) End Point to any supported Informatica Cloud Service Instance and/or Software application(s) Connectivity to additional Tier C End Point(s) require additional subscription (s).
- **Per data type (source type):** For each "Tier C Connector for FedRAMP Unlimited per type per consecutive month" SKU subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data type specified.
- **Per Tier C:** For each "Tier C Connector for FedRAMP unlimited per consecutive month" SKU subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data types specified within Tier C.

Not all Tier C Connectors for FedRAMP are available on all software base, editions, and options. The list of supported Tier C Connector for FedRAMP is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

Tier B Connector for FedRAMP

Federal Risk Assessment and Management Program (FedRAMP)

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at www.fedramp.gov.

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

Packaging

A Tier B Connector for FedRAMP allows Customer to connect supported Informatica Cloud Services and/or platform products as defined by the Connector PAM to designated Tier B third party services and/or technologies.

Product Notes

Tier B Connector for FedRAMP requires a supported Informatica Cloud Services product.

Tier B Connector for FedRAMP is subscribed per End Point.

Tier B Connector for FedRAMP is offered based on one (1) of three (3) metrics which are determined by Customer at the time of subscription.

Available subscription metrics are:

- **Per End Point:** For each "Tier B Connector for FedRAMP per End Point per consecutive month" subscribed, Customer may connect one (1) End Point to any supported Informatica Cloud Service Instance and/or Software application(s) Connectivity to additional Tier B End Point(s) require additional subscription(s).

Informatica Cloud and Product Description Schedule

- **Per data type (source type):** For each Tier B Connector for FedRAMP Unlimited per type per consecutive month SKU subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data type specified.
- **Per Tier B:** For each Tier B Connector for FedRAMP unlimited per consecutive month SKU subscribed, Customer may connect Informatica Cloud Service and/or Software applications Instances to any number of End Point connections of the data types specified within Tier B.

Not all Tier B Connectors for FedRAMP are available on all software base, editions, and options. The list of supported Tier B Connectors for FedRAMP is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

PROMOTIONS

Legacy License Conversion

Supplemental Promotion Terms

Informatica promotional offerings are offered for a limited time and are subject to change without notice. Each promotional offering is subject to the terms and packaging requirements set forth in the applicable Promotion Supplement.

Promotions which are a bundle of individual products are also subject to the packaging outline, Product Notes and definitions for each such product based on the Product Description Schedule in effect at the time of licensing, provided, however, that if there is any inconsistency between such individual product terms and those set forth in this description, those set forth in this description shall control.

Packaging

For a Customer with certain eligible Informatica Software (see Product Notes below), the Legacy License Conversion Promotion enables the Customer to upgrade such Software to:

- The license structure and terms in effect at the time the Legacy License Conversion order is placed, as set forth in the applicable Product Description Schedule.

The promotion is applied to the CPU or CPU-core quantity associated with the pre-existing license configuration, with CPU-based licenses being converted to CPU-core based licenses on a one-to-one basis, as applicable.

Note: Additional fees shall apply if there are other changes to the Software configuration.

Product Notes

Legacy License Conversion requires a license for an eligible product such as: PowerCenter, Data Quality, Data Transformation, B2B Data Exchange, Informatica Identity Resolution, or SSA-Name 3.

Legacy License Conversion is licensed per CPU-core.

Legacy License Conversion entitles Customer to deploy the applicable Software based on the license structure and terms in effect at the time the Legacy License Conversion order is placed, no additional Software product licenses or other rights are granted with this promotion.

Following Customer's purchase of the Legacy License Conversion, the license terms and conditions associated with each converted product as described in this Product Description Schedule shall apply.

Note: Eligibility for this promotion shall be determined by Informatica in its sole discretion.

SUPPORT SERVICES

Premium Success

Packaging

Tailored for business-critical deployments, Premium Success provides 24x7 access to Informatica support staff globally for Priority 1 issues.

Premium Success includes:

Informatica Cloud and Product Description Schedule

- Global 24x7 Support: Customer may contact a member of Informatica Global Customer Support (GCS) to discuss technical Priority 1 issues at any time of day. Calls will be routed to the support engineer best qualified to help with the problem based on the time of day.
- Online Escalation: Customer may escalate an open service request to Informatica GCS management by selecting the escalate “button” available on our support portal.
- Continued Response SLA: Customer is provided with timely update to their issues.
- Online management of Customer cases through the Informatica support portal.
- Live Chat: Real Time, online chat session with a member of the Informatica Support Team for how-to questions or support issues. Live Chat is available for Cloud Customers from 9:00am to 5:30pm in the US, EMEA and Asia Pacific.
- Access to Informatica DiscoveryIQ (Cloud Customers).
- Success Services: Exclusive services designed to drive adoption such as Success Academy access, adoption services and customer success engagements.

Product Notes

Premium Success is offered on a subscription basis.

Signature Select

Packaging

Signature Select offers all features of Premium Success and proactive and additional support services for mission-critical deployments. Recommended for large-scale enterprises where performance and latency are key success factors.

Signature Select includes:

- Proactive support services
- enhanced training resources
- value accelerator
- designated Customer Success resources to accelerate adoption and ROI

Key service options:

- Global 24x7 support for all incidents
- Proactive support - predictive escalation, target restoration commitment
- Informatica Success Center
- Prioritized emergency bug fixes
- “Ask an Expert”: scheduled consults with subject matter experts
- Emergency Response Team: dedicated team for business impacting incidents
- Value Accelerator: Proactively provide Customers with relevant recommendations to enhance value realization
- Customer Success Resources: Business Reviews, tailored outcome-based success plans

Product Notes

Signature Select is offered on a subscription basis.